

**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Preface Page 1**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**GENERAL CUSTOMER SERVICES TARIFF**

**FOR THE**

**STATE OF KENTUCKY**

This tariff contains regulations and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance Message Telecommunications, Wide Area Telecommunications Service and for other general facilities associated with the above services offered by Windstream Kentucky East, Inc., hereinafter referred to as the Telephone Company and/or Company, within this State. This tariff is on file with the Public Service Commission of Kentucky.

This tariff replaces Windstream Kentucky East, Inc.'s (formerly Kentucky Alltel, Inc.'s) P.S.C. KY. No. 1 to accommodate the company name change.

Intrastate communication services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or a combination thereof.

If, and when, a service is required for which no rate is authorized, before said service is established, a formal written application shall be made to the State Utilities Commission for a rate and formal approval shall be obtained before said service is established.



## GENERAL CUSTOMER SERVICES TARIFF

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Preface Page 2**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

### EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, regulation or text.
- (I) Signifies an increase.
- (M) Move from one page to another with no change in rate, regulation or text.
- (N) Signifies a new rate, regulation or text.
- (O) Signifies a rate, regulation or text transferred to Section S100.
- (R) Signifies a reduction.
- (S) Signifies matter already appearing in another part of the tariff and repeated for clarification.
- (T) Signifies a change in text but no change in rate or regulation.
- (U) Service Order Code added or changed only.
- (V) Signifies a vintage rate, regulation or text.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 1

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## INDEX

SubjectSection	Page	
Accessories Provided by the Customer.....	S2	3
Additional Listings .....	S6	5
Adjustment of Charges.....	S2	32
Advance Payments .....	S2	21
Airline Mileage.....	S3	13
Allowance for Interruptions .....	S2	26
Alternate Call Number Listings.....	S6	6
Application of Regulations.....	S2	1
Application of Business and Residence Rates .....	S2	11
Application for Service .....	S2	10
Asynchronous Transfer Mode (ATM) Service.....	S10	100
Attachments:		
Authorized .....	S2	19
Pole Line.....	S2	19
Cable Television (CATV) .....	S21	1
Availability of Facilities .....	S2	9
Basic Local Exchange Service .....	S3	1
Basic Package, Discontinued .....	S113	11
Billed Number Screening .....	S13	41
Billing Form .....	S2	35
Bills, Adjustment of .....	S2	32
Booths .....	S7	4
Broadcast of Recording of a Conversation .....	S2	3
Business and Residence Rates, Application of .....	S2	11
Business Line 800 Service .....	S119	1
Business Listings .....	S6	2
Business Ovation Trunk Service .....	S10	92
Calling Services.....	S13	6
Caller ID Basic Package.....	S13	21
Caller ID Premium Package .....	S13	21
Caller ID Ultimate Package.....	S13	21
Cancellation of Service for Cause .....	S2	6
Caption Listings.....	S6	3
CATV Pole Attachment and Cable Duct		
Arrangements.....	S21	1
Central Office Line Connection Work.....	S4	9
Centrex Service.....	S112A	1
Centrex I Service .....	S112	16
Centrex II Service.....	S112	24
Centrex III Service.....	S112	44
Channel Conditioning .....	S20	4
Charges Applicable Under Special Conditions .....	S5	1
Charges, Adjustment of.....	S2	32



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Index Page 2

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## INDEX

<u>Subject</u>	<u>Section</u>	<u>Page</u>
Claims, Presentation of .....	S2	31
Circuit Mileage .....	S3	10
Company Facilities at Hazardous or Inaccessible Locations .....	S2	17
Complete Package, Discontinued .....	S113	8.1
Coin Telephone Service .....	S7	-
Connecting Carriers.....	S2	30
Connections with Certain Facilities and/or Equipment .....	S15	1
Construction Charges:		
Excess .....	S5	1
Private Property .....	S5	3
Rural Area .....	S5	4
Construction, Installation and Maintenance Charges.....	S5	1
Construction, Special Type of .....	S5	2
Credit Allowance for Interruption to Service.....	S2	26
Credit, Establishment of .....	S2	21
Cross Reference Listings.....	S6	5
Custom Calling Services .....	S13	6
Custom Calling Services (Discontinued) .....	S113	2
Customer Name and Address Service .....	S3	153
Customer Premises Wiring .....	S2	32
Customer-Owned Coin-Operated Telephones (COCOT).....	S7	5
Customer-Owned Pay Telephones (COPT).....	S7	8
Customized Code Restrictions.....	S13	33
Customized Number Service .....	S13	44
 Damages, Liability for.....	S2	30
Data DS1 .....	S10	89
Defacement of Premises .....	S2	30
Definition of Terms .....	S1	1
Denial of Service for Nonpayment .....	S2	6
Denial and Restoration of Service .....	S2	7
Deposits .....	S2	21
DID Intercept .....	S13	28
Digital Channel Service.....	S10	1
Digital (ISDN) Single Line.....	S10	59
Digital Network Services .....	S10	1
Direct Inward Dialing.....	S13	26
Direct Inward-Outward Dialing Service .....	S13	3



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Index Page 3

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## INDEX

<u>Subject</u>	<u>Section</u>	<u>Page</u>
Directory:		
Additional Listings .....	S6	5
Adjustment of Charges .....	S2	32
Alternate Call Number Listings .....	S6	6
Business Listings .....	S6	2
Caption Listings .....	S6	3
Cross Reference Listings .....	S6	5
Double Name Listings .....	S6	3
Errors and Omissions .....	S2	31
Joint User Listings .....	S6	6
Listings, General .....	S6	1
Local Assistance Service .....	S3	143
Nonpublished Telephone Numbers .....	S6	7
Ownership and Use .....	S2	16
Residence Listings .....	S6	4
Directory Assistance Service		
Local .....	S3	143
Intra-NPA Long Distance .....	S18	29
National .....	S3	153
Disaster Assistance Plan .....	S13	17
Discontinued Service Offerings .....	S1XX.	-
Discontinuance of Service		
By the Company .....	S2	18
At the Customer's Request .....	S2	18
Dual Party Relay Service .....	S2	7



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Index Page 4

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## INDEX

<u>Subject</u>	<u>Section</u>	<u>Page</u>
E911 Regulations .....	S22	1
Emergency Reporting Service .....	S22	1
Emergency Telephone Service (911) .....	S22	1
Employee Telephone Service .....	S3	149
Enhanced Dial Data Service .....	S3	151
Enhanced Service Providers (ESP) .....	S23	1
Equipment in Explosive Atmosphere .....	S2	31
Errors in Telephone Directories .....	S2	31
Establishment and Furnishing of Service .....	S2	9
Establishment of Credit .....	S2	21
Establishment of Identity .....	S2	2
ETSX Service, Discontinued .....	S112	1
Excess Construction charges .....	S5	1
Explanation of Symbols .....	Preface	2
Extension Service .....	S13	1
Extension Service Mileage .....	S13	1
Extra Directory Listings .....	S6	5
Facilities and Service, Establishment and Furnishing of .....	S2	9
Feature Pack Calling Services .....	S13	20
FiberConnect .....	S20	23
Flat Rate Service .....	S3	2
Flexible Packaging (Residence), Discontinued .....	S113	12
Floor Space, Electric Power at Customer's Premise .....	S2	15
Foreign Central Office Service .....	S9	6
Foreign Directory Listings .....	S6	5
Foreign Exchange Service .....	S9	1
Fractional T1 .....	S120	7
Frame Relay .....	S10	38
Frame Relay I, Discontinued .....	S110.9	112
Franchise Fees .....	S2	27



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Index Page 5

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## INDEX

<u>Subject</u>	<u>Section</u>	<u>Page</u>
General Regulations .....	S2	1
Harassing Calls .....	S2	19
Indemnifying Agreement.....	S2	30
Information Access Service, Discontinued .....	S113	6
Initial Period of Service.....	S2	14
Installation Charges.....	S4	9
Installation Expedite Charge .....	S4	9
Installation of Network Interface Device.....	S4	1
Integrated Services Digital Network (ISDN)-Basic Rate Interface .....	S110	1
Primary Rate Interface (Contractual Service).....	S10	82
Primary Rate Interface (Discontinued Monthly Service).....	S110	83
Single Line .....	S110	41
Interest on Deposits.....	S2	21
Interruption to Service, Allowance for .....	S2	26
Joint User Service, Discontinued.....	S103	1
Joint User Listings .....	S6	6
Kentucky Optional Calling Plans.....	S18	34
Kentucky Telecommunications Relay Service/TAP Equipment Program .....	S2	7
Kentucky Veterans' Bonus Sales and Use Tax.....	S2	27



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Index Page 6

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

<u>Subject</u>	<u>Section</u>	<u>Page</u>
Late Payment Charge .....	S2	25
Liability of the Telephone Company .....	S2	30
Lifeline Service .....	S3	7
Limitations and Use of Service.....	S2	1
Limited Communications .....	S2	5
Link-Up Kentucky.....	S4	7
Listings:		
Additional.....	S6	5
Alternate Call .....	S6	6
Business .....	S6	2
Caption .....	S6	3
Cross Reference.....	S6	5
Directory .....	S6	1
Foreign Exchange .....	S6	5
Joint User .....	S6	6
Night, Sunday and Holiday (PBX).....	S6	6
Residence .....	S6	4
Local Calling Areas.....	S3	11
Local Calling Card Service.....	S3	147
Local Calling Plans .....	S3	15
Local Directory Assistance Service .....	S3	143
Local Exceptions .....	S3	7
Local Exchange Tariff:		
Monthly Exchange Rates .....	S3	2
Local Calling Areas .....	S3	11
Local Directory Assistance Service .....	S3	143
Maps of Exchange Areas .....	S3A	1
Network Access Lines .....	S3	1
Schedule of Exchanges Rates .....	S3	2
Local Operator Verification/Interruption Service.....	S3	149
Local Packet Switching Network Services .....	S10	18
Loops (Other Than Radio).....	S20	1
Long Distance Directory Assistance.....	S18	29
Long Distance Message Telecommunications Service.....	S18	1
Long Distance Operator Verification/ Interruption Service .....	S18	31





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Index Page 7

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## INDEX

<u>Subject</u>	<u>Section</u>	<u>Page</u>
Machine Tape Records .....	S13	32
Maintenance and Repairs.....	S2	17
Maintenance of Service Charge .....	S2	10
Maps .....	S3A	1
Message Toll Telephone Service .....	S18	1
Mileage:		
Airline .....	S3	10
Circuit .....	S3	10
Data Circuits, Intraexchange.....	S20	2
Extension Service .....	S13	1
Foreign Central Office .....	S9	6
Foreign Exchange .....	S9	5
Off-Premises Extension Service .....	S13	1
Mileage and Zoned Exchange Service .....	S3	10
Minimum Billing Period.....	S2	14
Miscellaneous Devices Provided by the Customer .....	S2	3
Miscellaneous Service Arrangements .....	S13	1
Monthly Exchange Rates .....	S3	2
Multi-Media Data Service, Discontinued.....	S110	94
Network Access Establishment and Change .....	S4	9
Network Access Lines .....	S3	1
Network Access Register.....	S3	152
Network Cabling Charges .....	S4	9
Network Interface Device.....	S2	32
Non-Payment, Denial of Service for.....	S2	6
Non-Published Telephone Numbers .....	S6	7
Nonrecurring Charges .....	S4	9
Numbers, Telephone .....	S2	16
Obligation and Liability of Telephone Company .....	S2	30
Off-Premises Extension Service .....	S13	1
Operator Assisted Local Calls and Local Calling Card Service .....	S3	147
Operator Verification/Interruption Service, Local .....	S3	148
Ownership of Directories .....	S2	16
Ownership of Facilities .....	S2	15
Ownership of Telephone Numbers .....	S2	16



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Index Page 8

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## INDEX

<u>Subject</u>	<u>Section</u>	<u>Page</u>
Party Line Service .....	S2	9
Pay Stations		
Customer-Owned Coin-Operated Telephones (COCOTS) .....	S7	5
Customer-Owned Pay Telephones (COPT) .....	S7	10
Payment Arrangements and Credit Allowances .....	S2	20
Payment for Service .....	S2	23
Payment, Advance .....	S2	20
Period for the Presentation of Claims .....	S2	34
Pole Attachments .....	S2	19
Poles on Private Property .....	S5	3
Premises:		
Defacement of .....	S2	30
Wiring .....	S2	32
Premise Visit Charge .....	S4	9
Private Line Service and Channels .....	S20	1
Interexchange Private Line Service .....	S20	1
Intraexchange Private Line Service .....	S20	1
1.544 Megabit Service .....	S20	6
56 Kbps Service .....	S20	9
19.2 Kbps Service .....	S20	12
Provision for Certain Local Taxes and Fees .....	S2	27
Provision of Directories .....	S2	16
Provision of Facilities .....	S2	15
Provision of Network Interface Devices .....	S2	34
Provision of Telephone Numbers .....	S2	16
Radio Broadcasting Loops .....	S20	3
Rate Saver Plans		
Windstream Rate Saver for Residence .....	S18	34
Windstream Rate Saver for Business .....	S18	37
Windstream Rate Saver per Minute Plan for Residence .....	S18	43
Windstream Rate Saver Flat Rate Plan for Business .....	S18	44
Recorded Public Announcements .....	S2	4
Recording of Telephone Conversations .....	S15	2
Regulations, Application of .....	S2	1
Relocation of Drop/NID .....	S4	11
Remote Call Forwarding .....	S13	29
Rendering and Payment of Bills .....	S2	24
Resale of Basic Local Exchange Service .....	S27	1
Reserved Telephone Numbers .....	S3	150
Residence and Business Rates,		
Application of .....	S2	11
Residence Line 800 Service, Discontinued .....	S119	1
Residence Listings .....	S6	33
Responsibilities of the Customer .....	S2	11
Restoral of Service .....	S4	11
Return Check Charge .....	S4	11
Return of Deposits .....	S2	22



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Index Page 9

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## INDEX

<u>Subject</u>	<u>Section</u>	<u>Page</u>
Ringer Limitations .....	S2	18
Rotary Line Service.....	S3	140
Rules and Regulations .....	S2	1
Rural Construction Charges.....	S5	7
Rural Area, Service In .....	S5	4
Schedule of Exchanges .....	S3	2
Secretarial Answering Facilities .....	S8	1
Service and Facilities, Establishment and Furnishing of .....	S2	9
Selective Class of Call Screening .....	S13	42
Service Charges.....	S4	1
Service Connection Charges .....	S4	1
Service, Credit Allowance for Interruption to.....	S2	26
Service, Initial Period of.....	S2	14
Service in the Rural Area .....	S5	4
Service Irregularities and Interruptions .....	S2	30
Service Performance Guarantee.....	S2	28
Service, Termination of.....	S2	18
Services for Enhanced Service Providers (ESP) .....	S23	1
Shared Tenant Service.....	S27	1
Sharing and Resale of Basic Local Exchange Service.....	S27	1
Slamming .....	S2	18
Special Service Arrangements .....	S5	7
Special Promotions.....	S2	35
Special Type of Construction .....	S5	2
Speculative Service, Rural Area .....	S5	6
Switched Data Service.....	S110	133
Symbols, Explanation of .....	Preface	2
Table of Contents .....	-	-
Tax, Kentucky Veterans' Bonus Sales and Use.....	S2	27
Tax, Utilities Gross Receipts License, For Schools .....	S2	27
Telecommunications Relay Service .....	S2	7
Telecommunications Service Priority (TSP) System .....	S13	32
Telephone Answering Service Facilities.....	S8	1
Telephone Directories .....	S2	16
Telephone Numbers .....	S2	16
Temporary Service, Construction for.....	S5	4
Terminals, Toll.....	S3	150
Termination Liability .....	S2	16



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Index Page 10

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## INDEX

<u>Subject</u>	<u>Section</u>	<u>Page</u>
Termination of Service .....	S2	18
Terms, Definition of .....	S1	1
Toll Restriction .....	S13	16
Toll Denial .....	S13	16
Toll Terminals .....	S3	150
Tracing of Harassing Calls .....	S2	19
Transfer of Service Between Customers .....	S2	14
Transmitting Messages .....	S2	5
Transparent LAN Service .....	S10	24
Transport LAN Connect .....	S110	101
Unlawful Use of Service .....	S2	5
Use of Customer's Service .....	S2	1
Use of Party Line Service .....	S2	9
Use of Facilities of other Connecting Carriers .....	S2	30
Utilities Gross Receipts License Tax for Schools .....	S2	27
Vacation Rate .....	S16	1
Verification/Interruption Service .....	S3	148
Violation of Regulations, Customer Premises Wiring .....	S2	33
Voice Mail Link .....	S13	20
Wide Area Telephone Service (WATS) .....	S19	1
Windstream Centrex Service/Windstream Digital (ISDN) Centrex Service .....	S12	94
Windstream Centrex Instant Call Accounting .....	S12	4
Windstream Centrex Customer Moves and Changes .....	S12	1
Windstream Centrex Custom Package .....	S12	97
Windstream Close to Home, Discontinued .....	S118	1
Windstream Custom Pack (Business) .....	S13	23
Windstream Rate Saver Plans		
Windstream Rate Saver for Residence .....	S18	34
Windstream Rate Saver for Business .....	S18	37
Windstream Rate Saver per Minute Plan for Residence .....	S18	43
Windstream Rate Saver Flat Rate Plan for Business .....	S18	44
Wire Tap Investigation .....	S2	19
Work Performed Outside Regular Work Hours .....	S2	17
Zoned Exchange Area Maps .....	S3A	1



**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Contents Page 1**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**TABLE OF CONTENTS**

**PREFACE**

S1.	DEFINITION OF TERMS
S2.	GENERAL REGULATIONS
S3.	BASIC LOCAL EXCHANGE SERVICE
S4.	SERVICE CHARGES
S5.	CHARGES APPLICABLE UNDER SPECIAL CONDITIONS
S6.	DIRECTORY LISTINGS
S7.	COIN TELEPHONE SERVICE
S8.	TELEPHONE ANSWERING SERVICE FACILITIES
S9.	FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE
S10.	DIGITAL NETWORK SERVICES
S12.	CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING
S13.	MISCELLANEOUS SERVICE ARRANGEMENTS
S15.	CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS
S16.	VACATION RATE
S17.	BUNDLED SERVICE OFFERINGS
S18.	LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
S19.	WIDE AREA TELECOMMUNICATIONS SERVICE
S20.	PRIVATE LINE SERVICE AND CHANNELS
S21.	CATV POLE ATTACHMENT AND CABLE DUCT ARRANGEMENTS
S22.	EMERGENCY REPORTING SERVICE
S23.	SERVICES FOR ENHANCED SERVICE PROVIDERS (ESP)
S27.	SHARED TENANT SERVICE OFFERINGS
S100.	DISCONTINUED SERVICE OFFERINGS
S103.	DISCONTINUED BASIC LOCAL EXCHANGE SERVICE



**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Contents Page 2**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**TABLE OF CONTENTS**

S105.	DISCONTINUED CHARGES APPLICABLE UNDER SPECIAL CONDITIONS
S109.	DISCONTINUED FOREIGN EXCHANGE SERVICE
S110	DISCONTINUED DIGITAL NETWORK SERVICES
S112.	DISCONTINUED CENTRAL OFFICE NON-TRANSPORT SERVICE
S112A.	DISCONTINUED CENREX SERVICE
S113.	DISCONTINUED MISCELLANEOUS SERVICE ARRANGEMENTS
S119	DISCONTINUED WIDE AREA TELECOMMUNICATIONS SERVICE
S120.	DISCONTINUED TIE LINE MILEAGE
S122.	DISCONTINUED EMERGENCY REPORTING SERVICE



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 1

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S1. DEFINITION OF TERMS

ACCESSORIES - The term "Accessories" denotes devices which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electrically connected to, the conductors in the communications path of the telecommunications system.

ADDITIONAL LISTING - Any listing of a name or information in connection with a customer's telephone number beyond that to which he is entitled in connection with his regular service.

BILL TO THIRD PARTY - A billing arrangement by which a call may be charged to an authorized station line as determined by the Company other than the station line originating the call or the station line where the call is terminated. Calls through the Kentucky Relay Center may be billed only to a third number within Kentucky.

CENTRAL OFFICE - A switching unit in a telephone system which provides service to the general public and has the necessary equipment and operating arrangements for terminating and interconnecting lines and trunks.

CENTRAL OFFICE AREA - The specific section of an exchange area served by a particular central office. More than one central office may serve the same exchange area.

CENTRAL OFFICE LINE - A circuit directly connecting an individual or party line main station, private branch exchange switchboard or an intercommunicating system with a central office.

CHANNEL - The electrical path provided between two or more locations in an exchange area.

CLASS OF SERVICE - The term used in describing exchange service with respect to the character of use to be made of such service.

COIN COLLECTING DEVICE - A coin box attached to a public telephone to receive money deposited in payment of message charges.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 2

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S1. DEFINITION OF TERMS

COMMUNICATIONS SYSTEMS - The term "Communications Systems" denotes channels or other facilities which are capable when not connected to telecommunications service, of two-way communications between customer-provided terminal equipment.

CONNECTING ARRANGEMENT - The term "Connecting Arrangement" denotes the equipment provided by the Telephone Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Telephone Company.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONSTRUCTION CHARGE - A separate initial charge made for the construction of facilities in excess of that contemplated under the rates quoted in the exchange tariffs.

CONTINUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the customer, which is not separated by public highways or by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

In connection with resale and sharing of basic local exchange service, "continuous property" should be construed to mean property that is not intersected by property owned by other entities. Continuous property can be intersected by public thoroughfares, railroads, and other public and private rights of way, provided that the property would be continuous in the absence of such intersections.

CONTRACT - The service agreement between a customer and the Telephone Company under which facilities for the use of the customer are furnished in accordance with the provision of this tariff.

COST - The cost of labor and materials, which includes appropriate loadings to cover the Company's general operating and administrative expenses.

CUSTOMER - The person, firm or corporation that is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.





## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 3

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S1. DEFINITION OF TERMS

CUSTOMER-OWNED COIN-OPERATED TELEPHONE (COCOT) - Customer-Owned Coin-Operated Telephone (Paystation - COCOT) exchange service is one party exchange service furnished solely for connection with customer-provided coin telephone equipment or coinless public telephone equipment.

CUSTOMER-OWNED PAY TELEPHONE (COPE) COIN LINE SERVICE - Customer-Owned Pay Telephone (COPT) Coin Line Service is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for customer-owned pay telephones.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT - The term "Customer-Provided Terminal Equipment" denotes devices, apparatus and their associated wiring, provided by a customer.

DATA ACCESS ARRANGEMENT - The term "Data Access Arrangement" denotes a protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with the minimum network protection criteria set forth elsewhere in this Tariff.

DEMARCATON POINT - The customer side of the Company provided protector, or its equivalent thereof in cases where a protector is not employed, or the Network Interface Device (NID).

DIRECTORY LISTING - A publication in the Telephone Company's alphabetical directory of information relative to a customer's telephone number.

DIRECT ELECTRICAL CONNECTION - The term "Direct Electrical Connection" denotes a physical connection of the electrical conductors in the communication's path.

DROP WIRE - Wires used to extend service from the basic distribution facility to the point where connection is made with the Company provided protector, or its equivalent thereof in cases where a protector is not employed.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE AREA - A specified area established by the Telephone Company for the administration of communication service which usually embraces a city, town, or village and its environs. It consists of one or more central offices, together with the associated plant used in furnishing communication service within that area.

EXCHANGE LINE - Any line directly or indirectly connecting an exchange station with a central office.

EXCHANGE STATION - A station connected directly or indirectly with a central office of the Company.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 4

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S1. DEFINITION OF TERMS

EXTENSION LINE - A circuit connecting a primary station with an extension station, or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An extension line may also terminate on a key in lieu of an instrument.

FLAT RATE SERVICE - A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

FOREIGN ATTACHMENT - Lines, instruments, appliances, or apparatus not furnished or authorized by the Telephone Company.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EQUIPMENT - Equipment not owned by the Telephone Company and the attachment and use of which is not permitted by the Telephone Company in connection with service which it renders, unless such attachment and use is specifically authorized by the Telephone Company.

FOREIGN EXCHANGE SERVICE - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

GRADE OF SERVICE - The term used in describing exchange service with respect to the number of main telephones which may be connected to a central office line. (One-party, Two-party)

INDIVIDUAL LINE - A central office or exchange line designed for connection of a main telephone or a key system.

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obliged to pay for service, facilities, and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE - A one time charge associated with the installation of certain services or facilities, either in lieu of or in addition to recurring monthly charges or service connection charges.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 5

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S1. DEFINITION OF TERMS

INTERCOMMUNICATING SYSTEM - An arrangement consisting of two or more telephone stations and a central office line, each station being equipped with a switching device by means of which it can signal and connect with any other station in the system or with the central office. In this system any station can transfer calls from the central office to any other station in the system equipped for central office connections.

INTERFACE - The term "Interface" denotes that point on the premises of the customer at which provision is made for connection of other than Telephone Company provided facilities provided by the Telephone Company.

KENTUCKY RELAY CENTER - The Kentucky Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

KEY EQUIPMENT - An arrangement of equipment, using keys and associated wiring, to provide various supplemental services in connection with telephone stations.

LINK-UP KENTUCKY - Link-Up Kentucky provides subsidized assistance to qualifying low income households by providing a credit to the installation and connection charges applicable to the provisioning of residence service.

LOCAL SERVICE - The term used to designate the privilege, contracted for by a customer, of sending messages from his telephone station to stations within a specified area without the payment of a toll charge.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 6

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S1. DEFINITION OF TERMS

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICES (MTS) - The furnishing of facilities for subscriber's communications on an individual message basis between rate centers of exchanges not within each other's local calling area.

- (1) Station-to-Station Call - The Long Distance MTS service where the person originating the call either dials the telephone number, or gives to the Company operator or gives to the communications assistant at the Kentucky Relay Center the telephone number, or gives the name and address under which the telephone number is listed, and does not specify a particular person to be reached, nor a particular station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex attendant.

Four classes of Station-to-Station service are offered as follows:

- (a) "Dial" is that Station-to-Station service in which a call is:

1. dialed by the customer, except when an operator
  - reaches the called telephone number where facilities are not available for dial completion, or
  - places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
  - reestablishes a call which has been interrupted after the called number has been reached, or
  - assists in the completion of calls between hearing and speech impaired customers who use Telecommunications Devices for the Deaf (TDD) and users of ordinary telephones.
2. billed to the originating number;
3. completed without the assistance of a Company operator, except that an operator may establish the call under one of the conditions listed in (1) preceding or may record the originating telephone number where no automatic recording equipment is available; and
4. not originated from a public or semipublic coin telephone.



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 7

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S1. DEFINITION OF TERMS

### LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICES (MTS) (Continued)

#### (1) Station-to-Station Call (Continued)

(b) "Operator-Assisted Calling Card" is that Station-to-Station service in which a call is:

1. completed with the assistance of a Company operator only under the conditions listed below;
  - operator reaches the called telephone number where facilities are not available for dial completion, or
    - operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
    - operator reestablishes a call which has been interrupted after the called number has been reached, or
    - operator records the customer's Company calling card number, and
2. billed to the customer's Company calling card number.

(c) "Automated Calling Card" is that Station-to-Station service in which a call is:

1. dialed by the customer,
2. billed to the customer's Company calling card number; calls through the Kentucky Rate Center may be billed only to a Kentucky Calling Card Number, and
3. completed without the assistance of a Company operator,

(d) "Operator" is that Station-to-Station service other than "Dial", "Operator-Assisted Calling Card", or "Automated Calling Card". Operator Station-to-Station includes Station-to-Station calls which originate at a public or semipublic coin telephone and do not qualify as "Operator-Assisted Calling Card" or "Automated Calling Card" calls.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 8

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S1. DEFINITION OF TERMS

MAINTENANCE OF SERVICE CHARGE - The charge for each visit by the Telephone Company to the premises of the customer, or authorized user, where the report results from the customer's inside wiring or the use of equipment provided by the customer, or authorized user.

MAIN STATION TELEPHONE - A telephone directly connected by means of an individual line or party line circuit with a central office or toll office.

MILEAGE - The measurement upon which charges are computed for extension, tie, private lines and for lines serving exchange stations located outside the central office area of the connecting central office.

NATIONAL SECURITY EMERGENCY PREPAREDNESS (NSEP) SERVICES - The term "National Security Emergency Preparedness (NSEP) Services" denotes telecommunications services which are used to maintain a state of readiness or to respond to and manage any event or crisis (local, national or international), which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States.

NETWORK ACCESS LINE - The provision for local exchange and long distance message network service terminated at a customer location.

NETWORK ACCESS REGISTER (NAR) - Network Access Register is the flat usage component associated with Centrex service.

NETWORK CONTROL SIGNALING - The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (calling and called number identification), audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 9

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S1. DEFINITION OF TERMS

NETWORK INTERFACE DEVICE (NID) - A device which readily permits the disconnection of all Customer Premises Inside Wiring from the Company network and provides access to the Company network through an industry registered jack of a type provided for in Part 68 of the FCC Rules and Regulations, for testing purposes, and is provided as part of the Exchange Service Line, WATS or Private Line Service.

NONRECURRING CHARGE - A one-time charge associated with certain installations, changes or transfer of services, either in lieu of, or in addition to, recurring monthly charges.

NSEP TREATMENT - The term "NSEP Treatment" denotes the provisioning of a telecommunications service before others based on the provisioning priority level assigned by the Executive Office of the President.

PARTY LINE - A central office line designed to connect more than one primary station with the central office.

PREMISES - A building or group of buildings, or portion, or continuous property or contiguous portions of a building occupied by the customer either as a place of business or residence.

In connection with resale and sharing of basic local exchange service, "premises" is interpreted to mean resale is permitted where facilities permit and within contiguous property areas under the control of a single ownership or within a common development with a single name identity, such as multi-tenant office buildings, apartment and condominium complexes, commercial malls, campus complexes, and office and industrial parks.

PRIVATE BRANCH EXCHANGE - A private branch exchange or private branch exchange system (PBX) is an arrangement of equipment consisting of a switchboard with an operating telephone situated on a customer's premises, telephones connected with the switchboard, and connected by trunks with a central office, providing for intercommunication between these telephones, and for communication with the general exchange system of the Telephone Company.

PRIVATE BRANCH EXCHANGE TRUNK - A circuit connecting a private branch exchange switchboard with the central office.

PRIVATE LINE - A circuit, not connected with the general telephone exchange system which makes use of the same wire facilities as the usual type of telephone circuit. Terminating equipment must be furnished by the customer.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 10

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S1. DEFINITION OF TERMS

PROTECTOR - A protection device, provided by the Company as a part of basic service, for safeguarding from excessive voltage or current.

PUBLIC TELEPHONE - A telephone provided for the use of the general public. Since public telephones are intended primarily for outgoing calls, they are not listed in the telephone directory.

SEMI PUBLIC TELEPHONE - A telephone equipped with a coin collecting device, designed for a combination of customer and public usage at locations more or less public in character, but not sufficiently frequented to warrant the installation of a public telephone.

SERVICE POINT - The term "Service Point" when used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with stations or customer-provided terminal equipment.

SHARED TENANT SERVICE - Shared Tenant Service is a shared service arrangement which allows basic PBX local exchange service to be resold subject to regulations specified in Section S27 of this Tariff.

SINGLE ENDED TERMINAL DEVICE - The term "Single Ended Terminal Device" denotes a terminal device which terminates only one line at a given time.

STATION - The term "station" denotes the network control signaling unit at the customer's premises which enables the customer to establish the communications connections and to effect communications through such connections.

SUPERSEDURE - A supersedure of service means the transfer of service, including the telephone number and the responsibility for bill payments, from one party to another.

TELECOMMUNICATIONS SERVICE - Telecommunications service as used in this Tariff refers to the services offered by the Telephone Company in this Tariff and/or other Company Tariffs.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM - The term "Telecommunications Service Priority (TSP) System" or "TSP System" refers to the regulatory, administrative and operational system authorizing and providing for priority treatment (i.e., the provisioning and restoration) of NSEP Services.





**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Page 11**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**S1. DEFINITION OF TERMS**

TERMINAL EQUIPMENT - (Customer Premises Equipment) - Terminal equipment is any equipment other than transmission equipment (equalizers, amplifiers, etc.) installed at a customer's premises.

TERMINATION CHARGE - A charge applied to a customer when service is terminated before the expiration of the initial service or contract period.

TOLL LINE - A circuit used exclusively for the transmission of toll messages between points located in different local service areas.

TOLL MESSAGE - A message between stations in different local service areas and furnished under the provisions of the applicable toll tariff.

TRUNK LINE - A circuit over which customer's messages are sent between two central offices or between a central office and a private branch exchange system.

TWO PARTY LINE - A central office line designed for connection of two main telephones with the central office.

UNDERGROUND SERVICE CONNECTION - A customer's drop wire which is run underground from a pole line, or an underground distributing cable.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Contents Page 1

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### TABLE OF CONTENTS

	<u>Page No.</u>
S2.1 <u>Application</u>	1
S2.2 <u>Limitations and Use of Service</u>	1
S2.2.1     Use of Customer's Service	1
S2.2.2     Establishment of Identity	2
S2.2.3     Accessories Provided by the Customer	3
S2.2.4     Broadcast of Recordings of Telephone Conversations	3
S2.2.5     Recorded Public Announcements	4
S2.2.6     Limited Communication	5
S2.2.7     Transmitting Messages	5
S2.2.8     Unlawful Use of Service	5
S2.2.9     Cancellation of Service for Cause	6
S2.2.10    Kentucky Telecommunications Relay Service	7
S2.3 <u>Establishment and Furnishing of Service</u>	9
S2.3.1     Availability of Facilities	9
S2.3.2     Party Line Service	9
S2.3.3     Application for Service	10
S2.3.4     Application of Rates for Business and Residence Service	11
S2.3.5     Transfer of Service between Customers	14
S2.3.6     Initial Period of Service	14
S2.3.7     Floor Space, Electric Power and Operating at the Customer's Premises	15
S2.3.8     Provision and Ownership of Facilities	15
S2.3.9     Provision and Ownership of Directories	16
S2.3.10    Provision and Ownership of Telephone Numbers	16
S2.3.11    Maintenance and Repairs	17
S2.3.12    Company Facilities at Hazardous or Inaccessible Locations	17
S2.3.13    Work Performed Outside Regular Working Hours	17
S2.3.14    Termination of Service	18
S2.3.15    Slamming	18
S2.3.16    Ringer Limitations	18
S2.3.17    Pole Attachments	18
S2.3.18    Wire Tap Investigation	19
S2.3.19    Tracing of Harassing Calls	19
S2.3.20    Termination Liability	19



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Contents Page 2

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S2. GENERAL REGULATIONS

### TABLE OF CONTENTS

	<u>Page No.</u>
S2.4 <u>Payment Arrangements and Credit Allowances</u>	21
S2.4.1    Advance Payments	21
S2.4.2    Deposits	21
S2.4.3    Payment for Service	24
S2.4.4    Allowance for Interruptions	26
S2.4.5    Provision for Certain Local Taxes and Fees	27
S2.4.6    Service Performance Guarantee	28
S2.5 <u>Liability of the Company</u>	30
S2.5.1    Service Irregularities	30
S2.5.2    Use of Facilities of Other Connecting Carriers	30
S2.5.3    Indemnifying Agreement	30
S2.5.4    Defacement of Premises	30
S2.5.5    Period for the Presentation of Claims	31
S2.5.6    Equipment in Explosive Atmosphere	31
S2.5.7    Errors in Telephone Directories	31
S2.5.8    Adjustment of Charges	32
S2.6 <u>Customer Premises Wiring</u>	32
S2.6.1    General	32
S2.6.2    Responsibility of the Customer	33
S2.6.3    Violation of Regulations	33
S2.7 <u>Provision of Network Interface Devices</u>	34
S2.7.1    General	34
S2.8 <u>Special Promotions</u>	35
S2.9 <u>Billing Form</u>	35



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 1

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.1 Application

- a. The provisions contained in these Regulations apply to services and facilities furnished by the Telephone Company under the General Customer Services Tariff, subject to the jurisdiction of the Public Service Commission of Kentucky.
- b. Questions relative to the application of these Regulations may be submitted by either the Telephone Company, or the customers of the Company, to the Commission for rulings covering specific or special conditions, and the decision of the Commission will be final, subject to judicial review as provided for by statute.
- c. By subscribing to the Company's local exchange service, the customer acknowledges and agrees that its name, address and telephone number may be released to a governmental entity when such entity has advised the Company that such information is required for use by that entity in an enhanced emergency 911 telephone system. Such information shall only be used by the governmental entity for the limited purpose of establishing and operating an enhanced emergency 911 system. The information provided herein will be furnished by the Company pursuant to the applicable provisions of Section S22 of its General Customer Services Tariff and the indemnity and hold harmless provisions contained therein shall apply with equal force to the customer and the governmental entity. Provided, however, the Company will continue to address its non-published telephone numbers in accordance with Section S6.7d. of its General Customer Services Tariff.

#### S2.2 Limitations and Use of Service

##### S2.2.1 Use of Customer's Service

- a. Telephone service is furnished for the use of the customer, employees, agents, or representatives of the customer or members of the customer's domestic establishment except as the use of the service may be extended, in addition to other service which may be separately ordered, to joint users, patrons of hotels subscribing to message rate service, members of clubs, patients of hospitals, students living in quarters furnished by schools, colleges or universities, or to persons temporarily subleasing a customer's residential premises, or to subscribers of access line service for customer-provided public telephones, or to approved Sharing and Resale of Basic Local Exchange Service customers as specified in Section S27 of this tariff.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 2

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.2 Limitations and Use of Service (Continued)

##### S2.2.1 Use of Customer's Service (Continued)

- b. Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier in a public telegram message business, or on service furnished to subscribers of access line service for customer-provided public telephones, or to approved Sharing and Resale of Basic Local Exchange Service customers as specified in Section S27 of this tariff.
- c. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.
- d. No subscriber may use any service listed in this Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

##### S2.2.2 Establishment of Identity

- a. The calling party shall establish his identity in the course of any communication as often as may be necessary.
- b. The calling party shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called location.



**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Page 3**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**S2. GENERAL REGULATIONS**

**S2.2 Limitations and Use of Service (Continued)**

**S2.2.3 Accessories Provided by the Customer**

- a. Accessories which aid a customer's convenience in his use of the facilities of the Company in the service for which they are furnished under this tariff are permissible provided any such accessory so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company; or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services.
- b. While the Company's basic local exchange service, as specified in Sections S3.2, S3.6 and S3.15, may be used by the customer for dial-up access, the advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Company.

**S2.2.4 Broadcast of Recordings of Telephone Conversations**

- a. The broadcasting of a recording of a telephone conversation during the period of recording is permissible provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with customer-provided voice recording equipment as specified in this tariff.



**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Page 4**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**S2. GENERAL REGULATIONS**

**S2.2 Limitations and Use of Service (Continued)**

**S2.2.5 Recorded Public Announcements**

- a. Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:
- (1) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
  - (2) Customers transmitting factual public announcements such as Time, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.
  - (3) Private telephone numbers will not be furnished for use with recorded public announcements.
  - (4) Failure to comply with the provisions of this tariff shall be cause for termination of the service.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 5

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.2 Limitations and Use of Service (Continued)

##### S2.2.6 Limited Communication

- a. The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.
- b. The emergency provisioning and restoration of facilities shall be in accordance with Part 64, Subpart D, Paragraph 64.401, of the FCC's Rules and Regulations, which specifies the priority system for such activities. Section S13.10 describes the service arrangement.

##### S2.2.7 Transmitting Messages

- a. The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company, except where the Company transmits messages for Telecommunications Access Program (TAP).

Where the Company transmits messages through the Kentucky Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving, or delivering messages by telephone, TAP or any other instrumentality over the facilities of the Company, connecting utilities or through the Kentucky Relay Center, in the absence of gross negligence or willful misconduct.

##### S2.2.8 Unlawful Use of Service

- a. The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.





## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 6

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.2 Limitations and Use of Service (Continued)

##### S2.2.9 Cancellation of Service for Cause

- a. The Company may, with proper notice either suspend or terminate the customer's service when any of the following conditions occur:
- (1) Abandonment of the service.
  - (2) Failure of a customer to make suitable deposits as required by this tariff.
  - (3) Impersonation of another with fraudulent intent.
  - (4) Listening in on party line conversations.
  - (5) Non-payment of any sum due for exchange, long distance or other services.
  - (6) Use of service in such a way as to impair or interfere with the service of other customers; such improper use includes, but is not limited to, the use of telephone service by a customer or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such customer at or about the same time which may result in preventing, obstructing, or delaying the telephone service of others.
  - (7) Abuse or fraudulent use of service; such abuse or fraudulent use includes:
    - (a) the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for the service;
    - (b) the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, long distance message telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
    - (c) the use of any service listed in any part of this Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message, or toll charges, whether flat rated or usage based, that would otherwise be applicable.



GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 7

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

S2. GENERAL REGULATIONS

S2.2 Limitations and Use of Service (Continued)

S2.2.9 Cancellation of Service for Cause (Continued)

a. (Continued)

(7) (Continued)

(d) the use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;

(e) the use of profane or obscene language;

(f) the use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

(8) Any other violation of the Company's regulations.

b. The Company reserves the right to cancel or to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its service from the premises of such person.

S2.2.10 Kentucky Telecommunications Relay Service/TAP Equipment Program

a. Telecommunications Relay Service (TRS) is a dual party relay service which allows telephone communications between a hearing/speaking person and a person with a hearing/speech disability who uses a Telecommunication Device for the Deaf (TDD). Such communications are routed through the Kentucky Relay Center where specially trained Communication Assistants relay conversations simultaneously between the TDD user and the other party, and confidentiality is assured.



**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Page 8**

**ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**S2. GENERAL REGULATIONS**

**S2.2 Limitations and Use of Service (Continued)**

**S2.2.10 Kentucky Telecommunications Relay Service/TAP Equipment Program (Continued)**

- b. Calls may be placed to the Kentucky Relay Center 24 hours a day, seven days a week, including holidays. There are no restrictions on the length or number of calls placed by relay users. However, the following calls may not be placed through the Kentucky Relay Center:
  - (1) Calls to 700, 976, and 900 number.
  - (2) Calls to time or weather recorded messages.
  - (3) Calls to other informational recordings.
  - (4) Station sent paid calls from coin telephones.
  - (5) Operator handled conference service and other teleconference calls.
  - (6) All calls billed to cards (i.e., credit cards and calling cards) other than those issued by AT&T or the local exchange companies.
- c. Local calls placed through the Kentucky Relay Center from a coin phone will be completed at no charge to the caller or calling party.
- d. Pursuant to KPSC Administrative Case No. 333, a monthly surcharge shall be imposed on all local exchange access lines, or in the case of Centrex per Network Access Register (NAR). For purposes of application of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for toll service and for local calling with the exception of Public Coin, WATS, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Services, Mobile, Other Common Carriers, and Kentucky ALLTEL Official Accounts. The Commission has determined the amount of the surcharge will be \$.07 per access line; however, this amount is subject to change by the Commission to meet the needs of providing Telecommunications Relay Service for the hearing and/or speech impaired persons in Kentucky.
- e. Pursuant to KPSC Administrative Case No. 352, the Commission established a program to distribute Telecommunications devices for the deaf (TDD) to deaf, hard-of-hearing and speech- impaired persons. The TDDs facilitate the use of the Kentucky Relay Center. A Telephone Access Program (TAP) surcharge of \$.02 per month per access line is billed by the Telephone Company. The TAP surcharge applies to access lines as defined in d. above.
- f. The surcharge shall appear as a separate line item on the customer's bill and shall read "KY TEL RELAY SVC/TAP EQUIP PRG".



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 9

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.3 Establishment and Furnishing of Service

##### S2.3.1 Availability of Facilities

- a. The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights for the construction and maintenance of the necessary facilities. Obtaining easements and rights-of-way shall be the responsibility of the utility and the cost of obtaining easements and rights-of-way shall be included in the charges applicable under special conditions as detailed in Section S5.3 of the Tariff.
- b. In certain instances, i.e., when spare facilities and/or equipment are not available, it may be necessary to preempt existing services to provision or restore National Security Emergency Preparedness (NSEP) Services. If, in its best judgment, the Telephone Company deems it necessary to preempt, then the Telephone Company will ensure that:
  - (1) The service(s) preempted have a lower or do not contain NSEP assigned priority levels.
  - (2) A reasonable effort is made to notify the preempted service customer of the action to be taken.
  - (3) A credit allowance for any preempted service shall be made in accordance with the provisions set forth in Section S2.4.4.

##### S2.3.2 Party Line Service

- a. Applications for party line service are accepted by the Company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other customer or customers on the same line. The Company reserves the right to cancel any party line service, upon thirty days notice, whenever in the judgment of the Company the use of the customer is such, from large use or other causes, as to interfere with the reasonable use of others connected with the same line.



ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.3 Local Exceptions

##### S3.3.1 Lifeline Service

a. General

Lifeline Service provides for a credit equal to 100% of the FCC Interstate Subscriber Line Charge (SLC) in addition to a supplemental amount credited to local service monthly billing. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. These credits are applied to the local service portion of the monthly telephone bill for qualified residential customers.

In order to qualify for the Lifeline Service, a customer must provide certification or authorize agency verification of their participation in at least one of the following programs: Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing Assistance or Section 8, Low-Income Home Energy Assistance Program (LIHEAP), Temporary Assistance to Needy Families (TANF), or National School Lunch's free lunch program (NSL).

b. Regulations

The specific guidelines for implementation of this waiver are as follows:

(1) Certification Procedures

All applications for this service are subject to verification with the state agency responsible for administration of the qualifying program.

(2) Processing Forms

The Company will process all application forms and apply the credit on the customer's monthly bill. An explanation of the credit will appear on each telephone bill.

(3) Verification Procedures

The Company will reconcile and confirm eligibility periodically, at a minimum semiannually, by providing the agency directly or through a third party all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the customer of ineligibility.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 11

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.3 Establishment and Furnishing of Service

##### S2.3.4 Application of Rates for Business and Residence Service

- a. The determination as to whether customer service should be classified as business or residence is based mainly on the character of use to be made of the service. Although, in general, business rates apply at business locations and residence rates apply at residence locations, residence service will not be furnished at business locations except as provided in c.(5) following.
- b. In general, business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, where the service is located on a premises whose main use is nonresidential. Examples of locations at which business rates apply are:
  - (1) At offices, stores, factories, mines, and all other places of a strictly business nature.
  - (2) At houses or apartments where rooms are rented or boarders are taken or both, and in halls and offices of hotels and apartment houses. However, when it is clearly evident that the service located in the customer's house or in an owner's, manager's or occupant's private rooms or apartment is to be used primarily for the domestic purposes of the customer, then residence rates apply.
  - (3) At quarters occupied by clubs and fraternal societies, public, private, or parochial schools, hospitals, libraries and other institutions, and in churches. However, at locations, such as fraternity houses where members of the organization lodge, or lodge and board within the building, residence rates apply.
  - (4) At tool houses or construction offices of contractors engaged in the reconditioning or remodeling of any structure whether the structure is to be used for business or residence purposes upon completion of the work.



**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Page 12**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**S2. GENERAL REGULATIONS**

**S2.3 Establishment and Furnishing of Service**

**S2.3.4 Application of Rates for Business and Residence Service (Continued)**

- b. (Continued)
  - (5) At residence locations in the same building as the customer's business establishment or at residence locations adjacent to the subscriber's place of business when it is not evident that the telephone located in the residence is to be employed primarily for residence use.
  - (6) At all other locations where the subscriber's primary use of the service is for business purposes.
- c. In general, residence rates apply when the use of the service is of a domestic nature or is located on a premises whose main use is residential and provided that service is not used substantially for business purposes. Examples of locations of which residence rates apply are:
  - (1) At private residences.
  - (2) At private apartments in hotels, boarding houses, college dormitories, and hospitals when separate main station service is provided in such apartments and where the use of the service is confined to the domestic use of the customer.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 13

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.3 Establishment and Furnishing of Service

#### S2.3.4 Application of Rates for Business and Residence Service (Continued)

- c. (Continued)
- (3) At the place of residence of a clergyman, physician, nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner Abbreviated titles such as "Dr.", "Rev.", "Judge", "Professor", are not considered business designations.
  - (4) In a private stable or garage when it is strictly a part of the customer's domestic establishment. Also, residence extensions are permitted in barns if the use of the service for any business purpose is only incidental. Separate exchange service or extension station service furnished at commercial farm locations for business use are classified as and charged for as business service.
  - (5) Residential secretarial lines may be terminated in telephone answering facilities at telephone answering bureaus.
- d. Changes from business service to residence service are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in c. above.
- A change of service classification from business to residence requires a number change.
- e. Changes from residence to business service may be made without change in telephone number, if the customer so desires. Service Charges, which apply for such changes, are quoted in Section S4 of this tariff.

When it is determined that a customer with residence service is using that service in such manner that it should be classified and charged for as business service under the provisions of b. above, the Company may disconnect the customer's service in the event he refuses to permit his service to be classified as business service and to pay the business rate.





## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 14

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.3 Establishment and Furnishing of Service

##### S2.3.5 Transfer of Service between Customers

- a. Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation, provided there is no lapse in the rendition of service. The Network Access Change charge, specified in Section S4.3, will be applied to the new customer's account for such transfers.
- b. Where existing service is continued for a new customer, the number may be retained by the new customer only if the former customer consents and an arrangement acceptable to the Company is made to pay all outstanding charges against the service.

##### S2.3.6 Initial Period of Service

- a. The initial period of service and facilities is one month, unless specified in other sections of this tariff.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 15

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.3 Establishment and Furnishing of Service

##### S2.3.7 Floor Space, Electric Power and Operating at the Customer's Premises

- a. The customer is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the customer by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the customer.
- b. Except as may be specified elsewhere in this tariff, all operating required for the use of communications facilities provided by the Company at the customer's premises will be performed at the expense of the customer, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

##### S2.3.8 Provision and Ownership of Facilities

- a. Facilities furnished by the Company on the premises of a customer or authorized user of the service are the property of the Company and are provided upon the condition that such facilities, except as expressly provided in this tariff, must be installed, relocated and maintained by the Company and that the Company's employees and agents may enter said premises at any reasonable hour to make collections from coin boxes, to install, inspect or repair any part of the Company's facilities on the customer's premises, or upon termination or cancellation of the service, to remove such facilities.
- b. Customers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon consent of the Company.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 16

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.3 Establishment and Furnishing of Service

##### S2.3.9 Provision and Ownership of Directories

- a. The Telephone Company distributes to its customers without charge such directory information as is generally necessary for the efficient use of the service. The Telephone Company will provide, without charge, a directory for each central office line. Copies of directories beyond these requirements will be furnished as available at cost.
- b. Directories are the property of the Telephone Company and are loaned to customers only as an aid to the use of the service. Customers may only use or attach to directories furnished by the Telephone Company, binders, holders, inserts, auxiliary covers or attachments which do not contain advertising and which are not so attached as to impede reference to essential service information, or otherwise interfere with service. No other binders, holders, inserts, auxiliary covers or attachments of any kind not furnished by the Telephone Company shall be attached to or used with directories furnished by the Telephone Company.

##### S2.3.10 Provision and Ownership of Telephone Numbers

- a. Telephone numbers are the property of the Company and are assigned to the service furnished the customer. The customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 17

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.3 Establishment and Furnishing of Service

##### S2.3.11 Maintenance and Repairs

- a. All ordinary network expense of maintenance and repairs, unless otherwise specified in this tariff, is borne by the Company.
- b. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.

##### S2.3.12 Company Facilities at Hazardous or Inaccessible Locations

- a. Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable to employees of the Company, the customer may be required to install and maintain all facilities.
- b. All customer-provided equipment and facilities must be constructed and maintained in a manner satisfactory to the Company and must be in compliance with all of the regulations set out in this tariff for the connection of customer-provided terminal equipment and communications systems. Failure by the customer to comply with these requirements will result in disconnection of the service.

##### S2.3.13 Work Performed Outside Regular Working Hours

- a. The rates and charges specified in this tariff contemplate that work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the customer may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs incurred by the Company as a result of the customer's special requirements.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 18

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.3 Establishment and Furnishing of Service (Continued)

##### S2.3.14 Termination of Service

###### a. Termination of Service by the Company

- (1) Violation of any of the regulations contained in this tariff on the part of the customer may be regarded as sufficient cause for termination of the customer's service.
- (2) When the service is terminated on the initiative of the Company because of violation of its regulations by the customer, the regulations stipulated below for termination of service at the customer's request apply.
- (3) The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair, any other service rendered to the public by the Company.

###### b. Termination of Service at the Subscriber's Request

Service may be terminated at any time upon three working days notice in person, or by telephone from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

##### S2.3.15 Slamming

- a. Slamming is the unauthorized change of subscriber's preferred telecommunications carrier.
- b. Per FCC 00-135, CC Docket 94-129, a telecommunications carrier who acquires a customer by an unauthorized change of that customer's local service may be billed the applicable nonrecurring charges to establish that customer's service as a new account back with the customer's authorized telecommunications carrier.

##### S2.3.16 Ringer Limitations

- a. The number of ringers directly connected to the line is limited to four per access line.
- b. Ordinarily in connection with individual line, party line, and Centrex station line service, a ringer is permanently connected to the line.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 19

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.3 Establishment and Furnishing of Service (Continued)

##### S2.3.17 Pole Attachments

###### a. General

At the option of the Telephone Company, other companies, associations, or individuals, who may have the necessary lawful rights, may arrange for attachment of telephone wires to the Telephone Company's poles, the owners of such wires being required to furnish brackets and insulators of a type approved by the Telephone Company.

###### b. Charges

Charges for pole attachments by other authorized companies, associations, or individuals will be made upon the basis of agreements executed between the parties concerned.

##### S2.3.18 Wire Tap Investigation

- a. When, at the request of a customer, a wire tap investigation is made by the Telephone Company, and when no wire tap or trouble condition in Telephone Company equipment or facilities can be found, a \$60.00 one time charge for inspection of the facilities and equipment serving the customer may be applicable.

##### S2.3.19 Tracing of Harassing Calls

- a. A \$60.00 (TR HRSG) charge applies for the installation or application of equipment for the purpose of tracing harassing telephone calls to a customer. The Telephone Company shall leave the equipment in place for a period of no more than seven days. Should a harassing call be made during this period, the Telephone Company shall attempt to trace the call and report the results to the proper authorities for legal handling. A Premises Visit Charge as provided for in Section S4 may also be applicable.
- b. Charges are not applicable for tracing requests performed pursuant to a Court Order or warrant. Federal, State and local government agencies shall also be exempt from such charges.
- c. This service will not be provided in exchanges or central offices where Call Tracing facilities are available under the custom calling service arrangement shown in Section S13.4.4 of this Tariff.

##### S2.3.20 Termination Liability

###### a. General

1. In the event service is terminated by the customer prior to completion of the current term commitment period, the customer shall be liable for an early termination charge, except as noted in Number 4. Following. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example:

$$25\% \times \text{MRC} \times \# \text{ of Lines/Channels/Paths} \times \text{Remainder of Term} = \text{Termination Charge.}$$

2. Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, exclusive of any increase due to local, state or federal fees, taxes or surcharges, the customer may terminate the service without incurring an early termination charge.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 20

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.3 Establishment and Furnishing of Service (Continued)

##### S2.3.20 Termination Liability

- a. General (Continued)
  3. End of Term Options
    - a. Prior to the end of the term commitment period, the customer may:
      - 1) Renew their term commitment,
      - 2) Commit to a new term period,
      - 3) Arrange for a change service, or
      - 4) Arrange for termination of the service.
    - b. In the event the customer does not select one of the above options, the customer will be converted to the shortest-term period available under tariff (i.e., month-to-month, one year, etc.) for the same service, and will be subject to the applicable term commitment, if any, unless the customer terminates the service within sixty (60) days of the conversion date.
  4. Early termination charges will not be assessed under the following circumstances:
    - a. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;
    - b. Customer attempts to move existing service to a new location with the Company's service area, but the service is unavailable;
    - c. Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment, or
    - d. Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:
      - 1) The value of the new term commitment is equal to or greater than the remaining value of the current term commitment,
      - 2) The Company provides the new service via tariff or on an individual case basis (ICB), and
      - 3) The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

Termination Liability as specified prior is applicable only to services which reference P.S.C. KY. No. 7, Termination Liability, S2.3.20. Termination Liability terms and conditions remains the same for any service not bearing this specific reference.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 21

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.4 Payment Arrangements and Credit Allowances

##### S2.4.1 Advance Payments

- a. Applicants may be required to pay at the time the application is made all service charges and installation charges that may be applicable, as well as such special construction and installation charges as are to be borne by the applicant, except in the case of Federal, State, or Municipal government agencies.

##### S2.4.2 Deposits

- a. The Company may require a minimum cash deposit or other guaranty to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed in KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.
- b. The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Company may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with an remainder refunded to the customer.





## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 22

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.4 Payment Arrangements and Credit Allowances (Continued)

##### S2.4.2 Deposits (Continued)

- c. In determining whether a deposit will be required or waived, the following criteria will be considered:
  - (1) Previous payment history with the Company. If the customer has no previous history with the Company, statements from other utilities, banks, etc., may be presented by the customer as evidence of good credit.
  - (2) Whether the customer has an established income or line of credit.
  - (3) Length of time the customer has resided or been located in the area.
  - (4) Whether the customer owned property in the area.
  - (5) Whether the customer has filed bankruptcy proceedings within the last seven years.
  - (6) Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.
- d. If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.
- e. All customer's deposits shall be based upon actual usage of the customer at the same or similar premises for the most recent 12-month period, if such information is available. If usage information is not available, the deposit will be based on the average bills of similar customers and premises in the system. The deposit amount shall not exceed 2/12 of the customer's actual or estimated annual bill where bills are rendered monthly, 3/12 where bills are rendered bimonthly, or 4/12 where bills are rendered quarterly.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 23

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.4 Payment Arrangements and Credit Allowances (Continued)

##### S2.4.2 Deposits (Continued)

- f. Interest will be paid on all sums held on deposit at a rate prescribed by law. The interest will be applied as a credit to the customer's bill or will be paid to the customer on an annual basis. If the deposit is refunded or credited to the customer's bill prior to the deposit anniversary date, interest will be paid or credited to the customer's bill on a pro-rated basis. If interest is not credited to the customer's bill or paid to the customer annually, interest will be computed by a method which will result in an amount no less than that obtained by using a middle course method between simple and compound interest in compliance with Commission Order dated October 31, 1989 in Case No. 89-057. Interest on deposits computed in this manner will accrue until credited to the customer's bill or paid to the customer.
- g. Applicants or customers whose credit rating is, or may become, unsatisfactory will be required to make a suitable deposit to be applied at any time at the option of the Telephone Company in payment of any unpaid charges for service rendered to the customer or in payment of termination charges that may be applicable.
- h. The fact that a deposit has been made neither relieves the applicant or customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation nor constitutes a waiver or modification of the regulations of the Telephone Company providing for the discontinuance of service for nonpayment of any sums due the Telephone Company for service rendered.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 24

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.4 Payment Arrangements and Credit Allowances (Continued)

##### S2.4.3 Payment for Service

- a. All charges due by the customer are payable at the Company's Business Office or at any agency duly authorized to receive such payments. If objection in writing or by telephone is not received by the Company within thirty days after the bill is rendered the account shall be deemed correct and binding upon the customer.
- b. In the event of a dispute between the customer and the Company respecting any bill, the Company may require the customer to pay the undisputed portion of the bill to avoid discontinuance of service for nonpayment. The Company shall make such investigation as may be appropriate to the particular case and report the result thereof to the customer. In the event the dispute is not reconciled, the Company shall advise the customer that he may make application to the Commission for review and disposition of the matter.
- c. The customer shall pay monthly in advance or on demand all charges for service and equipment. The customer is responsible for payment of all charges for services furnished the customer including charges for services originated or charges accepted at the customer's station.
- d. Should service be suspended for nonpayment of charges, it will be restored only as provided under "Restoration Charge" in Section S4 of this tariff.
- e. When the service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Reestablishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this tariff.
- f. In its discretion, the Company may restore or reestablish service which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any rights to suspend or disconnect service for nonpayment of any such or other charges due and unpaid or for the violation of the provisions of this tariff; nor shall the failure to suspend or disconnect service for nonpayment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.



GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
First Revised Page 25  
Cancels Original Page 25

ISSUED: August 15, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 30, 2006

S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.3 Payment for Service (Continued)

- g. A return check charge as specified in Section S4 of this tariff will be applied to each dishonored check received. Regulations contained in this tariff regarding suspension or discontinuance of telephone service will remain applicable.
- h. A Late Payment Charge of 1.5% is applicable to unpaid balances on customer bills in excess of \$25.00 after 20 days from the customer's billing cycle date and will be included in the total amount due on the customer's current bill. The late payment penalty may be assessed only once on any bill for service rendered. Additional late payment penalties shall not be assessed on unpaid late payment penalties.
- i. Miscellaneous Fees Associated with Payments

1. Payment Convenience Fee for Payment Made Via Telephone Call

A fee will apply for each instance of payment of outstanding charges when authorized by the residence subscriber by telephone (whether such telephone call was initiated by the subscriber or by the company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account, such as payment via a credit card, an electronic check (eCheck), or any other discretionary type payment that may be accepted by the Company through such telephone contacts. This fee will not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, automatic funds transfer, and other conventional methods of payments. The subscriber will be informed of any applicable charges prior to processing the subscriber's request and given the opportunity to be transferred to the automated payment system to avoid the payment convenience fee charge.

Rates and Charges

	Rate
Per Telephone Request	\$1.95

(N)

(N)



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 26

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.4 Payment Arrangements and Credit Allowances (Continued)

##### S2.4.4 Allowance for Interruptions

- a. Customers experiencing a service outage exceeding 24 hours will receive a credit allowance as provided in b. and c. following, and a Service Performance Guarantee credit as provided in S2.4.6 following.
- b. In view of the possibility of errors and difficulties occurring in the transmission of messages by telephone, and the impossibility of fixing the cause thereof, the subscriber assumes all risks connected with the service except as follows: If the initial installation is defective or if service is interrupted other than by the negligence or willful act of the subscriber, an allowance as specified below shall be made for the time such outage continues after notice and demand to the Company. No other liability shall in any case attach to the Company.
- c. In the event of a defective installation or an interruption to service which is not due to the negligence or willful act of the customer, there will be allowed a prorata adjustment of the monthly guarantee, and of any fixed monthly charges involved, for the service and facilities rendered useless and inoperative by reason of the defective installation or interruption during the time said difficulty continues in excess of twenty-four hours from the time it is reported to the Telephone Company or detected by the Company. For the purpose of administering this regulation, every month is considered to have thirty days.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 27

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.4 Payment Arrangements and Credit Allowances (Continued)

##### S2.4.5 Provision for Certain Local Taxes and Fees

- a. Effective July 1, 1960, the Company, pursuant to authority conferred by KRS 139.210 commenced and will continue to add to the bills of customers as a separate item the Kentucky Veterans' Bonus Sales and Use Tax levied by KRS 139.200.
- b. When the Company is required to pay the 3 percent utilities gross receipts license tax for schools, authorized by KRS 160.613, the Company will increase its rates in any such county in which it is required to pay such school tax by 3 percent. This tax will be added to customer bills as a separate item.
- c. There shall be added to the customer's bills, as a separate item, an amount equal to the proportionate part of any license, occupation, franchise, or other similar fee or tax now or hereafter agreed to or imposed upon the Company by local taxing authorities, whether imposed by ordinance, franchise or otherwise, and which fee or tax is based upon a percentage of the gross receipts, net receipts, or revenues of the Company. Such amount shall be added to bills of customers receiving service within the territorial limits of the taxing authority. Where more than one such fee or tax is imposed, each of the charges or taxes applicable to a customer shall be added to the customer's bill as separately identified items.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 28

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.4 Payment Arrangements and Credit Allowances (Continued)

##### S2.4.6 Service Performance Guarantee

###### a. Business

- (1) If a business customer requests installation or repair of Company-owned facilities used to provide exchange, message toll, private line or enhanced services offered under this tariff and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of \$100.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes to in this Tariff.
- (2) Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.
- (3) Credit will be provided in accordance with the above conditions at the request of the customer. At the Company's discretion, the Service Performance Guarantee will appear as either a \$100.00 credit on the customer's bill or something of equal value to the customer.
- (4) Credit will be extended in accordance with the above conditions only for installation or restoration of exchange, private line, message toll, or enhanced services or for installation or repair of Company-owned facilities used to provide those services. The Service Performance Guarantee is not applicable for Public Telephone Service and/or Semipublic Telephone Service.
- (5) The credit will not apply to "out of service" conditions resulting from:
  - (a) Willful neglect, misuse or abuse by the customer.
  - (b) Problems in the customer's premises equipment or in the customer's inside wire.
  - (c) Natural disasters, labor difficulties, governmental orders, civil commotions, general network failure, cable cuts affecting more than 5% of the Company's customers or circumstances beyond the control and/or knowledge of the Company.
  - (d) Temporarily or permanently discontinued service due to nonpayment of bills.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 29

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.4 Payment Arrangements and Credit Allowances (Continued)

##### S2.4.6 Service Performance Guarantee (Continued)

###### b. Residence

- (1) If a residence customer requests installation or repair of Company-owned facilities used to provide service offered under this Tariff, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of \$25.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes to in this Tariff.
- (2) Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.
- (3) Credit will be provided in accordance with the above conditions at the request of the customer. At the Company's discretion, the Service Performance Guarantee will appear as either a \$25.00 credit on the customer's bill or something of equal value to the customer.
- (4) Credit will be extended in accordance with the above conditions only for installation or repair of Company-owned facilities used to provide services offered in accordance with this tariff. The Service Performance Guarantee is not applicable for Public Telephone Service and/or Semipublic Telephone Service.
- (5) The credit will not apply to "out of service" conditions resulting from:
  - (a) Willful neglect, misuse or abuse by the customer.
  - (b) Problems in the customer's premises equipment or in the customer's inside wire.
  - (c) Natural disasters, labor difficulties, governmental orders, civil commotions, general network failure, cable cuts affecting more than 5% of the Company's customers or circumstances beyond the control and/or knowledge of the Company.
  - (d) Temporarily or permanently discontinued service due to nonpayment of bills.





## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 30

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.5 Liability of the Company

##### S2.5.1 Service Irregularities

- a. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

##### S2.5.2 Use of Facilities of Other Connecting Carriers

- a. When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the Company's facilities in establishing connections to points not reached by this Company's facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

##### S2.5.3 Indemnifying Agreement

- a. The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.

##### S2.5.4 Defacement of Premises

- a. The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 31

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.5 Liability of the Company (Continued)

##### S2.5.5 Period for the Presentation of Claims

- a. The Company shall not be liable for damages or statutory penalties in any case where a claim is not presented in writing within sixty days after the alleged delinquency occurs.

##### S2.5.6 Equipment in Explosive Atmosphere

- a. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.
- b. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.
- c. The customer shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

##### S2.5.7 Errors in Telephone Directories

- a. The Telephone Company in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of their publication in the directory.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 32

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.5 Liability of the Company (Continued)

##### S2.5.8 Adjustment of Charges

- a. In the adjustment of charges for over billing by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined from available records. Refund will be made for the entire period of the full amount of excess charges when the customer has produced copies of such records.

#### S2.6 Customer Premises Wiring

##### S2.6.1 General

- a. Customer Premises Inside Wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Service Line at the Demarcation Point and those standard jack locations on the customer's premises to which terminal equipment can be connected for access to the Exchange Service Line.
- b. The demarcation point is provided as part of the Exchange Service Line, WATS or Private Line Services. If a Network Interface Device (NID) is employed as the demarcation point, this NID will normally be installed outside the customer's building at a location determined by the Company which is accessible to the customer. If the NID is installed inside a customer's building due to customer request, and not at the initiative of the Company, charges will apply as specified in Section S4 of this tariff. The normal location of the NID is in close proximity to where the Company facilities attach to the customer's building, wherever practicable.



**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Page 33**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**S2. GENERAL REGULATIONS**

**S2.6 Customer Premises Wiring (Continued)**

**S2.6.2 Responsibility of the Customer**

- a. The installation and maintenance of Customer Premises Inside Wire is the sole responsibility of the customer.
- b. The customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent that may result from any installation or maintenance activity undertaken by that customer or the customer's agent.
- c. The customer will save the Company harmless from any and all liability, claims, or damage suits arising out of the customer's premises inside wire activity.

**S2.6.3 Violation of Regulations**

- a. Where Customer Premises Inside Wire is found to be causing network related harm, the Company will promptly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.
- b. It is the customer's responsibility to discontinue such use and correct the situation causing the network harm.
- c. Failure of the customer to discontinue such use to correct the problem will result in suspension of the customer's service until such time as corrections are made.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 34

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.7 Provision of Network Interface Devices

##### S2.7.1 General

The following rules will apply to new installations for telephone service using Network Interface Device (NID).

- a. All wiring on the customer's premises that is connected to the telephone network shall connect to the Telephone Company network through the Telephone Company provided NID.
- b. Maintenance of the NID shall be the responsibility of the Telephone Company.
- c. For single unit premises, the Company will terminate its network facilities no further than 12 inches upon entering the customer's premises. A single unit location is a premises or building occupied by a single customer.
- d. In locations with multiple customers, i.e., multiple premises, the Company will terminate its network facilities no further than 12 inches at the minimum point of entry to the building or property.
- e. The Company will allow customers access to inside wiring at points up to and including the point of demarcation. The customer is no longer required to interconnect through a plug and jack arrangement where a customer's premises is served by no more than two lines. This refers to all one and two-line telephone wiring (including associated jacks) on the customer's side of the demarcation point, whether owned and installed by the customer premises owner, agent, or another vendor.
- f. The Telephone Company shall instruct the customer of the location, purpose and use of the NID.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 35

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S2. GENERAL REGULATIONS

#### S2.8 Special Promotions

- a. The Company may offer, after 30 days notice to the Commission, special promotions of new or existing services or products as specified in S2.8.b. below, for limited periods. These promotions will be offered on a completely nondiscriminatory basis with each customer in the classification of service and area for which the promotion is offered having an equal opportunity for participation, subject to the availability of products, services and facilities.
- b. Special promotions will apply to nonrecurring and/or monthly charges for services such as:
  - (1) Windstream Centrex Service
  - (2) Optional Calling Plans/Discount Calling Plans
  - (3) Custom Calling Services
- c. Upon initial availability in a particular exchange of Windstream custom calling feature(s), service(s) or combinations thereof, the Company may elect to waive the nonrecurring charges and up to the first two month's recurring charges for customers subscribing to such service(s) or feature(s) for a period of up to sixty days following the date on which such service(s), feature(s) or combinations thereof, becomes available in that exchange. If a promotion or a waiver for such feature(s), service(s) or combinations thereof is in effect for all customers in the customer's class of service at the time the customer orders the feature(s) or service(s), the general promotion or waiver will apply instead of this waiver. A subscriber may not participate in both this waiver and a concurrent general promotion or waiver for the feature(s) ordered.

#### S2.9 Billing Form

- a. Previous Charges: Amount of last bill  
Payment received  
Total adjustments
- b. Current Charges: Local Services  
IntraLATA Long Distance Calls  
InterLATA Long Distance Calls billed by  
Company  
Appropriate Federal, State and Local  
Taxes
- c. Total Amount Due
- d. Due Date



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 1

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### TABLE OF CONTENTS

	<u>Page No.</u>
S3.1 <u>General</u>	1
S3.2 <u>Monthly Exchange Rates</u>	2
S3.2.1      Flat Rate Service	2
S3.2.2      Reserved for Future Use	6
S3.3 <u>Local Exceptions</u>	7
S3.3.1      Lifeline Service	7
S3.4 <u>Mileage Service</u>	10
S3.4.1      Mileage Charges	10
S3.5 <u>Local Calling Areas</u>	11
S3.6 <u>Local Calling Plans</u>	15
S3.6.1      General	15
S3.6.2      Regulations	15
S3.6.3      Rates	19
S3.6.4      Local Calling Plan Exchanges	31
S3.6.5      PBX Trunk Discount Plan	130
S3.7 <u>Rotary Line Service</u>	140
S3.7.1      General	140
S3.7.2      Rates	140
S3.8 <u>Local Directory Assistance Service</u>	143
S3.8.1      General	143
S3.8.2      Application of Charges and Allowances	145
S3.8.3      Rates	146
S3.9 <u>Operator Assisted Local Calls and Local             Calling Card Service Calls</u>	147
S3.9.1      Operator Assisted Local Calls	147
S3.9.2      Local Calling Card Service Calls	147
S3.10 <u>Local Operator Verification/Interruption Service</u>	148
S3.10.1     General	148
S3.10.2     Charges	148



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Contents Page 2

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### TABLE OF CONTENTS

	<u>Page No.</u>
S3.11 <u>Employees' Telephone Service</u>	149
S3.11.1      General	149
S3.11.2      Rates	149
S3.12 <u>Reserved Telephone Numbers</u>	150
S3.13 <u>Toll Terminals</u>	150
S3.13.1      General	150
S3.13.2      Rates and Charges	150
S3.14 <u>Enhanced Dial Data Service</u>	151
S3.14.1      General	151
S3.14.2      Rates	151
S3.15 <u>Network Access Register Package</u>	152
S3.15.1      General	152
S3.15.2      Rates and Charges	152
S3.16 <u>National Directory Assistance/Customer             Name and Address Service</u>	153
S3.16.1      General	153
S3.16.2      Conditions	153
S3.16.3      Rates	154
S3.A <u>Zoned Exchange Area Maps</u>	1





**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Page 1**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**S3. BASIC LOCAL EXCHANGE SERVICE**

**S3.1 General**

- a. The rates specified herein, entitle customers to an unlimited number of messages to all stations bearing the designation of central offices within the serving exchange and additional exchanges shown in Local Calling Areas.
- b. (Reserved for Future Use)
- c. Maps of all exchanges served, and of local base rate areas where applicable, are contained in Section S3.A of this tariff.
- d. The rates for basic local exchange service are related to the total number of Network Access Lines including one party lines, Centrex lines, ETSX lines, and all types of trunk lines within the local calling area.
- e. Rates for basic local exchange service apply to Network Access Lines only.
- f. In compliance with Case No. 355, Order dated September 26, 1996, touch call service is included in the rate for basic local exchange service.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 2

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.2 Monthly Exchange Rates

- a. Monthly exchange rates as authorized by the Public Service Commission of Kentucky are shown herein.
- b. The rates specified herein, with mileage charges when applicable, entitle customers to an unlimited number of messages to all stations bearing the designation of central offices within the serving exchange and additional exchanges as shown in Section S3.5, Local Calling Areas.
- c. Reference S4.2.1 for application of Service Charges in the Link-Up Kentucky Program.

#### S3.2.1 Flat Rate Service

- a. The rates specified herein entitle customers to an unlimited number of messages to all stations bearing the designation of central offices within the serving exchange and the additional exchanges as shown in Section S3.5, Local Calling Areas. Local Calling Plans are available at the exchanges designated and rates specified in Section S3.6.

<u>Exchange</u>	<u>Business</u>	<u>PBX</u>	<u>Residence</u>
	<u>One Party</u>		<u>One Party</u>
Albany	\$32.00	\$37.00	\$13.20
Arlington	23.40	37.00	13.20
Ashland	32.00	37.00	17.47
Augusta	24.60	37.00	13.20
Barbourville	26.20	37.00	14.37
Bardwell	23.40	37.00	13.20
Bee Spring	24.60	37.00	13.20
Berea	32.00	37.00	15.64
Bradfordsville	32.00	37.00	13.20
Brodhead	26.20	37.00	13.20
Brooksville	24.60	37.00	13.20
Brownsville	24.60	37.00	13.20
Bryantsville	32.00	37.00	13.20
Burkesville	32.00	37.00	13.20
Burnside	32.00	37.00	15.64
Calvert City	26.95	37.00	14.37



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 3

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.2 Monthly Exchange Rates (Continued)

#### S3.2.1 Flat Rate Service (Continued)

a. (Continued)

<u>Exchange</u>	<u>Business</u>		<u>Residence</u>
	<u>One</u> <u>Party</u>	<u>PBX</u>	<u>One</u> <u>Party</u>
Campbellsville	\$32.00	\$37.00	\$14.37
Caneyville	26.95	37.00	14.37
Catlettsburg	32.00	37.00	17.07
Cecilia	32.00	37.00	15.64
Clarkson	26.95	37.00	14.37
Columbia	32.00	37.00	13.20
Columbus	23.40	37.00	13.20
Cumberland	22.20	37.00	13.20
Dover	26.95	37.00	14.37
East Bernstadt	28.09	37.00	15.64
Elizabethtown	32.00	37.00	17.07
Eubank	28.09	37.00	17.07
Evarts	23.40	37.00	13.20
Ewing	32.00	37.00	13.20
Faubush	28.09	37.00	15.64
Fernleaf	26.95	37.00	14.37
Flatlick	26.20	37.00	14.37
Flemingsburg	32.00	37.00	13.20
Garrison	32.00	37.00	13.20
Germantown	24.60	37.00	13.20
Glasgow	32.00	37.00	15.64
Grayson	32.00	37.00	14.37
Greensburg	32.00	37.00	13.20
Greenup	32.00	37.00	17.47
Hazard	32.00	37.00	14.37
Hillsboro	32.00	37.00	13.20
Hodgenville	32.00	37.00	15.64
Hustonville	32.00	37.00	14.37
Irvine	26.20	37.00	13.20
Jenkins	26.95	37.00	14.37
Johnsville	24.60	37.00	13.20
Lancaster	32.00	37.00	13.20
Leatherwood	32.00	37.00	14.37
Lebanon	32.00	37.00	13.20



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 4

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.2 Monthly Exchange Rates (Continued)

#### S3.2.1 Flat Rate Service (Continued)

a. (Continued)

<u>Exchange</u>	<u>Business</u>		<u>Residence</u>
	<u>One</u> <u>Party</u>	<u>PBX</u>	<u>One</u> <u>Party</u>
Leitchfield	\$32.00	\$37.00	\$14.37
Lewisburg	26.95	37.00	14.37
Lexington	31.00	36.00	18.95
Liberty	32.00	37.00	13.20
Livingston	26.20	37.00	13.20
London	28.09	37.00	15.64
Loretto	32.00	37.00	13.20
Mammoth Cave	24.60	37.00	13.20
Manchester	26.20	37.00	14.37
Mays Lick	26.95	37.00	14.37
Meads	32.00	37.00	17.47
Midway	32.00	37.00	18.95
Milburn	23.40	37.00	13.20
Monticello	32.00	37.00	13.20
Morehead	32.00	37.00	14.37
Mount Olivet	23.40	37.00	13.20
Mount Vernon	26.20	37.00	13.20
Nancy	32.00	37.00	15.64
Nicholasville	32.00	37.00	18.59
Olive Hill	32.00	37.00	14.37
Oneida	26.20	37.00	14.37
Owingsville	32.00	37.00	13.20
Paint Lick	32.00	37.00	15.64
Park City	28.09	37.00	15.64
Russell	32.00	37.00	17.47
Salt Lick	32.00	37.00	13.20
Science Hill	28.09	37.00	15.64
Scottsville	32.00	37.00	13.20
Sharpsburg	32.00	37.00	13.20
Shopville	28.09	37.00	15.64
Smithland	24.60	37.00	13.20



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 5

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.2 Monthly Exchange Rates (Continued)

#### S3.2.1 Flat Rate Service (Continued)

a. (Continued)

<u>Exchange</u>	<u>Business</u>		<u>Residence</u>
	<u>One</u> <u>Party</u>	<u>PBX</u>	<u>One</u> <u>Party</u>
Smiths Grove	\$28.09	\$37.00	\$17.07
Somerset	32.00	37.00	15.64
South Hardin	32.00	37.00	15.64
South Shore	32.00	37.00	18.99
Tollesboro	32.00	37.00	13.20
Tompkinsville	32.00	37.00	13.20
Uniontown1	10.85	37.00	6.40
Vanceburg	32.00	37.00	13.20
Versailles	32.00	37.00	18.59
Vicco	32.00	37.00	14.37
Washington	26.95	37.00	14.37
White Lily	28.09	37.00	15.64
Wilmore	32.00	37.00	18.59

Note 1: Uniontown - Key Access Line - \$24.87.



**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Page 6**

**ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**S3. BASIC LOCAL EXCHANGE SERVICE**

**S3.2 Monthly Exchange Rates (Continued)**

**S3.2.2 Reserved for Future Use**



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 7

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.3 Local Exceptions

##### S3.3.1 Lifeline Service

###### a. General

Lifeline Service provides for a credit equal to 100% of the FCC Interstate Subscriber Line Charge (SLC) in addition to a supplemental amount credited to local service monthly billing. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. These credits are applied to the local service portion of the monthly telephone bill for qualified residential customers.

In order to qualify for the Lifeline Service, a customer must provide certification or authorize agency verification of their participation in at least one of the following programs: Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing Assistance or Section 8, or Low-Income Home Energy Assistance Program (LIHEAP).

###### b. Regulations

The specific guidelines for implementation of this waiver are as follows:

###### (1) Certification Procedures

All applications for this service are subject to verification with the state agency responsible for administration of the qualifying program.

###### (2) Processing Forms

The Company will process all application forms and apply the credit on the customer's monthly bill. An explanation of the credit will appear on each telephone bill.

###### (3) Verification Procedures

The Company will reconcile and confirm eligibility periodically, at a minimum semiannually, by providing the agency directly or through a third party all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the customer of ineligibility.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 8

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.3 Local Exceptions (Continued)

##### S3.3.1 Lifeline Service (Continued)

###### b. Regulations (Continued)

- (4) Lifeline Service can only be associated with the primary residential connection.
- (5) Lifeline toll restriction service is available on a voluntary basis where technically feasible to Lifeline telephone service customers at no charge. Lifeline toll restriction service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+555-1212, 1+/0+NPA-555-1212), 1+900 calls, 1+700, 976 calls and IntraLATA toll while allowing access to local 611, 911, 0-, 1+800/877/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to service activation codes “\*/#” (e.g. \*66, \*69) is also allowed. Upon customer request, some service activation codes may be blocked at no charge, where conditions and facilities permit.

Lifeline customers may receive toll restriction services without charge. Toll restriction services include voluntary toll blocking.

- (6) Lifeline Service may not be disconnected for non-payment of toll charges.
- (7) Deposit requirements do not apply to Lifeline Service customers if toll restriction is employed.

###### c. Rates and Charges

In compliance with KPSC Administrative Case No. 360 a monthly surcharge shall be imposed on all local exchange access lines to assess the low-income portion of the Universal Service Fund. This surcharge shall appear as a separate line item on the customer's bill and shall read "Kentucky Lifeline Support". The Commission has determined the amount of the surcharge will be \$.08 per access line; however, the amount is subject to change by the Commission to meet the needs of providing Lifeline Service for low-income customers.





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 9

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.3 Local Exceptions (Continued)

#### S3.3.1 Lifeline Service (Continued)

##### d. Credits

(1) A credit will be applied to the Lifeline customer's monthly bill as follows:

(a) All exchanges, except Uniontown

Monthly  
Credit

FCC Interstate Offset to End User Subscriber Line Charge (SLC)	See Windstream Telephone Systems, FCC No. 3, Section 4
--	---

FCC Supplemental Amount	\$1.75
-------------------------	--------

State's Matching of FCC SLC	3.50
-----------------------------	------

Federal Matching of State USF Participation	1.75
--	------

(b) Uniontown exchange

FCC Interstate Offset to End User Subscriber Line Charge (SLC)	See Windstream Telephone Systems, FCC No. 3, Section 4
--	---

FCC Supplemental Amount	1.75
-------------------------	------

State's Matching of FCC SLC	3.10
-----------------------------	------

Federal Matching of State USF Participation	1.55
--	------

(2) For those existing customers who qualify for, and wish to change to the Lifeline Service, no service charges shall apply.

(3) With the exception of the initial installation charges as specified for Link-Up service, Section S4.2.1 of this Tariff, all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tarified rates.

(4) When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified in S3.3.1.c. will be discontinued and regular tarified rates and charges will apply.

RECEIVED

7/17/2006

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 10

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.4 Mileage Service

##### S3.4.1 Mileage Charges

###### a. Airline Mileage

- (1) In the case of interexchange services, airline distances are measured directly between points or via specified turning points when the latter are involved.
- (2) The term "turning point" designates a point not on a direct line between two service points selected so as to avoid crossing a natural barrier and through which measurement is made.
- (3) When service is furnished between more than two points, the total airline measurement is the sum of the airline distances measured point-to-point so as to form the shortest continuous line between all such points.

###### b. Circuit Mileage

Circuit mileage is obtained from the records of the Telephone Company which indicate the length of conductors used.

###### c. Exchange Area Boundaries

In the case of exchange areas bounded by streets or roads, the area includes the side of the highway on which are located the general plant facilities serving both sides of the highway. When such facilities are located on the near side of the highway, a customer located on the opposite side is considered to be within the area if he can be served by a drop wire using not more than one additional pole. When the general facilities are located on the far side of the boundary, a customer on that side is considered to be within the area if he can be served by means of a drop wire not requiring any additional poles.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 11

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.5 Local Calling Areas

The rates specified in S3.2.1 entitle subscribers to access all stations bearing the central office designations of additional exchanges as shown below. The local calling area of the exchange in the left hand column also includes the exchanges listed in the right hand column.

# Denotes Exchange other than Windstream Kentucky East, Inc.

<u>Exchange</u>	<u>Additional Exchanges</u>
Albany	None
Arlington	Bardwell, Milburn
Ashland	Catlettsburg, Greenup, Meads, Russell, South Shore
Augusta	Brooksville, Germantown, Johnsville
Barbourville	Flatlick
Bardwell	Arlington, Cunningham#, Milburn
Bee Spring	Brownsville, Mammoth Cave, Park City
Berea	Ford#, Kirksville#, Paint Lick, Richmond#, Waco#
Bradfordsville	Lebanon, Loretto
Brodhead	Livingston, Mount Vernon



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 12

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.5 Local Calling Areas (Continued)

# Denotes Exchange other than Windstream Kentucky East, Inc..

<u>Exchange</u>	<u>Additional Exchanges</u>
Brooksville	Augusta, Germantown, Johnsville
Brownsville	Bee Spring, Mammoth Cave, Park City
Bryantsville	Lancaster, Paint Lick
Burkesville	Burkesville Rural#
Burnside	Eubank, Faubush, Nancy, Science Hill, Shopville, Somerset, White Lily
Calvert City	Benton#, Gilbertsville#
Campbellsville	None
Caneyville	Clarkson, Leitchfield
Catlettsburg	Ashland, Meads, Russell
Cecilia	Elizabethtown, Hodgenville, South Hardin, Vine Grove#
Clarkson	Caneyville, Leitchfield
Columbia	Fairplay#
Columbus	Clinton#
Cumberland	Benham-Lynch#
Dover	Fernleaf, Lewisburg, Mays Lick, Maysville#, Washington
East Bernstadt	London
Elizabethtown	Cecilia, Hodgenville, Radcliff#, South Hardin, Vine Grove#
Eubank	Burnside, Faubush, Nancy, Science Hill, Shopville, Somerset, Stanford#, White Lily
Evarts	None
Ewing	Flemingsburg, Hillsboro
Faubush	Burnside, Eubank, Nancy, Science Hill, Shopville, Somerset, White Lily
Fernleaf	Dover, Lewisburg, Mays Lick, Maysville#, Washington
Flatlick	Barbourville
Flemingsburg	Ewing, Hillsboro
Garrison	Tollesboro, Vanceburg



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 13

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.5 Local Calling Areas (Continued)

# Denotes Exchange other than Windstream Kentucky East, Inc..

<u>Exchange</u>	<u>Additional Exchanges</u>
Germantown	Augusta, Brooksville, Johnsville
Glasgow	Cave City#, Edmonton#, Fountain Run#, Gamaliel#, Glasgow Rural#, Hiseville#, Lucas#, Park City, Summer Shade#, Temple Hill#
Grayson	Olive Hill
Greensburg	None
Greenup	Ashland, Meads, Russell, South Shore
Hazard	Buckhorn#, Dwarf#, Leatherwood, Vicco
Hillsboro	Ewing, Flemingsburg
Hodgenville	Buffalo#, Cecilia, Elizabethtown, Magnolia#, South Hardin
Hustonville	Liberty, Stanford#, Crab Orchard#
Irvine	None
Jenkins	Neon#, Whitesburg#
Johnsville	Augusta, Brooksville, Germantown
Lancaster	Bryantsville, Paint Lick
Leatherwood	Hazard, Vicco
Lebanon	Bradfordsville, Loretto
Leitchfield	Caneyville, Clarkson
Lewisburg	Dover, Fernleaf, Mays Lick, Maysville#, Washington
Lexington	Georgetown#, Midway, Nicholasville, Sadieville#, Stamping Ground#, Versailles, Wilmore
Liberty	Hustonville
Livingston	Brodhead, Mount Vernon
London	East Bernstadt
Loretto	Bradfordsville, Lebanon
Mammoth Cave	Bee Spring, Brownsville
Manchester	Oneida
Mays Lick	Dover, Fernleaf, Lewisburg, Maysville#, Washington
Meads	Ashland, Catlettsburg, Greenup, Russell, South Shore
Midway	Georgetown#, Lexington, Sadieville#, Stamping Ground#, Versailles
Milburn	Arlington, Bardwell
Monticello	None
Morehead	None
Mount Olivet	None
Mount Vernon	Brodhead, Livingston



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 14

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.5 Local Calling Areas (Continued)

# Denotes Exchange other than Windstream Kentucky East, Inc..

<u>Exchange</u>	<u>Additional Exchanges</u>
Nancy	Burnside, Eubank, Faubush, Science Hill, Shopville, Somerset, White Lily
Nicholasville	Lexington, Wilmore
Olive Hill	Grayson
Oneida	Manchester
Owingsville	Salt Lick, Sharpsburg
Paint Lick	Berea, Bryantsville, Kirksville#, Lancaster, Richmond#
Park City	Bee Spring, Brownsville, Cave City#, Glasgow (City), Glasgow Rural#, Hiseville#, Lucas#
Russell	Ashland, Catlettsburg, Greenup, Meads, South Shore
Salt Lick	Owingsville, Sharpsburg
Scottsville	Scottsville Rural#
Science Hill	Burnside, Eubank, Faubush, Nancy, Shopville, Somerset, White Lily
Sharpsburg	Owingsville, Salt Lick
Shopville	Burnside, Eubank, Faubush, Nancy, Science Hill, Somerset, White Lily
Smithland	Salem#
Smiths Grove	Bowling Green#
Somerset	Burnside, Eubank, Faubush, Nancy, Science Hill, Shopville, White Lily
South Hardin	Cecilia, Elizabethtown, Hodgenville
South Shore	Ashland, Greenup, Meads, Portsmouth, Ohio#, Russell
Tollesboro	Garrison, Vanceburg
Tompkinsville	Fountain Run#, Gamaliel#, Temple Hill#
Uniontown	Morganfield#, Sturgis#
Vanceburg	Garrison, Tollesboro
Versailles	Lexington, Midway
Vicco	Buckhorn#, Dwarf#, Hazard, Leatherwood
Washington	Dover, Fernleaf, Lewisburg, Mays Lick, Maysville#
Wilmore	Lexington, Nicholasville
White Lily	Burnside, Eubank, Faubush, Nancy, Science Hill, Shopville, Somerset



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
First Revised Page 15  
Cancels Original Page 15

ISSUED: August 25, 2006  
BY: Vice President  
Lexington, Kentucky

Effective: September 9, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.6 Local Calling Plans

##### S3.6.1 General

- a. This tariff applies to local exchange telephone service provided under the Local Calling Plans. The exchange areas to which the regulations and rates contained herein are as specified in Section 3.6.4 of this tariff and are in addition to the applicable regulations and rates specified in other tariffs of the Company.
- b. The Local Calling Plans are for direct dialed voice use only and cannot be used for Internet access, telemarketing, or auto-dialed calling. If the Company determines that usage is not consistent with typical voice service, the Company may immediately restrict use or change the customer's Local Calling Plan to flat rate service.

(T)  
|  
(T)

##### S3.6.2 Regulations

- a. The following Local Calling Plans are furnished only from central offices which have been arranged to provide these services, and are available to individual business and residence, PBX access line and Centrex customers.
- b. Existing customers have the option to keep their current flat rate service or convert to one of the Local Calling Plans. Should the existing customer opt to keep his/her current flat rate service, he/she will continue to dial "1+" to the expanded local calling areas and will be charged the applicable intraLATA toll rates for such calls.
- c. All new customers moving into the Local Calling Plans exchanges may choose one of the Local Calling Plans options or subscribe to flat rate service. Should the new customer subscribe to flat rate service, he/she will dial "1+" to the expanded local calling areas and will be charged the applicable intraLATA toll rates for such calls.
- d. Customers who choose one of the Local Calling Plans also have the option of choosing the Plan with or without Local Call Detail Billing.
- e. Services

Basic Calling Plan is an economy rate exchange service which provides measured rate calling only.

Community Calling Plan provides for flat rate calling only within the customer's originating exchange; all other calls terminating within the local calling area are measured.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 16

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.6 Local Calling Plans (Continued)

##### S3.6.2 Regulations (Continued)

e. Services (Continued)

Community Plus Plan provides flat rate calling within the customer's originating exchange and Kentucky Windstream specified nearby exchanges with measured calling to all other exchanges within the local calling area.

Premium Calling Plan provides flat rate calling to all exchanges within the local calling area.

- f. The Basic Calling Plan, Community Calling Plan, Community Plus Plan and Premium Plan will be offered with or without Local Call Detail Billing. Customers who choose one of the four plans with Local Call Detail Billing will be charged the basic monthly charge for the Plan as specified in Section S3.6.3.b. Customers who choose one of the four plans without Local Call Detail Billing will be charged the discounted monthly rate for the plan as specified in Section S3.6.3.d.

Local Call Detail Billing will be provided on a monthly basis. Local Call Detail includes: date of call, telephone number called, answer time and number of minutes of call. Local Call Detail may be requested with initial establishment of telephone service. When Local Call Detail Billing is requested subsequent to the establishment of the Local Calling Plan the customer must request Detail Billing at least 30 days in advance of the period for which detail is desired.

- g. Service charges shall be waived for the first six (6) months after implementation of the Local Calling Plan (LCP) for those customers subscribing to a Local Calling Plan Option, changing to or between LCP Options; or when converting back to flat rate service. After the six (6) months grace period the Network Access Change charge as specified in Section S4.3 will apply for each change made. Such changes shall not occur more than once per billing period.
- h. Flat rate and LCP services will be furnished to the same customer on the same premises where both services are available in the customer's local exchange area. Should a customer request flat rate and LCP services on the same premises, a separate line and number will be required for each service type. The customer will receive two separate bills, one bill combining all flat rate lines and services and one for all LCP lines and services provided.





## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 17

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.6 Local Calling Plans (Continued)

##### S3.6.2 Regulations (Continued)

- i. Measured rate service, where applicable, provides for calling to specified areas with each call measured on a per minute basis.
- j. Rates for messages between two points are based on the airline mileage between rate centers, except when the two points are located within the same exchange. Airline mileages between rate centers are determined as specified in Section S18 of this Tariff.
- k. Calls made to the specified areas should be dialed by the customer on a station-to-station sent-paid basis without the assistance of a Telephone Company operator. Any "0+" or "0-" call to an exchange that was toll prior to Local Calling Plans implementation will be billed as an intraLATA operator assisted toll call regardless of whether the originating customer subscribes to a Local Calling Plans option or not.

"0+" calls made to exchanges that were local or flat rate EAS prior to Local Calling Plans implementation will be billed at the local operator surcharge for the type call being made.

- l. Local Calling Plans service will not be offered in connection with Coin Telephone Service, WATS, Feature Group A, Foreign Exchange, ISDN or Business Ovation services.

The Company will block 1+ calls placed by Local Calling Plan customers to exchanges that are included in their local calling scope.

- m. For the purpose of determining charges, the following applies:

- (1) A flat monthly rate for provision of incoming calls and access to the local network.
- (2) Bands Local through D relate to incremental set-up and minute rates based upon interexchange mileage determined by measuring the airline distance between rate centers within the local service (calling) area. There are no incremental mileage charges associated with calls originating and terminating within a customer's serving exchange.



**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Page 18**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**S3. BASIC LOCAL EXCHANGE SERVICE**

**S3.6 Local Calling Plans (Continued)**

**S3.6.2 Regulations (Continued)**

m. (Continued)

- (3) A charge per minute or fraction thereof, applies for duration of a call. Monthly billing is based on cumulative minutes of usage with the total fraction rounded to the next higher minute.
- (4) Chargeable time for all calls begins when connection is established between the calling line and the called line or branch exchange, and ends when the calling line "hangs-up" thereby releasing the network connection. If the called line "hangs-up", but the calling line does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Telephone Company operator.



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 19

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.3 Rates

##### a. Application of Rates

The rates shown herein entitle the customer to local messages to all telephones of the exchanges of an area exchange listed in S3.6.4 following.

##### b. Rate Schedule **with Local Call Detail Billing**

Exchanges: (Calling Exchange 1)

Arlington	Germantown	Milburn
Bardwell	Hillsboro	Mount Vernon
Brodhead	Irvine	Salt Lick
Brownsville	Lebanon	Smithland
Columbus	Livingston	Uniontown
Garrison	Loretto	

#### Monthly Rate

##### Residence One Party \*

Basic Calling Plan	\$ 13.45
Community Calling Plan	15.45
Community Plus Plan	16.45
Premium Calling Plan	34.45

##### Business One Party \*

Basic Calling Plan	29.00
Community Calling Plan	32.75
Community Plus Plan	36.50
Premium Calling Plan	129.00

##### Business PBX Access Line

Basic Calling Plan	46.00
Community Calling Plan	52.00
Community Plus Plan	58.00
Premium Calling Plan	206.00

##### Centrex NAR

Basic Calling Plan	42.00
Community Calling Plan	46.00
Community Plus Plan	49.00
Premium Calling Plan	237.00

\* The applicable rotary line service charge, as specified in Section S3.7, applies in addition to the residence one party and business one party rate for lines in rotary.



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 20

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.3 Rates (Continued)

##### b. Rate Schedule with Local Call Detail Billing (Continued)

Exchanges: (Calling Exchange 2)

Barbourville	Fernleaf	Leitchfield
Bradfordsville	Grayson	Liberty
Calvert City	Greensburg	Manchester
Clarkson	Hazard	Monticello
Columbia	Hustonville	Morehead
Cumberland	Jenkins	Vicco
Evarts	Leatherwood	

#### Monthly Rate

##### Residence One Party \*

Basic Calling Plan	\$ 13.45
Community Calling Plan	15.45
Community Plus Plan	17.45
Premium Calling Plan	34.45

##### Business One Party \*

Basic Calling Plan	29.00
Community Calling Plan	32.75
Community Plus Plan	39.00
Premium Calling Plan	139.00

##### Business PBX Access Line

Basic Calling Plan	46.00
Community Calling Plan	52.00
Community Plus Plan	58.00
Premium Calling Plan	221.00

##### Centrex NAR

Basic Calling Plan	42.00
Community Calling Plan	46.00
Community Plus Plan	49.00
Premium Calling Plan	237.00

\* The applicable rotary line service charge, as specified in Section S3.7, applies in addition to the residence one party and business one party rate for lines in rotary.



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 21

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.3 Rates (Continued)

##### b. Rate Schedule with Local Call Detail Billing (Continued)

Exchanges: (Calling Exchange 3)

Albany	Faubush	Owingsville
Augusta	Flatlick	Paint Lick
Bee Spring	Flemingsburg	Science Hill
Berea	Hodgenville	Scottsville
Brooksville	Johnsville	Sharpsburg
Bryantsville	Lancaster	Shopville
Burkesville	Lewisburg	Somerset
Burnside	London	South Hardin
Campbellsville	Mammoth Cave	Tollesboro
Caneyville	Mays Lick	Tompkinsville
Cecilia	Mount Olivet	Vanceburg
Dover	Nancy	Washington
East Bernstadt	Olive Hill	White Lily
Ewing	Oneida	

#### Monthly Rate

##### Residence One Party \*

Basic Calling Plan	\$ 13.45
Community Calling Plan	15.45
Community Plus Plan	18.45
Premium Calling Plan	36.45

##### Business One Party \*

Basic Calling Plan	29.00
Community Calling Plan	32.75
Community Plus Plan	41.50
Premium Calling Plan	148.00

##### Business PBX Access Line

Basic Calling Plan	46.00
Community Calling Plan	52.00
Community Plus Plan	58.00
Premium Calling Plan	237.00

##### Centrex NAR

Basic Calling Plan	42.00
Community Calling Plan	46.00
Community Plus Plan	49.00
Premium Calling Plan	237.00

\* The applicable rotary line service charge, as specified in Section S3.7, applies in addition to the residence one party and business one party rate for lines in rotary.



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 22

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.3 Rates (Continued)

##### b. Rate Schedule with Local Call Detail Billing (Continued)

Exchanges: (Calling Exchange 4)

Catlettsburg	Meads	Smiths Grove
Elizabethtown	Midway	South Shore
Eubank	Nicholasville	Versailles
Glasgow	Park City	Wilmore
Greenup	Russell	

#### Monthly Rate

##### Residence One Party \*

Basic Calling Plan	\$ 13.45
Community Calling Plan	15.45
Community Plus Plan	20.95
Premium Calling Plan	38.95

##### Business One Party \*

Basic Calling Plan	29.00
Community Calling Plan	32.75
Community Plus Plan	45.05
Premium Calling Plan	172.00

##### Business PBX Access Line

Basic Calling Plan	46.00
Community Calling Plan	52.00
Community Plus Plan	58.00
Premium Calling Plan	275.00

##### Centrex NAR

Basic Calling Plan	42.00
Community Calling Plan	46.00
Community Plus Plan	49.00
Premium Calling Plan	237.00

\* The applicable rotary line service charge, as specified in Section S3.7, applies in addition to the residence one party and business one party rate for lines in rotary.



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 23

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.3 Rates (Continued)

b. Rate Schedule **with Local Call Detail Billing** (Continued)

Exchanges: (Calling Exchange 5)

Ashland  
Lexington

#### Monthly Rate

##### Residence One Party \*

Basic Calling Plan	\$ 13.45
Community Calling Plan	19.45
Community Plus Plan	21.95
Premium Calling Plan	41.45

##### Business One Party \*

Basic Calling Plan	29.00
Community Calling Plan	39.00
Community Plus Plan	45.05
Premium Calling Plan	174.00

##### Business PBX Access Line

Basic Calling Plan	46.00
Community Calling Plan	66.00
Community Plus Plan	58.00
Premium Calling Plan	286.00

##### Centrex NAR

Basic Calling Plan	42.00
Community Calling Plan	46.00
Community Plus Plan	49.00
Premium Calling Plan	237.00

\* The applicable rotary line service charge, as specified in Section S3.7, applies in addition to the residence one party and business one party rate for lines in rotary.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 24

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.6 Local Calling Plans (Continued)

##### S3.6.3 Rates (Continued)

###### d. Rate Schedule **without Local Call Detail Billing**

Exchanges: (Calling Exchange 1)

Arlington	Germantown	Milburn
Bardwell	Hillsboro	Mount Vernon
Brodhead	Irvine	Salt Lick
Brownsville	Lebanon	Smithland
Columbus	Livingston	Uniontown
Garrison	Loretto	

#### Monthly Rate

##### Residence One-Party\*

Basic Calling Plan	\$11.45
Community Calling Plan	13.45
Community Plus Plan	14.45
Premium Calling Plan	32.45

##### Business One-Party\*

Basic Calling Plan	25.00
Community Calling Plan	28.75
Community Plus Plan	32.50
Premium Calling Plan	125.00

##### Business PBX Access Line

Basic Calling Plan	40.00
Community Calling Plan	46.00
Community Plus Plan	52.00
Premium Calling Plan	200.00

##### Centrex NAR

Basic Calling Plan	36.00
Community Calling Plan	40.00
Community Plus Plan	43.00
Premium Calling Plan	231.00

##### Centrex Custom Package

Community Plus Plan	51.00
24 Months	48.00

\* The applicable rotary line service charge, as specified in Section S3.7, applies in addition to the residence one-party and business one-party rate for lines in rotary.





## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 25

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.6 Local Calling Plans (Continued)

##### S3.6.3 Rates (Continued)

###### d. Rate Schedule **without Local Call Detail Billing** (Continued)

Exchanges: (Calling Exchange 2)

Barbourville	Fernleaf	Leitchfield
Bradfordsville	Grayson	Liberty
Calvert City	Greensburg	Manchester
Clarkson	Hazard	Monticello
Columbia	Hustonville	Morehead
Cumberland	Jenkins	Vicco
Evarts	Leatherwood	

	<u>Monthly Rate</u>
<u>Residence One-Party*</u>	
Basic Calling Plan	\$11.45
Community Calling Plan	13.45
Community Plus Plan	15.45
Premium Calling Plan	33.45
<u>Business One-Party*</u>	
Basic Calling Plan	25.00
Community Calling Plan	28.75
Community Plus Plan	35.00
Premium Calling Plan	135.00
<u>Business PBX Access Line</u>	
Basic Calling Plan	40.00
Community Calling Plan	46.00
Community Plus Plan	52.00
Premium Calling Plan	215.00
<u>Centrex NAR</u>	
Basic Calling Plan	36.00
Community Calling Plan	40.00
Community Plus Plan	43.00
Premium Calling Plan	231.00
<u>Centrex Custom Package</u>	
Community Plus Plan	51.00
24 Months	48.00

\* The applicable rotary line service charge, as specified in Section S3.7, applies in addition to the residence one-party and business one-party rate for lines in rotary.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 26

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.6 Local Calling Plans (Continued)

##### S3.6.3 Rates (Continued)

###### d. Rate Schedule **without Local Call Detail Billing** (Continued)

Exchanges: (Calling Exchange 3)

Albany	Faubush	Owingsville
Augusta	Flat Lick	Paint Lick
Bee Spring	Flemingsburg	Science Hill
Berea	Hodgenville	Scottsville
Brooksville	Johnsville	Sharpsburg
Bryantsville	Lancaster	Shopville
Burkesville	Lewisburg	Somerset
Burnside	London	South Hardin
Campbellsville	Mammoth Cave	Tollesboro
Caneyville	Mays Lick	Tompkinsville
Cecilia	Mount Olivet	Vanceburg
Dover	Nancy	Washington
East Bernstadt	Olive Hill	White Lilly
Ewing	Oneida	

#### Monthly Rate

##### Residence One-Party\*

Basic Calling Plan	\$11.45
Community Calling Plan	13.45
Community Plus Plan	16.45
Premium Calling Plan	34.45

##### Business One-Party\*

Basic Calling Plan	25.00
Community Calling Plan	28.75
Community Plus Plan	37.50
Premium Calling Plan	144.00

##### Business PBX Access Line

Basic Calling Plan	40.00
Community Calling Plan	46.00
Community Plus Plan	52.00
Premium Calling Plan	231.00

##### Centrex NAR

Basic Calling Plan	36.00
Community Calling Plan	40.00
Community Plus Plan	43.00
Premium Calling Plan	231.00

\* The applicable rotary line service charge, as specified in Section S3.7, applies in addition to the residence one-party and business one-party rate for lines in rotary.



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 27

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.3 Rates (Continued)

##### d. Rate Schedule **without Local Call Detail Billing** (Continued)

Exchanges: (Calling Exchange 3) (Continued)

Albany	Faubush	Owingsville
Augusta	Flat Lick	Paint Lick
Bee Spring	Flemingsburg	Science Hill
Berea	Hodgenville	Scottsville
Brooksville	Johnsville	Sharpsburg
Bryantsville	Lancaster	Shopville
Burkesville	Lewisburg	Somerset
Burnside	London	Tollesboro
Caneyville	Mays Lick	Tompkinsville
Cecilia	Mount Olivet	Vanceburg
Dover	Nancy	Washington
East Bernstadt	Olive Hill	White Lilly
Ewing	Oneida	

#### Monthly Rate

#### Centrex Custom Package

Community Plus Plan	51.00
24 Months	48.00

\* The applicable rotary line service charge, as specified in Section S3.7, applies in addition to the residence one-party and business one-party rate for lines in rotary.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 28

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.6 Local Calling Plans (Continued)

##### S3.6.3 Rates (Continued)

##### d. Rate Schedule **without Local Call Detail Billing** (Continued)

Exchanges: (Calling Exchange 4)

Catlettsburg	Meads	Smiths Grove
Elizabethtown	Midway	South Shore
Eubank	Nicholasville	Versailles
Glasgow	Park City	Wilmore
Greenup	Russell	

#### Monthly Rate

##### Residence One-Party\*

Basic Calling Plan	\$11.45
Community Calling Plan	13.45
Community Plus Plan	18.95
Premium Calling Plan	36.95

##### Business One-Party\*

Basic Calling Plan	25.00
Community Calling Plan	28.75
Community Plus Plan	41.05
Premium Calling Plan	168.00

##### Business PBX Access Line

Basic Calling Plan	40.00
Community Calling Plan	46.00
Community Plus Plan	52.00
Premium Calling Plan	269.00

##### Centrex NAR

Basic Calling Plan	36.00
Community Calling Plan	40.00
Community Plus Plan	43.00
Premium Calling Plan	231.00

##### Centrex Custom Package

Community Plus Plan	51.00
24 Months	48.00

\* The applicable rotary line service charge, as specified in Section S3.7, applies in addition to the residence one-party and business one-party rate for lines in rotary.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 29

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.6 Local Calling Plans (Continued)

##### S3.6.3 Rates (Continued)

###### d. Rate Schedule **without Local Call Detail Billing** (Continued)

Exchanges: (Calling Exchange 5)

Ashland  
Lexingtonl

	<u>Monthly Rate</u>
<u>Residence One-Party*</u>	
Basic Calling Plan	\$11.45
Community Calling Plan	17.45
Community Plus Plan	19.95
Premium Calling Plan	39.45
<u>Business One-Party*</u>	
Basic Calling Plan	25.00
Community Calling Plan	35.00
Community Plus Plan	41.05
Premium Calling Plan	170.00
<u>Business PBX Access Line</u>	
Basic Calling Plan	40.00
Community Calling Plan	60.00
Community Plus Plan	52.00
Premium Calling Plan	280.00
<u>Centrex NAR</u>	
Basic Calling Plan	36.00
Community Calling Plan	40.00
Community Plus Plan	43.00
Premium Calling Plan	231.00
<u>Centrex Custom Package</u>	
Community Plus Plan	51.00
24 Months	48.00

\* The applicable rotary line service charge, as specified in Section S3.7, applies in addition to the residence one-party and business one-party rate for lines in rotary.



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 30

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.3 Rates (Continued)

- f. Usage Charges on calls for the Basic Calling, Community Calling, and Community Plus Plans Preceding (no usage charges apply to the Premium Calling Plan).<sup>Note 1</sup>

<u>Distance Bands</u>	<u>Airline Miles</u>	<u>All Rate Periods Per Minute</u>
Local	-	\$ .015
A	1-10	.055
B	11-16	.055
C	17-22	.055
D	23-31	.055

Note 1: Employee Concession does not apply to usage charges of the Local Calling Plans.



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 31

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges

Exchange And Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Albany						
<u>Residence/Business</u>						
Basic Calling Plan	None	Albany	None	None	Monticello	Burnside Faubush Nancy Somerset
Community Calling Plan	Albany	None	None	None	Monticello	Burnside Faubush Nancy Somerset
Community Plus Plan	Albany Monticello	None	None	None	None	Burnside Faubush Nancy Somerset
Premium Calling Plan	Albany Burnside Faubush Monticello Nancy Somerset	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 32

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>			
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>
Arlington					
<u>Residence/Business</u>					
Basic Calling Plan	None	Arlington	Bardwell Clinton Columbus Milburn	Cunningham	None
Community Calling Plan	Arlington	None	Bardwell Clinton Columbus Milburn	Cunningham	None
Community Plus Plan	Arlington Bardwell Milburn	None	Clinton Columbus	Cunningham	None
Premium Calling Plan	Arlington Bardwell Clinton Columbus Cunningham Milburn	None	None	None	None





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 33

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate	<u>Measured Rate Local Service Area</u>				
	Local Service Area	<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Ashland						
<u>Residence/Business</u>						
Basic Calling Plan	None	Ashland	Catlettsburg Meads Russell	Greenup	Fallsburg Grayson	Garrison Louisa Morehead Olive Hill South Shore
	Vanceburg					
Community Calling Plan	Ashland	None	Catlettsburg Meads Russell	Greenup	Fallsburg Grayson	Garrison Louisa Morehead Olive Hill South Shore Vanceburg
Community Plus Plan	Ashland Catlettsburg Greenup Meads Russell South Shore	None	None	None	Fallsburg Grayson	Garrison Louisa Morehead Olive Hill Vanceburg
Premium Calling Plan	Ashland Catlettsburg Fallsburg Garrison Grayson Greenup Louisa Meads Morehead Olive Hill Russell South Shore Vanceburg	None	None	None	None	None

TARIFF BRANCH

RECEIVED

7/17/2009



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 34

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Augusta						
<u>Residence/Business</u>						
Basic Calling Plan	None	Augusta	Brooksville Dover Fernleaf Germantown Johnsville	Washington	Lewisburg Mays Lick Maysville Mount Olivet	Ewing Flemingsburg Hillsboro Morehead
Community Calling Plan	Augusta	None	Brooksville Dover Fernleaf Germantown Johnsville	Washington	Lewisburg Mays Lick Maysville Mount Olivet	Ewing Flemingsburg Hillsboro Morehead
Community Plus Plan	Augusta Brooksville Germantown Johnsville Dover Fernleaf	None	None	Washington	Lewisburg Mays Lick Maysville Mount Olivet	Ewing Flemingsburg Hillsboro Morehead
Premium Calling Plan	Augusta Brooksville Dover Ewing Fernleaf Flemingsburg Germantown Hillsboro Johnsville Lewisburg Mays Lick Maysville Morehead Mount Olivet Washington	None	None	None	None	None

TARIFF BRANCH

RECEIVED

7/17/2006



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 35

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Barbourville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Barbourville	Flat Lick	Corbin	London Manchester	Oneida
Community Calling Plan	Barbourville	None	Flat Lick	Corbin	London Manchester	Oneida
Community Plus Plan	Barbourville Flat Lick	None	None	Corbin	London Manchester	Oneida
Premium Calling Plan	Barbourville Corbin Flat Lick London Manchester Oneida	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 36

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>			
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>
Bardwell					
<u>Residence/Business</u>					
Basic Calling Plan	None	Bardwell	Arlington Columbus Cunningham Milburn	Clinton Fancy Farm	None
Community Calling Plan	Bardwell	None	Arlington Columbus Cunningham Milburn	Clinton Fancy Farm	None
Community Plus Plan	Bardwell Arlington Cunningham Milburn	None	Columbus	Clinton Fancy Farm	None
Premium Calling Plan	Bardwell Arlington Clinton Columbus Cunningham Fancy Farm Milburn	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 37

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Bee Spring						
<u>Residence/Business</u>						
Basic Calling Plan	None	Bee Spring	Brownsville	Mammoth Cave Smiths Grove	Bowling Green Cave City Horse Cave Munfordville Park City	Morgantown
Community Calling Plan	Bee Spring	None	Brownsville	Mammoth Cave Smiths Grove	Bowling Green Cave City Horse Cave Munfordville Park City	Morgantown
Community Plus Plan	Bee Spring Bowling Green Brownsville Mammoth Cave Morgantown Munfordville Park City	None	None	Smiths Grove	Cave City Horse Cave	None
Premium Calling Plan	Bee Spring Bowling Green Brownsville Cave City Horse Cave Mammoth Cave Morgantown Munfordville Park City Smiths Grove	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 38

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Berea						
Residence/Business						
Basic Calling Plan	None	Berea	Kirksville Paint Lick	Brodhead Mount Vernon Richmond Sand Gap Waco	Ford Irvine Lancaster Livingston McKee	None
Community Calling Plan	Berea	None	Kirksville Paint Lick	Brodhead Mount Vernon Richmond Sand Gap Waco	Ford Irvine Lancaster Livingston McKee	None
Community Plus Plan	Berea Ford Kirksville Paint Lick Richmond Waco	None	None	Brodhead Mount Vernon Sand Gap	Irvine Lancaster Livingston McKee	None
Premium Calling Plan	Berea Brodhead Ford Irvine Kirksville Lancaster Livingston McKee Mount Vernon Paint Lick Richmond Sand Gap Waco	None	None	None	None	None

TARIFF  
REC



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 39

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Bradfordsville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Bradfordsville	Lebanon	Campbellsville	Hustonville Liberty Loretto	Columbia Greensburg
Community Calling Plan	Bradfordsville	None	Lebanon	Campbellsville	Hustonville Liberty Loretto	Columbia Greensburg
Community Plus Plan	Bradfordsville Campbellsville Lebanon Loretto	None	None	None	Hustonville Liberty	Columbia Greensburg
Premium Calling Plan	Bradfordsville Campbellsville Columbia Greensburg Hustonville Lebanon Liberty Loretto	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 40

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Brodhead						
<u>Residence/Business</u>						
Basic Calling Plan	None	Brodhead	Crab Orchard Mount Vernon	Berea Livingston Paint Lick	Eubank Kirksville Lancaster Science Hill Shopville Stanford	East Bernstadt London Richmond Somerset
Community Calling Plan	Brodhead	None	Crab Orchard Mount Vernon	Berea Livingston Paint Lick	Eubank Kirksville Lancaster Science Hill Shopville Stanford	East Bernstadt London Richmond Somerset
Community Plus Plan	Brodhead Livingston Mount Vernon	None	Crab Orchard	Berea Paint Lick	Eubank Kirksville Lancaster Science Hill Shopville Stanford	East Bernstadt London Richmond Somerset
Premium Calling Plan	Brodhead Berea Crab Orchard East Bernstadt Eubank Kirksville Lancaster Livingston London Mount Vernon Paint Lick Richmond Science Hill Shopville Somerset Stanford	None	None	None	None	None





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 41

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Brooksville						
Residence/Business						
Basic Calling Plan	None	Brooksville	Augusta Fernleaf Germantown Johnsville	Dover Mount Olivet Washington	Ewing Lewisburg Mays Lick Maysville	Cynthiana Flemingsburg Hillsboro Morehead
Community Calling Plan	Brooksville	None	Augusta Fernleaf Germantown Johnsville	Dover Mount Olivet Washington	Ewing Lewisburg Mays Lick Maysville	Cynthiana Flemingsburg Hillsboro Morehead
Community Plus Plan	Brooksville Augusta Germantown Johnsville Mount Olivet Cynthiana	None	Fernleaf	Dover Washington	Ewing Lewisburg Mays Lick Maysville	Flemingsburg Hillsboro Morehead
Premium Calling Plan	Brooksville Augusta Cynthiana Dover Ewing Fernleaf Flemingsburg Germantown Hillsboro Johnsville Lewisburg Mays Lick Maysville Morehead Mount Olivet Washington	None	None	None	None	None

TARIFF BRANCH

RECEIVED



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 42

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Brownsville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Brownsville	Bee Spring Mammoth Cave	Park City Smiths Grove	Bowling Green	Morgantown Woodburn
Community Calling Plan	Brownsville	None	Bee Spring Mammoth Cave	Park City Smiths Grove	Bowling Green	Morgantown Woodburn
Community Plus Plan	Brownsville Bee Spring Mammoth Cave Park City	None	None	Smiths Grove	Bowling Green	Morgantown Woodburn
Premium Calling Plan	Brownsville Bee Spring Bowling Green Mammoth Cave Morgantown Park City Smiths Grove Woodburn	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 43

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Bryantsville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Bryantsville	Danville Lancaster	Harrodsburg Nicholasville Paint Lick Stanford Wilmore	Cornishville	Lexington
Community Calling Plan	Bryantsville	None	Danville Lancaster	Harrodsburg Nicholasville Paint Lick Stanford Wilmore	Cornishville	Lexington
Community Plus Plan	Bryantsville Lancaster Paint Lick	None	Danville	Harrodsburg Nicholasville Stanford Wilmore	Cornishville	Lexington
Premium Calling Plan	Bryantsville Cornishville Danville Harrodsburg Lancaster Lexington Nicholasville Paint Lick Stanford Wilmore	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 44

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Burkesville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Burkesville Burkesville Rural	None	None	Edmonton Summer Shade Tompkinsville	Columbia Fairplay Glasgow Glasgow Suburban Temple Hill
Community Calling Plan	Burkesville	Burkesville Rural	None	None	Edmonton Summer Shade Tompkinsville	Columbia Fairplay Glasgow Glasgow Suburban Temple Hill
Community Plus Plan	Burkesville Burkesville Rural Edmonton Summer Shade Tompkinsville	None	None	None	None	Columbia Fairplay Glasgow Glasgow Suburban Temple Hill
Premium Calling Plan	Burkesville Burkesville Rural Columbia Edmonton Fairplay Glasgow Glasgow Suburban Summer Shade Temple Hill Tompkinsville	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 45

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Burnside						
Residence/Business						
Basic Calling Plan	None	Burnside	Nancy Somerset	Faubush Science Hill Shopville White Lily	Eubank Monticello Stearns- Whitley City	Albany London Pine Knott
Community Calling Plan	Burnside	None	Nancy Somerset	Faubush Science Hill Shopville White Lily	Eubank Monticello Stearns- Whitley City	Albany London Pine Knott
Community Plus Plan	Burnside Eubank Faubush Nancy Science Hill Shopville Somerset White Lily	None	None	None	Monticello Stearns- Whitley City	Albany London Pine Knott
Premium Calling Plan	Burnside Albany Eubank Faubush London Monticello Nancy Pine Knott Science Hill Shopville Somerset Stearns- Whitley City White Lily	None	None	None	None	None

TARIFF

RECEIVED

7/1/2018



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 46

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Calvert City						
Residence/Business						
Basic Calling Plan	None	Calvert City	Gilbertsville Smithland	Benton Eddyville Fair Dealing Paducah Symsonia	Fredonia Hardin Salem	Murray
Community Calling Plan	Calvert City	None	Gilbertsville Smithland	Benton Eddyville Fair Dealing Paducah Symsonia	Fredonia Hardin Salem	Murray
Community Plus Plan	Calvert City Benton Gilbertsville	None	Smithland	Eddyville Fair Dealing Paducah Symsonia	Fredonia Hardin Salem	Murray
Premium Calling Plan	Calvert City Benton Eddyville Fair Dealing Fredonia Gilbertsville Hardin Murray Paducah Salem Smithland Symsonia	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 47

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Campbellsville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Campbellsville	Greensburg	Bradfordsville Columbia	Lebanon Loretto	Buffalo Canmer Center Liberty Magnolia
Community Calling Plan	Campbellsville	None	Greensburg	Bradfordsville Columbia	Lebanon Loretto	Buffalo Canmer Center Liberty Magnolia
Community Plus Plan	Campbellsville Bradfordsville Columbia Greensburg	None	None	None	Lebanon Loretto	Buffalo Canmer Center Liberty Magnolia
Premium Calling Plan	Campbellsville Bradfordsville Buffalo Canmer Center Columbia Greensburg Lebanon Liberty Loretto Magnolia	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 48

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Caneyville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Caneyville	None	Clarkson Leitchfield McDaniels	Beaver Dam Fordsville Morgantown	Cecilia Elizabethtown Hodgenville South Hardin
Community Calling Plan	Caneyville	None	None	Clarkson Leitchfield McDaniels	Beaver Dam Fordsville Morgantown	Cecilia Elizabethtown Hodgenville South Hardin
Community Plus Plan	Caneyville Clarkson Leitchfield	None	None	McDaniels	Beaver Dam Fordsville Morgantown	Cecilia Elizabethtown Hodgenville South Hardin
Premium Calling Plan	Beaver Dam Caneyville Cecilia Clarkson Elizabethtown Fordsville Hodgenville Leitchfield McDaniels Morgantown South Hardin	None	None	None	None	None





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 49

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Catlettsburg						
<u>Residence/Business</u>						
Basic Calling Plan	None	Catlettsburg	Ashland Meads Russell	None	Fallsburg Grayson Greenup Louisa	Blaine Chapman South Shore
Community Calling Plan	Catlettsburg	None	Ashland Meads Russell	None	Fallsburg Grayson Greenup Louisa	Blaine Chapman South Shore
Community Plus Plan	Catlettsburg Ashland Meads Russell	None	None	None	Fallsburg Grayson Greenup Louisa	Blaine Chapman South Shore
Premium Calling Plan	Catlettsburg Ashland Blaine Chapman Fallsburg Grayson Greenup Louisa Meads Russell South Shore	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 50

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Cecilia						
<u>Residence/Business</u>						
Basic Calling Plan	None	Cecilia	Elizabethtown Vine Grove	Hodgenville Radcliff Rose Terrace South Hardin	Clarkson Custer Lebanon Junction New Haven North Garrett	Bardstown Caneyville Leitchfield
Communitiy Calling Plan	Cecilia	None	Elizabethtown Vine Grove	Hodgenville Radcliff Rose Terrace South Hardin	Clarkson Custer Lebanon Junction New Haven North Garrett	Bardstown Caneyville Leitchfield
Community Plus Plan	Cecilia Elizabethtown Hodgenville South Hardin Vine Grove	None	None	Radcliff Rose Terrace	Clarkson Custer Lebanon Junction New Haven North Garrett	Bardstown Caneyville Leitchfield
Premium Calling Plan	Cecilia Bardstown Caneyville Clarkson Custer Elizabethtown Hodgenville Lebanon Junction Leitchfield New Haven North Garrett Radcliff Rose Terrace South Hardin Vine Grove	None	None	None	None	None

TARIFF BRAND

RECEIVED

7/17/200

PUBLIC SERVICE



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 51

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Clarkson						
<u>Residence/Business</u>						
Basic Calling Plan	None	Clarkson	Leitchfield	Caneyville	Cecilia South Hardin	Elizabethtown Hodgenville
Community Calling Plan	Clarkson	None	Leitchfield	Caneyville	Cecilia South Hardin	Elizabethtown Hodgenville
Community Plus Plan	Clarkson Caneyville Leitchfield	None	None	None	Cecilia South Hardin	Elizabethtown Hodgenville
Premium Calling Plan	Clarkson Caneyville Cecilia Elizabethtown Hodgenville Leitchfield South Hardin	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 52

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Columbia						
<u>Residence/Business</u>						
Basic Calling Plan	None	Columbia	Fairplay	Campbellsville Greensburg Jamestown Russell Springs	Edmonton	Bradfordsville Burkesville Liberty
Community Calling Plan	Columbia	None	Fairplay	Campbellsville Greensburg Jamestown Russell Springs	Edmonton	Bradfordsville Burkesville Liberty
Community Plus Plan	Columbia Campbellsville Fairplay	None	None	Greensburg Jamestown Russell Springs	Edmonton	Bradfordsville Burkesville Liberty
Premium Calling Plan	Columbia Bradfordsville Burkesville Campbellsville Edmonton Fairplay Greensburg Jamestown Liberty Russell Springs	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 53

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Columbus						
<u>Residence/Business</u>						
Basic Calling Plan	None	Columbus	Arlington Bardwell Clinton	Milburn	None	None
Community Calling Plan	Columbus	None	Arlington Bardwell Clinton	Milburn	None	None
Community Plus Plan	Columbus Clinton	None	Arlington Bardwell	Milburn	None	None
Premium Calling Plan	Columbus Arlington Bardwell Clinton Milburn	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 54

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Cumberland						
<u>Residence/Business</u>						
Basic Calling Plan	None	Cumberland	Benham- Lynch	Evarts Leatherwood Whitesburg	Bledsoe Harlan Hazard Neon Vicco	Jenkins Virgie Wallins Creek
Community Calling Plan	Cumberland	None	Benham- Lynch	Evarts Leatherwood Whitesburg	Bledsoe Harlan Hazard Neon Vicco	Jenkins Virgie Wallins Creek
Community Plus Plan	Cumberland Benham-Lynch Evarts Bledsoe Harlan Jenkins Neon Wallins Creek Whitesburg	None	None	Leatherwood	Hazard Vicco	Virgie
Premium Calling Plan	Cumberland Benham-Lynch Bledsoe Evarts Harlan Hazard Jenkins Leatherwood Neon Vicco Virgie Wallins Creek Whitesburg	None	None	None	None	None

TARIFF BR

RECE

7/17/2



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 55

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate	<u>Measured Rate Local Service Area</u>				
	Local Service Area	<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Dover						
<u>Residence/Business</u>						
Basic Calling Plan	None	Dover	Augusta Fernleaf Germantown Maysville	Brooksville Johnsville Lewisburg Washington	Mays Lick Mount Olivet Vanceburg	Ewing Flemingsburg Hillsboro Morehead Tollesboro
Community Calling Plan	Dover	None	Augusta Fernleaf Germantown Maysville	Brooksville Johnsville Lewisburg Washington	Mays Lick Mount Olivet Vanceburg	Ewing Flemingsburg Hillsboro Morehead Tollesboro
Community Plus Plan	Augusta Germantown Dover Fernleaf Lewisburg Mays Lick Maysville Washington	None	None	Brooksville Johnsville	Mount Olivet Vanceburg	Ewing Flemingsburg Hillsboro Morehead Tollesboro
Premium Calling Plan	Dover Augusta Brooksville Ewing Fernleaf Flemingsburg Germantown Hillsboro Johnsville Lewisburg Mays Lick Maysville Morehead Mount Olivet Tollesboro Vanceburg Washington	None	None	None	None	None

TARIFF BRANCH

RECEIVED

7/17/2006

PUBLIC SERVICE  
COMMISSION



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 56

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
East Bernstadt						
<u>Residence/Business</u>						
Basic Calling Plan	None	East Bernstadt	Livingston London	None	Annville Corbin Manchester McKee Mount Vernon Shopville White Lily	Brodhead Oneida Somerset Williamsburg
Community Calling Plan	East Bernstadt	None	Livingston London	None	Annville Corbin Manchester McKee Mount Vernon Shopville White Lily	Brodhead Oneida Somerset Williamsburg
Community Plus Plan	East Bernstadt Livingston London	None	None	None	Annville Corbin Manchester McKee Mount Vernon Shopville White Lily	Brodhead Oneida Somerset Williamsburg
Premium Calling Plan	East Bernstadt Annville Brodhead Corbin Livingston London Manchester McKee Mount Vernon Oneida Shopville Somerset White Lily Williamsburg	None	None	None	None	None

TARIFF 1

RECEIVED

7/17/2018

PUBLIC S





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 57

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Elizabethtown						
<u>Residence/Business</u>						
Basic Calling Plan	None	Elizabethtown	Cecilia	Buffalo	Magnolia	Bardstown
				Hodgenville	North Garrett	Bonnieville
				Lebanon Junction	Shepherdsville	Brandenburg
				New Haven	West Point	Caneyville
				Radcliff		Clarkson
				Rose Terrace		Leitchfield
				South Hardin		Mount Washington
				Vine Grove		Zoneton
Community Calling Plan	Elizabethtown	None	Cecilia	Buffalo	Magnolia	Bardstown
				Hodgenville	North Garrett	Bonnieville
				Lebanon Junction	Shepherdsville	Brandenburg
				New Haven	West Point	Caneyville
				Radcliff		Clarkson
				Rose Terrace		Leitchfield
				South Hardin		Mount Washington
				Vine Grove		Zoneton
Community Plus Plan	Elizabethtown Cecilia Hodgenville Radcliff South Hardin Vine Grove	None	None	Buffalo	Magnolia	Bardstown
				Lebanon Junction	North Garrett	Bonnieville
				New Haven	Shepherdsville	Brandenburg
				Rose Terrace	West Point	Caneyville
						Clarkson
						Leitchfield
		Mount Washington				
		Zoneton				



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 58

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
------------------------------------	---------------------------------------	--------------	-----------------	-----------------	-----------------	-----------------

Elizabethtown (Continued)

#### Residence/Business

Premium Calling Plan	Elizabethtown	None	None	None	None	None
	Bardstown					
	Bonnieville					
	Brandenburg					
	Buffalo					
	Caneyville					
	Cecilia					
	Clarkson					
	Hodgenville					
	Lebanon Junction					
	Leitchfield					
	Magnolia					
	Mount Washington					
	New Haven					
	North Garrett					
	Radcliff					
	Rose Terrace					
	Shepherdsville					
	South Hardin					
	Vine Grove					
	West Point					
	Zoneton					



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 59

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Eubank						
<u>Residence/Business</u>						
Basic Calling Plan	None	Eubank	Science Hill	Crab Orchard Hustonville Nancy Shopville Somerset	Brodhead Burnside Faubush Liberty Mount Vernon Stanford White Lily	Danville Junction City Lancaster
Community Calling Plan	Eubank	None	Science Hill	Crab Orchard Hustonville Nancy Shopville Somerset	Brodhead Burnside Faubush Liberty Mount Vernon Stanford White Lily	Danville Junction City Lancaster
Community Plus Plan	Eubank Burnside Faubush Liberty Nancy Science Hill Shopville Somerset Stanford White Lily	None	None	Crab Orchard Hustonville	Brodhead Mount Vernon	Danville Junction City Lancaster
Premium Calling Plan	Eubank Brodhead Burnside Crab Orchard Danville Faubush Hustonville Junction City Lancaster Liberty Mount Vernon Nancy Science Hill Shopville Somerset Stanford White Lily	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 60

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Ewing						
<u>Residence/Business</u>						
Basic Calling Plan	None	Ewing	Flemingsburg Lewisburg Mays Lick	Carlisle Hillsboro Maysville Mount Olivet Washington	Brooksville Fernleaf Germantown Owingsville Sharpsburg Tollesboro	Augusta Dover Morehead
Communtiy Calling Plan	Ewing	None	Flemingsburg Lewisburg Mays Lick	Carlisle Hillsboro Maysville Mount Olivet Washington	Brooksville Fernleaf Germantown Owingsville Sharpsburg Tollesboro	Augusta Dover Morehead
Community Plus Plan	Ewing Flemingsburg Hillsboro Carlisle Lewisburg Mays Lick Mt. Olivet Washington	None	None	Maysville	Brooksville Fernleaf Germantown Owingsville Sharpsburg Tollesboro	Augusta Dover Morehead
Premium Calling Plan	Ewing Augusta Brooksville Carlisle Dover Fernleaf Flemingsburg Germantown Hillsboro Lewisburg Mays Lick Maysville Morehead Mount Olivet Owingsville Sharpsburg Tollesboro Washington	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 61

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Evarts						
<u>Residence/Business</u>						
Basic Calling Plan	None	Evarts	Bledsoe Harlan	Cumberland Leatherwood Wallins Creek	Benham-Lynch	Hazard Pineville Vicco Whitesburg
Community Calling Plan	Evarts	None	Bledsoe Harlan	Cumberland Leatherwood Wallins Creek	Benham- Lynch	Hazard Pineville Vicco Whitesburg
Community Plus Plan	Evarts Benham- Lynch Bledsoe Cumberland Harlan Wallins Creek	None		Leatherwood	None	Hazard Pineville Vicco Whitesburg
Premium Calling Plan	Evarts Benham-Lynch Bledsoe Cumberland Harlan Hazard Leatherwood Pineville Vicco Wallins Creek Whitesburg	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 62

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Faubush						
<u>Residence/Business</u>						
Basic Calling Plan	None	Faubush	Nancy	Burnside Monticello Science Hill Somerset	Eubank Liberty Shopville White Lily	Albany Hustonville
Community Calling Plan	Faubush	None	Nancy	Burnside Monticello Science Hill Somerset	Eubank Liberty Shopville White Lily	Albany Hustonville
Community Plus Plan	Faubush Burnside Eubank Nancy Science Hill Shopville Somerset White Lily	None	None	Monticello	Liberty	Albany Hustonville
Premium Calling Plan	Faubush Albany Burnside Eubank Hustonville Liberty Monticello Nancy Science Hill Shopville Somerset White Lily	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 63

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Fernleaf						
<u>Residence/Business</u>						
Basic Calling Plan	None	Fernleaf	Augusta Brooksville Dover Germantown Maysville Washington	Johnsville Lewisburg Mays Lick Mount Olivet	Ewing Flemingsburg Tollesboro	None
Community Calling Plan	Fernleaf	None	Augusta Brooksville Dover Germantown Maysville Washington	Johnsville Lewisburg Mays Lick Mount Olivet	Ewing Flemingsburg Tollesboro	None
Community Plus Plan	Augusta Mount Olivet Fernleaf Dover Lewisburg Mays Lick Maysville Washington	None	Brooksville Germantown	Johnsville	Ewing Flemingsburg Tollesboro	None
Premium Calling Plan	Fernleaf Augusta BrooksVille Dover Ewing Flemingsburg Germantown Johnsville Lewisburg Mays Lick Maysville Mount Olivet Tollesboro Washington	None	None	None	None	None

TARIFF I

RECEIVED

7/17/2019

PUBLIC



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 64

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Flat Lick						
<u>Residence/Business</u>						
Basic Calling Plan	None	Flat Lick	Barbourville Pineville	Middlesboro	Corbin Manchester	London Oneida Williamsburg
Community Calling Plan	Flat Lick	None	Barbourville Pineville	Middlesboro	Corbin Manchester	London Oneida Williamsburg
Community Plus Plan	Flat Lick Barbourville Manchester Pineville	None	None	Middlesboro	Corbin	London Oneida Williamsburg
Premium Calling Plan	Flat Lick Barbourville Corbin London Manchester Middlesboro Oneida Pineville Williamsburg	None	None	None	None	None





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 65

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Flemingsburg						
<u>Residence/Business</u>						
Basic Calling Plan	None	Flemingsburg	Ewing Hillsboro Lewisburg Mays Lick	Maysville Tollesboro Washington	Carlisle Fernleaf Germantown Mount Olivet Owingsville Salt Lick Sharpsburg	Augusta Brooksville Dover Morehead Vanceburg
Community Calling Plan	Flemingsburg	None	Ewing Hillsboro Lewisburg Mays Lick	Maysville Tollesboro Washington	Carlisle Fernleaf Germantown Mount Olivet Owingsville Salt Lick Sharpsburg	Augusta Brooksville Dover Morehead Vanceburg
Community Plus Plan	Vanceburg Flemingsburg Ewing Hillsboro Lewisburg Mays Lick Owingsville Sharpsburg Tollesboro	None	None	Maysville Washington	Carlisle Fernleaf Germantown Mount Olivet Salt Lick	Augusta Brooksville Dover Morehead
Premium Calling Plan	Flemingsburg Augusta Brooksville Carlisle Dover Ewing Fernleaf Germantown Hillsboro	None	None	None	None	None

TARIFF BRAND



GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 66

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

S3. BASIC LOCAL EXCHANGE SERVICE

S3.6 Local Calling Plans (Continued)

S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>			
		Local	A Points	B Points	C Points

Flemingsburg (Continued)

Residence/Business

Premium	Lewisburg
Calling	Mays Lick
Plan	Maysville
(Continued)	Morehead
	Mount Olivet
	Owingsville
	Salt Lick
	Sharpsburg
	Tollesboro
	Vanceburg
	Washington



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 67

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Garrison						
<u>Residence/Business</u>						
Basic Calling Plan	None	Garrison	Vanceburg	South Shore	Greenup Olive Hill	Ashland Grayson Meads Russell Tollesboro
Community Calling Plan	Garrison	None	Vanceburg	South Shore	Greenup Olive Hill	Ashland Grayson Meads Russell Tollesboro
Community Plus Plan	Garrison Vanceburg Tollesboro	None	None	South Shore	Greenup Olive Hill	Ashland Grayson Meads Russell
Premium Calling Plan	Garrison Ashland Grayson Greenup Meads Olive Hill Russell South Shore Tollesboro Vanceburg	None	None	None	None	None



**GENERAL CUSTOMER SERVICES TARIFF  
WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Page 68**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**S3. BASIC LOCAL EXCHANGE SERVICE**

**S3.6 Local Calling Plans (Continued)**

**S3.6.4 Local Calling Plan Exchanges (Continued)**

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Germantown						
Residence/Business						
Basic Calling Plan	None	Germantown	Augusta Brooksville Dover Fernleaf Mount Olivet Washington	Johnsville Lewisburg Mays Lick Maysville	Ewing Flemingsburg	None
Community Calling Plan	Germantown	None	Augusta Brooksville Dover Fernleaf Mount Olivet Washington	Johnsville Lewisburg Mays Lick Maysville	Ewing Flemingsburg	None
Community Plus Plan	Dover Mount Olivet Germantown Augusta Brooksville Johnsville	None	Fernleaf Washington	Lewisburg Mays Lick Maysville	Ewing Flemingsburg	None
Premium Calling Plan	Germantown Augusta Brooksville Dover Ewing Fernleaf Flemingsburg Johnsville Lewisburg Mays Lick Maysville Mount Olivet Washington	None	None	None	None	None

TARIFF

RECEIVED



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 69

ISSUED: July 17, 2006

EFFECTIVE: August 1, 2006

BY: Vice President  
Lexington, Kentucky

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Glasgow						
<u>Residence/Business</u>						
Basic Calling Plan	None	Glasgow Glasgow Suburban	Hiseville Lucas Park City Temple Hill	Cave City Summer Shade	Edmonton Fountain Run Smiths Grove	Burkesville Gamaliel Greensburg Scottsville Tompkinsville
Community Calling Plan	Glasgow	Glasgow Suburban	Hiseville Lucas Park City Temple Hill	Cave City Summer Shade	Edmonton Fountain Run Smiths Grove	Burkesville Gamaliel Greensburg Scottsville Tompkinsville
Community Plus Plan	Glasgow Cave City Edmonton Fountain Run Gamaliel Glasgow Suburban Hiseville Lucas Park City Summer Shade Temple Hill	None	None	None	Smiths Grove	Burkesville Greensburg Scottsville Tompkinsville
Premium Calling Plan	Glasgow Burkesville Cave City Edmonton Fountain Run Gamaliel Glasgow Suburban Greensburg Hiseville Lucas Park City Scottsville Smiths Grove Summer Shade Temple Hill Tompkinsville	None	None	None	None	None

TARIFF BR

RECEI

7/17/20



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 70

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Grayson						
<u>Residence/Business</u>						
Basic Calling Plan	None	Grayson	None	Meads Olive Hill	Ashland Catlettsburg Greenup Russell	Garrison Morehead South Shore Vanceburg
Community Calling Plan	Grayson	None	None	Meads Olive Hill	Ashland Catlettsburg Greenup Russell	Garrison Morehead South Shore Vanceburg
Community Plus Plan	Grayson Olive Hill Vanceburg	None	None	Meads	Ashland Catlettsburg Greenup Russell	Garrison Morehead South Shore
Premium Calling Plan	Grayson Ashland Catlettsburg Garrison Greenup Meads Morehead Olive Hill Russell South Shore Vanceburg	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 71

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Greensburg						
<u>Residence/Business</u>						
Basic Calling Plan	None	Greensburg	Campbellsville	Canmer Center Columbia	Buffalo Edmonton Fairplay Hiseville Magnolia	Bradfordsville Glasgow Glasgow Rural Lebanon
Community Calling Plan	Greensburg	None	Campbellsville	Canmer Center Columbia	Buffalo Edmonton Fairplay Hiseville Magnolia	Bradfordsville Glasgow Glasgow Rural Lebanon
Community Plus Plan	Greensburg Buffalo Canmer Campbellsville Center Magnolia	None	None	Columbia	Edmonton Fairplay Hiseville	Bradfordsville Glasgow Glasgow Rural Lebanon
Premium Calling Plan	Greensburg Bradfordsville Buffalo Canmer Campbellsville Center Columbia Edmonton Fairplay Glasgow Glasgow Rural Hiseville Lebanon Magnolia	None	None	None	None	None

TARIFF BR

RECEI

7/17/20

DUPLICATE



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 72

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Greenup						
<u>Residence/Business</u>						
Basic Calling Plan	None	Greenup	Russell	Ashland Meads South Shore	Catlettsburg Garrison Grayson	Morehead Olive Hill Vanceburg
Community Calling Plan	Greenup	None	Russell	Ashland Meads South Shore	Catlettsburg Garrison Grayson	Morehead Olive Hill Vanceburg
Community Plus Plan	Greenup Ashland Meads Russell South Shore Vanceburg	None	None	None	Catlettsburg Garrison Grayson	Morehead Olive Hill
Premium Calling Plan	Greenup Ashland Catlettsburg Garrison Grayson Meads Morehead Olive Hill Russell South Shore Vanceburg	None	None	None	None	None





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 73

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Hazard						
<u>Residence/Business</u>						
Basic Calling Plan	None	Hazard	Dwarf Fisty Vicco Wooton	Buckhorn Cody Hindman Hyden Leatherwood	Cumberland Whitesburg	Evarts Jackson
Community Calling Plan	Hazard	None	Dwarf Fisty Vicco Wooton	Buckhorn Cody Hindman Hyden Leatherwood	Cumberland Whitesburg	Evarts Jackson
Community Plus Plan	Hazard Buckhorn Dwarf Leatherwood Vicco	None	Fisty Wooton	Cody Hindman Hyden	Cumberland Whitesburg	Evarts Jackson
Premium Calling Plan	Hazard Buckhorn Cody Cumberland Dwarf Evarts Fisty Hindman Hyden Jackson Leatherwood Vicco Whitesburg Wooton	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 74

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Hillsboro						
<u>Residence/Business</u>						
Basic Calling Plan	None	Hillsboro	Flemingsburg	Ewing Morehead Salt Lick	Lewisburg Mays Lick Tollesboro	Augusta Brooksville Dover Mount Olivet Vanceburg Washington
Community Calling Plan	Hillsboro	None	Flemingsburg	Ewing Morehead Salt Lick	Lewisburg Mays Lick Tollesboro	Augusta Brooksville Dover Mount Olivet Vanceburg Washington
Community Plus Plan	Hillsboro Ewing Flemingsburg Vanceburg Salt Lick	None	None	Morehead	Lewisburg Mays Lick Tollesboro	Augusta Brooksville Dover Mount Olivet Washington
Premium Calling Plan	Hillsboro Augusta Brooksville Dover Ewing Flemingsburg Lewisburg Mays Lick Morehead Mount Olivet Tollesboro Vanceburg Washington Salt Lick	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 75

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Hodgenville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Hodgenville	Buffalo Magnolia South Hardin	Cecilia Elizabethtown New Haven	Bardstown Lebanon Junction Radcliff	Caneyville Clarkson Leitchfield Vine Grove
Community Calling Plan	Hodgenville	None	Buffalo Magnolia South Hardin	Cecilia Elizabethtown New Haven	Bardstown Lebanon Junction Radcliff	Caneyville Clarkson Leitchfield Vine Grove
Community Plus Plan	Hodgenville Buffalo Cecilia Elizabethtown Magnolia South Hardin	None	None	New Haven	Bardstown Lebanon Junction Radcliff	Caneyville Clarkson Leitchfield Vine Grove
Premium Calling Plan	Hodgenville Bardstown Buffalo Caneyville Cecilia Clarkson Elizabethtown Lebanon Junction Leitchfield Magnolia New Haven Radcliff South Hardin Vine Grove	None	None	None	None	None

TARIFF

250



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 76

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Hustonville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Hustonville	Junction City Stanford	Danville Eubank Liberty Perryville	Bradfordsville Burgin Crab Orchard Harrodsburg	Faubush Nancy Science Hill Somerset
Community Calling Plan	Hustonville	None	Junction City Stanford	Danville Eubank Liberty Perryville	Bradfordsville Burgin Crab Orchard Harrodsburg	Faubush Nancy Science Hill Somerset
Community Plus Plan	Hustonville Crab Orchard Liberty Stanford	None	Junction City	Danville Eubank Perryville	Bradfordsville Burgin Harrodsburg	Faubush Nancy Science Hill Somerset
Premium Calling Plan	Hustonville Bradfordsville Burgin Crab Orchard Danville Eubank Faubush Harrodsburg Junction City Liberty Nancy Perryville Science Hill Somerset Stanford	None	None	None	None	None
						TARIFF



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 77

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Irvine						
<u>Residence/Business</u>						
Basic Calling Plan	None	Irvine	None	Stanton Waco	Beattyville Berea Booneville McKee Richmond Sand Gap	Annville Mt. Sterling Winchester
Community Calling Plan	Irvine	None	None	Stanton Waco	Beattyville Berea Booneville McKee Richmond Sand Gap	Annville Mt. Sterling Winchester
Community Plus Plan	Irvine Stanton Waco	None	None	None	Beattyville Berea Booneville McKee Richmond Sand Gap	Annville Mt. Sterling Winchester
Premium Calling Plan	Irvine Annville Beattyville Berea Booneville McKee Mt. Sterling Richmond Sand Gap Stanton Waco Winchester	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 78

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Jenkins						
<u>Residence/Business</u>						
Basic Calling Plan	None	Jenkins	Neon	Virgie Whitesburg	Elkhorn City	Cumberland Pikeville Vicco
Community Calling Plan	Jenkins	None	Neon	Virgie Whitesburg	Elkhorn City	Cumberland Pikeville Vicco
Community Plus Plan	Jenkins Cumberland Neon Whitesburg	None	None	Virgie	Elkhorn City	Pikeville Vicco
Premium Calling Plan	Jenkins Cumberland Elkhorn City Neon Pikeville Vicco Virgie Whitesburg	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 79

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Johnsville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Johnsville	Augusta Brooksville	Dover Fernleaf Germantown	Mount Olivet Washington	Cynthiana Lewisburg Mays Lick Maysville
Community Calling Plan	Johnsville	None	Augusta Brooksville	Dover Fernleaf Germantown	Mount Olivet Washington	Cynthiana Lewisburg Mays Lick Maysville
Community Plus Plan	Johnsville Augusta Brooksville Germantown	None	None	Dover Fernleaf	Mount Olivet Washington	Cynthiana Lewisburg Mays Lick Maysville
Premium Calling Plan	Johnsville Augusta Brooksville Cynthiana Dover Fernleaf Germantown Lewisburg Mays Lick Maysville Mount Olivet Washington	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 80

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Lancaster						
<u>Residence/Business</u>						
Basic Calling Plan	None	Lancaster	Bryantsville Kirksville Paint Lick Richmond Stanford	Danville	Berea Nicholasville Wilmore	Lexington
Community Calling Plan	Lancaster	None	Bryantsville Kirksville Paint Lick Richmond Stanford	Danville	Berea Nicholasville Wilmore	Lexington
Community Plus Plan	Lancaster Bryantsville Paint Lick	None	Kirksville Richmond Stanford	Danville	Berea Nicholasville Wilmore	Lexington
Premium Calling Plan	Lancaster Berea Bryantsville Danville Kirksville Lexington Nicholasville Paint Lick Richmond Stanford Wilmore	None	None	None	None	None





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 81

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Leatherwood						
<u>Residence/Business</u>						
Basic Calling Plan	None	Leatherwood	None	Cumberland Evarts Hazard Hyden Vicco Wooton	Cody Fisty Whitesburg	Hindman
Community Calling Plan	Leatherwood	None	None	Cumberland Evarts Hazard Hyden Vicco Wooton	Cody Fisty Whitesburg	Hindman
Community Plus Plan	Leatherwood Hazard Vicco	None	None	Cumberland Evarts Hyden Wooton	Cody Fisty Whitesburg	Hindman
Premium Calling Plan	Leatherwood Cody Cumberland Evarts Fisty Hazard Hindman Hyden Vicco Whitesburg Wooton	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 82

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Lebanon						
<u>Residence/Business</u>						
Basic Calling Plan	None	Lebanon	Bradfordsville Loretto	Campbellsville	Bardstown New Haven	Buffalo Greensburg Magnolia
Community Calling Plan	Lebanon	None	Bradfordsville Loretto	Campbellsville	Bardstown New Haven	Buffalo Greensburg Magnolia
Community Plus Plan	Lebanon Bradfordsville Loretto	None	None	Campbellsville	Bardstown New Haven	Buffalo Greensburg Magnolia
Premium Calling Plan	Lebanon Bardstown Bradfordsville Buffalo Campbellsville Greensburg Loretto Magnolia New Haven	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 83

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Leitchfield						
<u>Residence/Business</u>						
Basic Calling Plan	None	Leitchfield	Clarkson	Caneyville	None	Cecilia Elizabethtown Hodgenville South Hardin
Community Calling Plan	Leitchfield	None	Clarkson	Caneyville	None	Cecilia Elizabethtown Hodgenville South Hardin
Community Plus Plan	Leitchfield Caneyville Clarkson	None	None	None	None	Cecilia Elizabethtown Hodgenville South Hardin
Premium Calling Plan	Leitchfield Caneyville Cecilia Clarkson Elizabethtown Hodgenville South Hardin	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 84

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Lewisburg						
<u>Residence/Business</u>						
Basic Calling Plan	None	Lewisburg	Ewing Flemingsburg Mays Lick Maysville Washington	Dover Fernleaf Germantown Mount Olivet Tollesboro	Augusta Brooksville Carlisle Hillsboro	Johnsville Morehead Vanceburg
Community Calling Plan	Lewisburg	None	Ewing Flemingsburg Mays Lick Maysville Washington	Dover Fernleaf Germantown Mount Olivet Tollesboro	Augusta Brooksville Carlisle Hillsboro	Johnsville Morehead Vanceburg
Community Plus Plan	Ewing Flemingsburg Tollesboro Lewisburg Dover Fernleaf Mays Lick Maysville Washington	None	None	Germantown Mount Olivet	Augusta Brooksville Carlisle Hillsboro	Johnsville Morehead Vanceburg
Premium Calling Plan	Lewisburg Augusta Brooksville Carlisle Dover Ewing Fernleaf Flemingsburg Germantown Hillsboro Johnsville Mays Lick Maysville Morehead Mount Olivet Tollesboro Vanceburg Washington	None	None	None	None	None

TARIFF BRAND

RECEIVED

7/17/2025



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 85

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate	<u>Measured Rate Local Service Area</u>				
	Local Service Area	<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Lexington						
<u>Residence/Business</u>						
Basic Calling Plan	None	Lexington	None	Georgetown Midway Nicholasville Versailles Wilmore	Ford North Middletown Paris Richmond Stamping Ground Winchester	Bryantsville Lancaster Little Rock Paint Lick Sadieville
Community Calling Plan	Lexington	None	None	Georgetown Midway Nicholasville Versailles Wilmore	Ford North Middletown Paris Richmond Stamping Ground Winchester	Bryantsville Lancaster Little Rock Paint Lick Sadieville
Community Plus Plan	Lexington Georgetown Midway Nicholasville Sadieville Stamping Ground Versailles Wilmore	None	None	None	Ford North Middletown Paris Richmond Winchester	Bryantsville Lancaster Little Rock Paint Lick
Premium Calling Plan	Lexington Bryantsville Ford Georgetown Lancaster Little Rock Midway Nicholasville North Middletown Paint Lick Paris Richmond Sadieville Stamping Ground Versailles Wilmore Winchester	None	None	None	None	None

TARIFF BR/

RECEI

7/17/20



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 86

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

Effective: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Liberty						
<u>Residence/Business</u>						
Basic Calling Plan	None	Liberty	None	Hustonville	Bradfordsville Eubank Faubush Junction City Nancy Science Hill Stanford	Campbellsville Columbia Danville Perryville Somerset
Community Calling Plan	Liberty	None	None	Hustonville	Bradfordsville Eubank Faubush Junction City Nancy Science Hill Stanford	Campbellsville Columbia Danville Perryville Somerset
Community Plus Plan	Liberty Eubank Hustonville	None	None	None	Bradfordsville Faubush Junction City Nancy Science Hill Stanford	Campbellsville Columbia Danville Perryville Somerset
Premium Calling Plan	Liberty Bradfordsville Campbellsville Columbia Danville Eubank Faubush Hustonville Junction City Nancy Perryville Science Hill Somerset Stanford	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 87

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Livingston						
<u>Residence/Business</u>						
Basic Calling Plan	None	Livingston	East Bernstadt Mount Vernon	Brodhead London McKee Sand Gap	Berea Shopville	None
Community Calling Plan	Livingston	None	East Bernstadt Mount Vernon	Brodhead London McKee Sand Gap	Berea Shopville	None
Community Plus Plan	Livingston Brodhead East Bernstadt Mount Vernon	None	None	London McKee Sand Gap	Berea Shopville	None
Premium Calling Plan	Livingston Berea Brodhead East Bernstadt London McKee Mount Vernon Sand Gap Shopville	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 88

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
London						
<u>Residence/Business</u>						
Basic Calling Plan	None	London	East Bernstadt	Corbin	Barbourville Manchester Mount Vernon White Lily	Brodhead Burnside Flat Lick Oneida Science Hill Shopville Somerset Williamsburg
Community Calling Plan	London	None	East Bernstadt	Corbin	Barbourville Manchester Mount Vernon White Lily	Brodhead Burnside Flat Lick Oneida Science Hill Shopville Somerset Williamsburg
Community Plus Plan	London East Bernstadt	None	None	Corbin	Barbourville Manchester Mount Vernon White Lily	Brodhead Burnside Flat Lick Oneida Science Hill Shopville Somerset Williamsburg
Premium Calling Plan	London Barbourville Brodhead Burnside Corbin East Bernstadt Flat Lick Manchester Mount Vernon Oneida Science Hill Shopville Somerset Williamsburg White Lily	None	None	None	None	None





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 89

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Loretto						
<u>Residence/Business</u>						
Basic Calling Plan	None	Loretto	Lebanon	Bardstown New Haven	Bradfordsville Buffalo Campbellsville	Magnolia
Community Calling Plan	Loretto	None	Lebanon	Bardstown New Haven	Bradfordsville Buffalo Campbellsville	Magnolia
Community Plus Plan	Loretto Lebanon Bradfordsville	None	None	Bardstown New Haven	Buffalo Campbellsville	Magnolia
Premium Calling Plan	Loretto Bardstown Bradfordsville Buffalo Campbellsville Lebanon Magnolia New Haven	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 90

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Mammoth Cave						
<u>Residence/Business</u>						
Basic Calling Plan	None	Mammoth Cave	Brownsville Cave City Park City	Bee Spring Horse Cave Munfordville Smiths Grove	None	Bowling Green
Community Calling Plan	Mammoth Cave	None	Brownsville Cave City Park City	Bee Spring Horse Cave Munfordville Smiths Grove	None	Bowling Green
Community Plus Plan	Mammoth Cave Bee Spring Brownsville Cave City Horse Cave Munfordville Park City	None	None	Smiths Grove	None	Bowling Green
Premium Calling Plan	Mammoth Cave Bee Spring Bowling Green Brownsville Cave City Horse Cave Munfordville Park City Smiths Grove	None	None	None	None	None



**Danville GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Page 91**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**S3. BASIC LOCAL EXCHANGE SERVICE**

**S3.6 Local Calling Plans (Continued)**

**S3.6.4 Local Calling Plan Exchanges (Continued)**

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Manchester						
<u>Residence/Business</u>						
Basic Calling Plan	None	Manchester	None	Oneida	Barbourville East Bernstadt Flat Lick London	Corbin
Community Calling Plan	Manchester	None	None	Oneida	Barbourville East Bernstadt Flat Lick London	Corbin
Community Plus Plan	Manchester Oneida Flat Lick	None	None	None	Barbourville East Bernstadt London	Corbin
Premium Calling Plan	Manchester Barbourville Corbin East Bernstadt Flat Lick London Oneida	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 92

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Mays Lick						
<u>Residence/Business</u>						
Basic Calling Plan	None	Mays Lick	Ewing Flemingsburg Lewisburg Maysville Washington	Fernleaf Germantown Mount Olivet Tollesboro	Augusta Brooksville Carlisle Dover Hillsboro	Johnsville Morehead Vanceburg
Community Calling Plan	Mays Lick	None	Ewing Flemingsburg Lewisburg Maysville Washington	Fernleaf Germantown Mount Olivet Tollesboro	Augusta Brooksville Carlisle Dover Hillsboro	Johnsville Morehead Vanceburg
Community Plus Plan	Ewing Flemingsburg Mount Olivet Mays Lick Dover Fernleaf Lewisburg Maysville Washington	None	None	Germantown Tollesboro	Augusta Brooksville Carlisle Hillsboro	Johnsville Morehead Vanceburg
Premium Calling Plan	Mays Lick Augusta Brooksville Carlisle Dover Ewing Fernleaf Flemingsburg Germantown Hillsboro Johnsville Lewisburg Maysville Morehead Mount Olivet Tollesboro Vanceburg Washington	None	None	None	None	None

TARIFF BRAND

RECEIVED

7/17/2008

PUBLIC SERVICE



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 93

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Meads						
<u>Residence/Business</u>						
Basic Calling Plan	None	Meads	Ashland Catlettsburg Russell	Grayson Greenup	None	Garrison Morehead Olive Hill South Shore
Community Calling Plan	Meads	None	Ashland Catlettsburg Russell	Grayson Greenup	None	Garrison Morehead Olive Hill South Shore
Community Plus Plan	Meads Ashland Catlettsburg Greenup Russell South Shore	None	None	Grayson	None	Garrison Morehead Olive Hill
Premium Calling Plan	Meads Ashland Catlettsburg Garrison Grayson Greenup Morehead Olive Hill Russell South Shore	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 94

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Midway						
<u>Residence/Business</u>						
Basic Calling Plan	None	Midway	Georgetown Stamping Ground Versailles	Lexington	Nicholasville Sadieville Wilmore	None
Community Calling Plan	Midway	None	Georgetown Stamping Ground Versailles	Lexington	Nicholasville Sadieville Wilmore	None
Community Plus Plan	Midway Georgetown Lexington Sadieville Stamping Ground Versailles	None	None	None	Nicholasville Wilmore	None
Premium Calling Plan	Midway Georgetown Lexington Nicholasville Sadieville Stamping Ground Versailles Wilmore	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 95

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>			
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>
Milburn					
<u>Residence/Business</u>					
Basic Calling Plan	None	Milburn	Arlington Bardwell Cunningham Fancy Farm	Clinton Columbus	None
Community Calling Plan	Milburn	None	Arlington Bardwell Cunningham Fancy Farm	Clinton Columbus	None
Community Plus Plan	Milburn Arlington Bardwell	None	Cunningham Fancy Farm	Clinton Columbus	None
Premium Calling Plan	Milburn Arlington Bardwell Clinton Columbus Cunningham Fancy Farm	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 96

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Local	A Points	Measured Rate	Local Service Area	D Points
				B Points	C Points	
Monticello						
<u>Residence/Business</u>						
Basic Calling Plan	None	Monticello	None	Faubush	Albany Burnside Nancy Somerset Stearns- Whitley City	Pine Knott Science Hill Shopville White Lily
Community Calling Plan	Monticello-	None	None	Faubush	Albany Burnside Nancy Somerset Stearns- Whitley City	Pine Knott Science Hill Shopville White Lily
Community Plus Plan	Monticello- Albany Burnside	None	None	Faubush	Nancy Somerset Stearns- Whitley City	Pine Knott Science Hill Shopville White Lily
Premium Calling Plan	Monticello Albany Burnside Faubush Nancy Pine Knott Science Hill Shopville Somerset Stearns Whitley City White Lily	None	None	None	None	None





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 97

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Morehead						
<u>Residence/Business</u>						
Basic Calling Plan	None	Morehead	None	Hillsboro Olive Hill Salt Lick	Frenchburg Owingsville Sandy Hook West Liberty	Ashland Augusta Brooksville Dover Ewing Flemingsburg Grayson Greenup Lewisburg Meads Mount Olivet Russell Vanceburg Washington
Community Calling Plan	Morehead	None	None	Hillsboro Olive Hill Salt Lick	Frenchburg Owingsville Sandy Hook West Liberty	Ashland Augusta Brooksville Dover Ewing Flemingsburg Grayson Greenup Lewisburg Meads Mount Olivet Russell Vanceburg Washington



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 98

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Morehead (Continued)						
<u>Residence/Business</u>						
Community Plus Plan	Morehead Olive Hill Salt Lick Vanceburg	None	None	Hillsboro	Frenchburg Owingsville Sandy Hook West Liberty	Ashland Augusta Brooksville Dover Ewing Flemingsburg Grayson Greenup Lewisburg Meads Mount Olivet Russell Washington
Premium Calling Plan	Morehead Ashland Augusta Brooksville Dover Ewing Flemingsburg Frenchburg Grayson Greenup Hillsboro Lewisburg Meads Mount Olivet Olive Hill Owingsville Russell Salt Lick Sandy Hook Vanceburg Washington West Liberty	None	None	None	None	None

TARIFF BRAND

RECEIVED

7/17/2008



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 99

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Mount Olivet						
<u>Residence/Business</u>						
Basic Calling Plan	None	Mount Olivet	Germantown	Brooksville Carlisle Ewing Fernleaf Lewisburg Mays Lick Washington	Augusta Cynthiana Dover Flemingsburg Johnsville Maysville	Hillsboro Morehead
Community Calling Plan	Mount Olivet	None	Germantown	Brooksville Carlisle Ewing Fernleaf Lewisburg Mays Lick Washington	Augusta Cynthiana Dover Flemingsburg Johnsville Maysville	Hillsboro Morehead
Community Plus Plan	Mount Olivet Brooksville Carlisle Cynthiana Ewing Fernleaf Germantown Mays Lick Washington	None	None	Lewisburg	Augusta Dover Flemingsburg Johnsville Maysville	Hillsboro Morehead
Premium Calling Plan	Mount Olivet Augusta Brooksville Carlisle Cynthiana Dover Ewing Fernleaf Flemingsburg Germantown Hillsboro Johnsville Lewisburg Mays Lick Maysville Morehead Washington	None	None	None	None	None

TARIFF BR  
RECEIV  
7/17/200



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 100

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Mount Vernon						
<u>Residence/Business</u>						
Basic Calling Plan	None	Mount Vernon	Brodhead Livingston	Berea Crab Orchard Sand Gap	East Bernstadt Eubank London McKee Paint Lick Shopville	Richmond Somerset
Community Calling Plan	Mount Vernon	None	Brodhead Livingston	Berea Crab Orchard Sand Gap	East Bernstadt Eubank London McKee Paint Lick Shopville	Richmond Somerset
Community Plus Plan	Mount Vernon Brodhead Livingston	None	None	Berea Crab Orchard Sand Gap	East Bernstadt Eubank London McKee Paint Lick Shopville	Richmond Somerset
Premium Calling Plan	Mount Vernon Berea Brodhead Crab Orchard East Bernstadt Eubank Livingston London McKee Paint Lick Richmond Sand Gap Shopville Somerset	None	None	None	None	None
						TARIFF



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 101

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Nancy						
<u>Residence/Business</u>						
Basic Calling Plan	None	Nancy	Burnside Faubush Science Hill Somerset	Eubank Shopville	Liberty Monticello White Lily	Albany Hustonville
Community Calling Plan	Nancy	None	Burnside Faubush Science Hill Somerset	Eubank Shopville	Liberty Monticello White Lily	Albany Hustonville
Community Plus Plan	Nancy Burnside Eubank Faubush Science Hill Shopville Somerset White Lily	None	None	None	Liberty Monticello	Albany Hustonville
Premium Calling Plan	Nancy Albany Burnside Eubank Faubush Hustonville Liberty Monticello Science Hill Shopville Somerset White Lily	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 102

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Nicholasville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Nicholasville	Wilmore	Bryantsville Lexington Versailles	Lancaster Midway	None
Community Calling Plan	Nicholasville	None	Wilmore	Bryantsville Lexington Versailles	Lancaster Midway	None
Community Plus Plan	Nicholasville Lexington Wilmore	None	None	Bryantsville Versailles	Lancaster Midway	None
Premium Calling Plan	Nicholasville Bryantsville Lancaster Lexington Midway Versailles Wilmore	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 103

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Olive Hill						
<u>Residence/Business</u>						
Basic Calling Plan	None	Olive Hill	None	Grayson Morehead Sandy Hook	Garrison Vanceburg	Ashland Greenup Hillsboro Meads Russell Salt Lick Tollesboro
Community Calling Plan	Olive Hill	None	None	Grayson Morehead Sandy Hook	Garrison Vanceburg	Ashland Greenup Hillsboro Meads Russell Salt Lick Tollesboro
Community Plus Plan	Olive Hill Grayson Morehead Vanceburg	None	None	Sandy Hook	Garrison	Ashland Greenup Hillsboro Meads Russell Salt Lick Tollesboro
Premium Calling Plan	Olive Hill Ashland Garrison Grayson Greenup Hillsboro Meads Morehead Russell Salt Lick Sandy Hook Tollesboro Vanceburg	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 104

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Oneida						
<u>Residence/Business</u>						
Basic Calling Plan	None	Oneida	Annville	Booneville Manchester	Buckhorn Hyden	Barbourville East Bernstadt Flat Lick London
Community Calling Plan	Oneida	None	Annville	Booneville Manchester	Buckhorn Hyden	Barbourville East Bernstadt Flat Lick London
Community Plus Plan	Oneida Manchester Booneville Buckhorn Hyden	None	Annville	None	None	Barbourville East Bernstadt Flat Lick London
Premium Calling Plan	Oneida Annville Barbourville Booneville Buckhorn East Bernstadt Flat Lick Hyden London Manchester	None	None	None	None	None





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 105

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Owingsville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Owingsville	Salt Lick Sharpsburg	Frenchburg Hillsboro Mount Sterling	Ewing Flemingsburg Morehead	Winchester
Community Calling Plan	Owingsville	None	Salt Lick Sharpsburg	Frenchburg Hillsboro Mount Sterling	Ewing Flemingsburg Morehead	Winchester
Community Plus Plan	Flemingsburg Owingsville Hillsboro Morehead Salt Lick Sharpsburg	None	None	Frenchburg Mount Sterling	Ewing	Winchester
Premium Calling Plan	Owingsville Ewing Flemingsburg Frenchburg Hillsboro Morehead Mount Sterling Salt Lick Sharpsburg Winchester	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 106

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Paint Lick						
<u>Residence/Business</u>						
Basic Calling Plan	None	Paint Lick	Bryantsville Kirksville	Berea Brodhead Lancaster	Mt. Vernon Richmond	Lexington
Community Calling Plan	Paint Lick	None	Bryantsville Kirksville	Berea Brodhead Lancaster	Mt. Vernon Richmond	Lexington
Community Plus Plan	Paint Lick Berea Bryantsville Kirksville Lancaster Richmond	None	None	Brodhead	Mt. Vernon	Lexington
Premium Calling Plan	Paint Lick Berea Brodhead Bryantsville Kirksville Lancaster Lexington Mt. Vernon Richmond	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 107

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Park City						
<u>Residence/Business</u>						
Basic Calling Plan	None	Park City	Cave City Glasgow Glasgow Suburban Mammoth Cave Smiths Grove	Brownsville Hiseville Horse Cave Lucas Munfordville	Bee Spring	Bowling Green
Community Calling Plan	Park City	None	Cave City Glasgow Glasgow Suburban Mammoth Cave Smiths Grove	Brownsville Hiseville Horse Cave Lucas Munfordville	Bee Spring	Bowling Green
Community Plus Plan	Park City Bee Spring Brownsville Cave City Glasgow Glasgow Suburban Hiseville Lucas Smiths Grove	None	Mammoth Cave	Horse Cave Munfordville	None	Bowling Green
Premium Calling Plan	Park City Bee Spring Bowling Green Brownsville Cave City Glasgow Glasgow Suburban Hiseville Horse Cave Lucas Mammoth Cave Munfordville Smiths Grove	None	None	None	None	None

TARIFF BRACKET

RECEIVED

7/17/2008

PUBLIC SERVICE



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 108

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Russell						
<u>Residence/Business</u>						
Basic Calling Plan	None	Russell	Ashland Catlettsburg Greenup Meads	None	Grayson South Shore	Fallsburg Garrison Louisa Morehead Olive Hill
Community Calling Plan	Russell	None	Ashland Catlettsburg Greenup Meads	None	Grayson South Shore	Fallsburg Garrison Louisa Morehead Olive Hill
Community Plus Plan	Russell Ashland Catlettsburg Greenup Meads South Shore	None	None	None	Grayson	Fallsburg Garrison Louisa Morehead Olive Hill
Premium Calling Plan	Russell Ashland Catlettsburg Fallsburg Garrison Grayson Greenup Louisa Meads Morehead Olive Hill South Shore	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 109

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Salt Lick						
<u>Residence/Business</u>						
Basic Calling Plan	None	Salt Lick	Owingsville	Frenchburg Morehead Hillsboro	Sharpsburg Flemingsburg Mount Sterling	Winchester
Community Calling Plan	Salt Lick	None	Owingsville	Frenchburg Morehead Hillsboro	Sharpsburg Flemingsburg Mount Sterling	Winchester
Community Plus Plan	Salt Lick Owingsville Sharpsburg Hillsboro Morehead	None	None	Frenchburg	Flemingsburg Mount Sterling	Winchester
Premium Calling Plan	Salt Lick Frenchburg Owingsville Sharpsburg Flemingsburg Hillsboro Morehead Mount Sterling Winchester	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 110

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Science Hill						
<u>Residence/Business</u>						
Basic Calling Plan	None	Science Hill	Eubank Nancy Shopville Somerset	Burnside Faubush White Lily	Brodhead Crab Orchard Liberty	Hustonville London Monticello Stanford
Community Calling Plan	Science Hill	None	Eubank Nancy Shopville Somerset	Burnside Faubush White Lily	Brodhead Crab Orchard Liberty	Hustonville London Monticello Stanford
Community Plus Plan	Science Hill Burnside Eubank Faubush Nancy Shopville Somerset White Lily	None	None	None	Brodhead Crab Orchard Liberty	Hustonville London Monticello Stanford
Premium Calling Plan	Science Hill Brodhead Burnside Crab Orchard Eubank Faubush Hustonville Liberty London Monticello Nancy Shopville Somerset Stanford White Lily	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 111

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Scottsville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Scottsville Scottsville Rural	None	Fountain Run Lucas	None	Gamaliel Glasgow Glasgow Suburban Tompkinsvil
le						
Community Calling Plan	Scottsville	Scottsville Rural	None	Fountain Run Lucas	None	Gamaliel Glasgow Glasgow Suburban Tompkinsvil
le						
Community Plus Plan	Scottsville Scottsville Rural Fountain Run Lucas	None	None	None	None	Gamaliel Glasgow Glasgow Suburban Tompkinsville
Premium Calling Plan	Scottsville Scottsville Rural Fountain Run Gamaliel Glasgow Glasgow Suburban Lucas Tompkinsville	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 112

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Sharpsburg						
<u>Residence/Business</u>						
Basic Calling Plan	None	Sharpsburg	Carlisle Little Rock Mount Sterling Owingsville	North Middletown	Ewing Flemingsburg Hillsboro Salt Lick Winchester	Frenchburg Morehead
Community Calling Plan	Sharpsburg	None	Carlisle Little Rock Mount Sterling Owingsville	North Middletown	Ewing Flemingsburg Hillsboro Salt Lick Winchester	Frenchburg Morehead
Community Plus Plan	Sharpsburg Carlisle Ewing Flemingsburg Frenchburg Hillsboro Mount Sterling Owingsville Salt Lick	None	Little Rock	North Middletown	Winchester	Morehead
Premium Calling Plan	Sharpsburg Carlisle Ewing Flemingsburg Frenchburg Hillsboro Little Rock Morehead Mount Sterling North Middletown Owingsville Salt Lick Winchester	None	None	None	None	None
						TARIFF





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 113

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Shopville						
<u>Residence/Business</u>						
Basic Calling Plan	None	Shopville	Science Hill Somerset White Lily	Burnside Eubank Nancy	Brodhead East Bernstadt Faubush Livingston Mount Vernon	Corbin London Monticello
Community Calling Plan	Shopville	None	Science Hill Somerset White Lily	Burnside Eubank Nancy	Brodhead East Bernstadt Faubush Livingston Mount Vernon	Corbin London Monticello
Community Plus Plan	Shopville Burnside Eubank Faubush Nancy Science Hill Somerset White Lily	None	None	None	Brodhead East Bernstadt Livingston Mount Vernon	Corbin London Monticello
Premium Calling Plan	Shopville Brodhead Burnside Corbin East Bernstadt Eubank Faubush Livingston London Monticello Mount Vernon Nancy Science Hill Somerset White Lily	None	None	None	None	None

TARIFF

DEQ



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 114

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Smithland						
<u>Residence/Business</u>						
Basic Calling Plan	None	Smithland	Calvert City	Gilbertsville Paducah Salem	Benton Eddyville Fredonia Symsonia	Marion Princeton
Community Calling Plan	Smithland	None	Calvert City	Gilbertsville Paducah Salem	Benton Eddyville Fredonia Symsonia	Marion Princeton
Community Plus Plan	Smithland Salem	None	Calvert City	Gilbertsville Paducah	Benton Eddyville Fredonia Symsonia	Marion Princeton
Premium Calling Plan	Smithland Benton Calvert City Eddyville Fredonia Gilbertsville Marion Paducah Princeton Salem Symsonia	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 115

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

Effective: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Smiths Grove						
Residence/Business						
Basic Calling Plan	None	Smiths Grove	Park City	Bee Spring Bowling Green Brownsville Cave City Lucas Mammoth Cave	Glasgow Glasgow Suburban Hiseville Scottsville	Morgantown Woodburn
Community Calling Plan	Smiths Grove	None	Park City	Bee Spring Bowling Green Brownsville Cave City Lucas Mammoth Cave	Glasgow Glasgow Suburban Hiseville Scottsville	Morgantown Woodburn
Community Plus Plan	Smiths Grove Bowling Green Brownsville Glasgow Suburban Park City	None	None	Bee Spring Cave City Lucas Mammoth Cave	Glasgow Hiseville Scottsville	Morgantown Woodburn
Premium Calling Plan	Smiths Grove Bee Spring Bowling Green Brownsville Cave City Glasgow Glasgow Suburban Hiseville Lucas Mammoth Cave Morgantown Park City Scottsville Woodburn	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 116

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Somerset						
<u>Residence/Business</u>						
Basic Calling Plan	None	Somerset	Burnside Nancy Science Hill Shopville White Lily	Eubank Faubush	Monticello	Albany Brodhead East Bernstadt Hustonville Liberty London Mount Vernon Pine Knott Stearns-Whitley City
Community Calling Plan	Somerset	None	Burnside Nancy Science Hill Shopville White Lily	Eubank Faubush	Monticello	Albany Brodhead East Bernstadt Hustonville Liberty London Mount Vernon Pine Knott Stearns-Whitley City
Community Plus Plan	Somerset Burnside Eubank Faubush Nancy Science Hill Shopville White Lily	None	None	None	Monticello	Albany Brodhead East Bernstadt Hustonville Liberty London Mount Vernon Pine Knott Stearns-Whitley City



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 117

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>

Somerset (Continued)

#### Residence/Business

Premium Calling Plan	Somerset Albany Brodhead Burnside East Bernstadt Eubank Faubush Hustonville Liberty London Monticello Mount Vernon Nancy Pine Knott Science Hill Shopville Stearns- Whitley City White Lily	None	None	None	None	None
----------------------------	---	------	------	------	------	------



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 118

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
South Shore						
Residence/Business						
Basic Calling Plan	None	South Shore	Portsmouth, OH	Garrison Greenup	Russell Vanceburg	Ashland Catlettsburg Grayson Meads
Community Calling Plan	South Shore	None	Portsmouth, OH	Garrison Greenup	Russell Vanceburg	Ashland Catlettsburg Grayson Meads
Community Plus Plan	South Shore Ashland Greenup Meads Portsmouth, OH Russell	None	None	Garrison	Vanceburg	Catlettsburg Grayson
Premium Calling Plan	South Shore Ashland Catlettsburg Garrison Grayson Greenup Meads Portsmouth, OH Russell Vanceburg	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 119

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
South Hardin						
Residence/Business						
Basic Calling Plan	None	South Hardin	Hodgenville	Bonnieville Buffalo Cecilia Elizabethtown Magnolia	Clarkson Munfordville New Haven	Bardstown Caneyville Lebanon Junction Leitchfield
Community Calling Plan	South Hardin	None	Hodgenville	Bonnieville Buffalo Cecilia Elizabethtown Magnolia	Clarkson Munfordville New Haven	Bardstown Caneyville Lebanon Junction Leitchfield
Community Plus Plan	South Hardin Cecilia Elizabethtown Hodgenville	None	None	Bonnieville Buffalo Magnolia	Clarkson Munfordville New Haven	Bardstown Caneyville Lebanon Junction Leitchfield
Premium Calling Plan	South Hardin Bardstown Bonnieville Buffalo Caneyville Cecilia Clarkson Elizabethtown Hodgenville Lebanon Junction Leitchfield Magnolia Munfordville New Haven	None	None	None	None	None

TARIFF BRANCH

RECEIVED



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 120

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Tollesboro						
<u>Residence/Business</u>						
Basic Calling Plan	None	Tollesboro	None	Flemingsburg Lewisburg Mays Lick Maysville Vanceburg Washington	Dover Ewing Fernleaf Hillsboro	Garrison Morehead
Community Calling Plan	Tollesboro	None	None	Flemingsburg Lewisburg Mays Lick Maysville Vanceburg Washington	Dover Ewing Fernleaf Hillsboro	Garrison Morehead
Community Plus Plan	Tollesboro Garrison Vanceburg Flemingsburg Lewisburg Maysville	None	None	Mays Lick Washington	Dover Ewing Fernleaf Hillsboro	Morehead
Premium Calling Plan	Tollesboro Dover Ewing Fernleaf Flemingsburg Garrison Hillsboro Lewisburg Mays Lick Maysville Morehead Vanceburg Washington	None	None	None	None	None

TARIFF BRACKET

RECEIVED

7/17/2008

PUBLIC SERVICE





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 121

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area				
		Local	A Points	B Points	C Points	D Points
Tompkinsville						
Residence/Business						
Basic Calling Plan	None	Tompkinsville	Gamaliel	Fountain Run Summer Shade Temple Hill	Burkesville Burkesville Rural Edmonton	Glasgow Glasgow Suburban Lucas Scottsville Scottsville Rural
Community Calling Plan	Tompkinsville	None	Gamaliel	Fountain Run Summer Shade Temple Hill	Burkesville Burkesville Rural Edmonton	Glasgow Glasgow Suburban Lucas Scottsville Scottsville Rural
Community Plus Plan	Tompkinsville Fountain Run Gamaliel Temple Hill Burkesville Summer Shade	None	None	None	Burkesville Rural Edmonton	Glasgow Glasgow Suburban Lucas Scottsville Scottsville Rural
Premium Calling Plan	Tompkinsville Burkesville Burkesville Rural Edmonton Fountain Run Gamaliel Glasgow Glasgow Suburban Lucas Scottsville Scottsville Rural Summer Shade Temple Hill	None	None	None	None	None

TARIFF BRANCH

RECEIVED

7/17/2006



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 122

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Uniontown						
<u>Residence/Business</u>						
Basic Calling Plan	None	Uniontown	Morganfield	Sturgis Corydon	Henderson	None
Community Calling Plan	Uniontown	None	Morganfield	Sturgis Corydon	Henderson	None
Community Plus Plan	Uniontown Morganfield Sturgis	None	None	Corydon	Henderson	None
Premium Calling Plan	Uniontown Corydon Henderson Morganfield Sturgis	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 123

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Vanceburg						
<u>Residence/Business</u>						
Basic Calling Plan	None	Vanceburg	Garrison	Tollesboro	Olive Hill South Shore	Ashland Dover Flemingsburg Grayson Greenup Hillsboro Lewisburg Mays Lick Maysville Morehead Washington
Community Calling Plan	Vanceburg	None	Garrison	Tollesboro	Olive Hill South Shore	Ashland Dover Flemingsburg Grayson Greenup Hillsboro Lewisburg Mays Lick Maysville Morehead Washington
Community Plus Plan	Vanceburg Garrison Tollesboro Flemingsburg Grayson Greenup Hillsboro Morehead Olive Hill	None	None	None	South Shore	Ashland Dover Lewisburg Mays Lick Maysville Washington

TARIFF BRANCH

RECEIVED



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 124

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan <u>Options</u>	Flat Rate Local Service <u>Area</u>	<u>Local</u>	<u>Measured Rate Local Service Area</u> <u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
---	--	--------------	--	-----------------	-----------------	-----------------

Vanceburg (Continued)

#### Residence/Business

Premium Calling Plan	Vanceburg Ashland Dover Flemingsburg Garrison Grayson Greenup Hillsboro Lewisburg Mays Lick Maysville Morehead Olive Hill South Shore Tollesboro Washington	None	None	None	None	None
----------------------------	--	------	------	------	------	------



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 125

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>			
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>
Versailles					
<u>Residence/Business</u>					
Basic Calling Plan	None	Versailles	Midway	Lexington Nicholasville Wilmore	None
Community Calling Plan	Versailles	None	Midway	Lexington Nicholasville Wilmore	None
Community Plus Plan	Versailles Lexington Midway	None	None	Nicholasville Wilmore	None
Premium Calling Plan	Versailles Lexington Midway Nicholasville Wilmore	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 126

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Vicco						
<u>Residence/Business</u>						
Basic Calling Plan	None	Vicco	Cody Dwarf Fisty Hazard Hindman	Leatherwood Whitesburg Wooton	Buckhorn Cumberland Hyden	Evarts Jackson Jenkins
Community Calling Plan	Vicco	None	Cody Dwarf Fisty Hazard Hindman	Leatherwood Whitesburg Wooton	Buckhorn Cumberland Hyden	Evarts Jackson Jenkins
Community Plus Plan	Vicco Buckhorn Dwarf Hazard Leatherwood	None	Cody Fisty Hindman	Whitesburg Wooton	Cumberland Hyden	Evarts Jackson Jenkins
Premium Calling Plan	Vicco Buckhorn Cody Cumberland Dwarf Evarts Fisty Hazard Hindman Hyden Jackson Jenkins Leatherwood Whitesburg Wooton	None	None	None	None	None

TARIFF BR

2505



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 127

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Washington  <u>Residence/Business</u>						
Basic Calling Plan	None	Washington	Fernleaf Germantown Lewisburg Mays Lick Maysville	Augusta Brooksville Dover Ewing Flemingsburg Mount Olivet Tollesboro	Johnsville	Hillsboro Morehead Vanceburg
Community Calling Plan	Washington	None	Fernleaf Germantown Lewisburg Mays Lick Maysville	Augusta Brooksville Dover Ewing Flemingsburg Mount Olivet Tollesboro	Johnsville	Hillsboro Morehead Vanceburg
Community Plus Plan	Ewing Washington Dover Fernleaf Lewisburg Mays Lick Maysville Mount Olivet	None	Germantown	Augusta Brooksville Flemingsburg Tollesboro	Johnsville	Hillsboro Morehead Vanceburg
Premium Calling Plan	Washington Augusta Brooksville Dover Ewing Fernleaf Flemingsburg Germantown Hillsboro Johnsville Lewisburg Mays Lick Maysville Morehead Mount Olivet Tollesboro Vanceburg	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 128

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

<u>Exchange and Plan Options</u>	<u>Flat Rate Local Service Area</u>	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
White Lily						
<u>Residence/Business</u>						
Basic Calling Plan	None	White Lily	Shopville Somerset	Burnside Science Hill	Corbin East Bernstadt Eubank Faubush London Nancy	Monticello Pine Knott Stearns- Whitley City
Community Calling Plan	White Lily	None	Shopville Somerset	Burnside Science Hill	Corbin East Bernstadt Eubank Faubush London Nancy	Monticello Pine Knott Stearns- Whitley City
Community Plus Plan	White Lily Burnside Eubank Faubush Nancy Science Hill Shopville Somerset	None	None	None	Corbin East Bernstadt London	Monticello Pine Knott Stearns- Whitley City
Premium Calling Plan	White Lily Burnside Corbin East Bernstadt Eubank Faubush London Monticello Nancy Pine Knott Science Hill Shopville Somerset Stearns- Whitley City	None	None	None	None	None

TARIFF BRANCH

RECEIVED

7/17/2006





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 129

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.4 Local Calling Plan Exchanges (Continued)

Exchange and Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local Service Area</u>				
		<u>Local</u>	<u>A Points</u>	<u>B Points</u>	<u>C Points</u>	<u>D Points</u>
Wilmore						
<u>Residence/Business</u>						
Basic Calling Plan	None	Wilmore	Nicholasville	Bryantsville Lexington Versailles	Lancaster Midway	None
Community Calling Plan	Wilmore	None	Nicholasville	Bryantsville Lexington Versailles	Lancaster Midway	None
Community Plus Plan	Wilmore Lexington Nicholasville	None	None	Bryantsville Versailles	Lancaster Midway	None
Premium Calling Plan	Wilmore Bryantsville Lancaster Lexington Midway Nicholasville Versailles	None	None	None	None	None



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 130

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.5 PBX Trunk Discount Plan

a. General

The PBX Trunk Discount Plan provides for a discounted Business PBX Trunk rate for customers who qualify and subscribe to a 12, 36, or 60 months term period. A customer must have a minimum of 3 PBX Trunks to receive the following discounted rates:

b. Rates and Charges

(1) Rate Schedule for PBX Trunk Discount Plan - LCP with Local Call Detail Billing

Exchanges (Calling Exchange 1)

Arlington	Germantown	Milburn
Bardwell	Hillsboro	Mount Vernon
Brodhead	Irvine	Salt Lick
Brownsville	Lebanon	Smithland
Columbus	Livingston	Uniontown
Garrison	Loretto	

	<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Basic Calling Plan, each PBX Trunk			
3 Minimum	\$45.08	\$43.70	\$42.32
11 Minimum	44.62	43.24	42.32
51 Minimum	44.16	42.78	42.32
101 Minimum	43.70	42.32	41.40
Community Calling Plan, each PBX Trunk			
3 Minimum	\$50.96	\$49.40	\$47.84
11 Minimum	50.44	48.88	47.84
51 Minimum	49.92	48.36	47.84
101 Minimum	49.40	47.84	46.80
Community Plus Calling Plan, each PBX Trunk			
3 Minimum	\$56.84	\$55.10	\$53.36
11 Minimum	56.26	54.52	53.36
51 Minimum	55.68	53.94	53.36
101 Minimum	55.10	53.36	52.20
Premium Calling Plan, each PBX Trunk			
3 Minimum	\$201.88	\$195.70	\$189.52
11 Minimum	199.82	193.64	189.52
51 Minimum	197.76	191.58	189.52
101 Minimum	195.70	189.52	185.40



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 131

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.5 PBX Trunk Discount Plan (Continued)

##### b. Rates and Charges (Continued)

##### (1) Rate Schedule for PBX Trunk Discount Plan - LCP with Local Call Detail Billing (Continued)

##### Exchanges (Calling Exchange 2)

Barbourville	Fernleaf	Leitchfield
Bradfordsville	Grayson	Liberty
Calvert City	Greensburg	Manchester
Clarkson	Hazard	Monticello
Columbia	Hustonville	Morehead
Cumberland	Jenkins	Vicco
Evarts	Leatherwood	

	<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Basic Calling Plan, each PBX Trunk			
3 Minimum	\$45.08	\$43.70	\$42.32
11 Minimum	44.62	43.24	42.32
51 Minimum	44.16	42.78	42.32
101 Minimum	43.70	42.32	41.40
Community Calling Plan, each PBX Trunk			
3 Minimum	\$50.96	\$49.40	\$47.84
11 Minimum	50.44	48.88	47.84
51 Minimum	49.92	48.36	47.84
101 Minimum	49.40	47.84	46.80
Community Plus Calling Plan, each PBX Trunk			
3 Minimum	\$60.76	\$58.90	\$57.04
11 Minimum	60.14	58.28	57.04
51 Minimum	59.52	57.66	57.04
101 Minimum	58.90	57.04	55.80
Premium Calling Plan, each PBX Trunk			
3 Minimum	\$216.58	\$209.95	\$203.32
11 Minimum	214.37	207.74	203.32
51 Minimum	212.16	205.53	203.32
101 Minimum	209.95	203.32	198.90



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 132

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.5 PBX Trunk Discount Plan (Continued)

##### b. Rates and Charges (Continued)

##### (1) Rate Schedule for PBX Trunk Discount Plan - LCP with Local Call Detail Billing (Continued)

##### Exchanges (Calling Exchange 3)

Albany	Faubush	Owingsville
Augusta	Flat Lick	Paint Lick
Bee Spring	Flemingsburg	Science Hill
Berea	Hodgenville	Scottsville
Brooksville	Johnsville	Sharpsburg
Bryantsville	Lancaster	Shopville
Burkesville	Lewisburg	Somerset
Burnside	London	South Hardin
Campbellsville	Mammoth Cave	Tollesboro
Caneyville	Mays Lick	Tompkinsville
Cecilia	Mount Olivet	Vanceburg
Dover	Nancy	Washington
East Bernstadt	Olive Hill	White Lily
Ewing	Oneida	

	<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Basic Calling Plan, each PBX Trunk			
3 Minimum	\$45.08	\$43.70	\$42.32
11 Minimum	44.62	43.24	42.32
51 Minimum	44.16	42.78	42.32
101 Minimum	43.70	42.32	41.40
Community Calling Plan, each PBX Trunk			
3 Minimum	\$50.96	\$49.40	\$47.84
11 Minimum	50.44	48.88	47.84
51 Minimum	49.92	48.36	47.84
101 Minimum	49.40	47.84	46.80
Community Plus Calling Plan, each PBX Trunk			
3 Minimum	\$64.68	\$62.70	\$60.72
11 Minimum	64.02	62.04	60.72
51 Minimum	63.36	61.38	60.72
101 Minimum	62.70	60.72	59.40
Premium Calling Plan, each PBX Trunk			
3 Minimum	\$232.26	\$225.15	\$218.04
11 Minimum	229.89	222.78	218.04
51 Minimum	227.52	220.41	218.04
101 Minimum	225.15	218.04	213.30



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 133

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.5 PBX Trunk Discount Plan (Continued)

##### b. Rates and Charges (Continued)

##### (1) Rate Schedule for PBX Trunk Discount Plan - LCP with Local Call Detail Billing (Continued)

Exchanges (Calling Exchange 4)

Catlettsburg	Nicholasville
Elizabethtown	Park City
Eubank	Russell
Glasgow	Smiths Grove
Greenup	South Shore
Meads	Versailles
Midway	Wilmore

	<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Basic Calling Plan, each PBX Trunk			
3 Minimum	\$45.08	\$43.70	\$42.32
11 Minimum	44.62	43.24	42.32
51 Minimum	44.16	42.78	42.32
101 Minimum	43.70	42.32	41.40
Community Calling Plan, each PBX Trunk			
3 Minimum	\$50.96	\$49.40	\$47.84
11 Minimum	50.44	48.88	47.84
51 Minimum	49.92	48.36	47.84
101 Minimum	49.40	47.84	46.80
Community Plus Calling Plan, each PBX Trunk			
3 Minimum	\$74.48	\$72.20	\$69.92
11 Minimum	73.72	71.44	69.92
51 Minimum	72.96	70.68	69.92
101 Minimum	72.20	69.92	68.40
Premium Calling Plan, each PBX Trunk			
3 Minimum	\$269.50	\$261.25	\$253.00
11 Minimum	266.75	258.50	253.00
51 Minimum	264.00	255.75	253.00
101 Minimum	261.25	253.00	247.50



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 134

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.5 PBX Trunk Discount Plan (Continued)

##### b. Rates and Charges (Continued)

##### (1) Rate Schedule for PBX Trunk Discount Plan - LCP with Local Call Detail Billing (Continued)

Exchanges (Calling Exchange 5)

Ashland  
Lexington

	<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Basic Calling Plan, each PBX Trunk			
3 Minimum	\$45.08	\$43.70	\$42.32
11 Minimum	44.62	43.24	42.32
51 Minimum	44.16	42.78	42.32
101 Minimum	43.70	42.32	41.40
Community Calling Plan, each PBX Trunk			
3 Minimum	\$64.68	\$62.70	\$60.72
11 Minimum	64.02	62.04	60.72
51 Minimum	63.36	61.38	60.72
101 Minimum	62.70	60.72	59.40
Community Plus Calling Plan, each PBX Trunk			
3 Minimum	\$79.38	\$76.95	\$74.52
11 Minimum	78.57	76.14	74.52
51 Minimum	77.76	75.33	74.52
101 Minimum	76.95	74.52	72.90
Premium Calling Plan, each PBX Trunk			
3 Minimum	\$280.28	\$271.70	\$263.12
11 Minimum	277.42	268.84	263.12
51 Minimum	274.56	265.98	263.12
101 Minimum	271.70	263.12	257.40



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 135

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.5 PBX Trunk Discount Plan (Continued)

##### b. Rates and Charges (Continued)

##### (1) Rate Schedule for PBX Trunk Discount Plan - LCP **without Local Call Detail Billing** (Continued)

##### Exchanges (Calling Exchange 1)

Arlington	Germantown	Milburn
Bardwell	Hillsboro	Mount Vernon
Brodhead	Irvine	Salt Lick
Brownsville	Lebanon	Smithland
Columbus	Livingston	Uniontown
Garrison	Loretto	

	<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Basic Calling Plan, each PBX Trunk			
3 Minimum	\$39.20	\$38.00	\$36.80
11 Minimum	38.80	37.60	36.80
51 Minimum	38.40	37.20	36.80
101 Minimum	38.00	36.80	36.00
Community Calling Plan, each PBX Trunk			
3 Minimum	\$45.08	\$43.70	\$42.32
11 Minimum	44.62	43.24	42.32
51 Minimum	44.16	42.78	42.32
101 Minimum	43.70	42.32	41.40
Community Plus Calling Plan, each PBX Trunk			
3 Minimum	\$50.96	\$49.40	\$47.84
11 Minimum	50.44	48.88	47.84
51 Minimum	49.92	48.36	47.84
101 Minimum	49.40	47.84	46.80
Premium Calling Plan, each PBX Trunk			
3 Minimum	\$196.00	\$190.00	\$184.00
11 Minimum	194.00	188.00	184.00
51 Minimum	192.00	186.00	184.00
101 Minimum	190.00	184.00	180.00



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 136

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.5 PBX Trunk Discount Plan (Continued)

##### b. Rates and Charges (Continued)

##### (1) Rate Schedule for PBX Trunk Discount Plan - LCP without Local Call Detail Billing (Continued)

##### Exchanges (Calling Exchange 2)

Barbourville	Fernleaf	Leitchfield
Bradfordsville	Grayson	Liberty
Calvert City	Greensburg	Manchester
Clarkson	Hazard	Monticello
Columbia	Hustonville	Morehead
Cumberland	Jenkins	Vicco
Evarts	Leatherwood	

	<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Basic Calling Plan, each PBX Trunk			
3 Minimum	\$39.20	\$38.00	\$36.80
11 Minimum	38.80	37.60	36.80
51 Minimum	38.40	37.20	36.80
101 Minimum	38.00	36.80	36.00
Community Calling Plan, each PBX Trunk			
3 Minimum	\$45.08	\$43.70	\$42.32
11 Minimum	44.62	43.24	42.32
51 Minimum	44.16	42.78	42.32
101 Minimum	43.70	42.32	41.40
Community Plus Calling Plan, each PBX Trunk			
3 Minimum	\$54.88	\$53.20	\$51.52
11 Minimum	54.32	52.64	51.52
51 Minimum	53.76	52.08	51.52
101 Minimum	53.20	51.52	50.40
Premium Calling Plan, each PBX Trunk			
3 Minimum	\$210.70	\$204.25	\$197.80
11 Minimum	208.55	202.10	197.80
51 Minimum	206.40	199.95	197.80
101 Minimum	204.25	197.80	193.50





# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 137

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.5 PBX Trunk Discount Plan (Continued)

##### b. Rates and Charges (Continued)

##### (1) Rate Schedule for PBX Trunk Discount Plan - LCP without Local Call Detail Billing (Continued)

##### Exchanges (Calling Exchange 3)

Albany	Faubush	Owingsville
Augusta	Flat Lick	Paint Lick
Bee Spring	Flemingsburg	Science Hill
Berea	Hodgenville	Scottsville
Brooksville	Johnsville	Sharpsburg
Bryantsville	Lancaster	Shopville
Burkesville	Lewisburg	Somerset
Burnside	London	South Hardin
Campbellsville	Mammoth Cave	Tollesboro
Caneyville	Mays Lick	Tompkinsville
Cecilia	Mount Olivet	Vanceburg
Dover	Nancy	Washington
East Bernstadt	Olive Hill	White Lily
Ewing	Oneida	

	<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Basic Calling Plan, each PBX Trunk			
3 Minimum	\$39.20	\$38.00	\$36.80
11 Minimum	38.80	37.60	36.80
51 Minimum	38.40	37.20	36.80
101 Minimum	38.00	36.80	36.00
Community Calling Plan, each PBX Trunk			
3 Minimum	\$45.08	\$43.70	\$42.32
11 Minimum	44.62	43.24	42.32
51 Minimum	44.16	42.78	42.32
101 Minimum	43.70	42.32	41.40
Community Plus Calling Plan, each PBX Trunk			
3 Minimum	\$58.80	\$57.00	\$55.20
11 Minimum	58.20	56.40	55.20
51 Minimum	57.60	55.80	55.20
101 Minimum	57.00	55.20	54.00
Premium Calling Plan, each PBX Trunk			
3 Minimum	\$226.38	\$219.45	\$212.52
11 Minimum	224.07	217.14	212.52
51 Minimum	221.76	214.83	212.52
101 Minimum	219.45	212.52	207.90



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 138

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.5 PBX Trunk Discount Plan (Continued)

##### b. Rates and Charges (Continued)

##### (1) Rate Schedule for PBX Trunk Discount Plan - LCP without Local Call Detail Billing (Continued)

Exchanges (Calling Exchange 4)

Catlettsburg	Nicholasville
Elizabethtown	Park City
Eubank	Russell
Glasgow	Smiths Grove
Greenup	South Shore
Meads	Versailles
Midway	Wilmore

	<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Basic Calling Plan, each PBX Trunk			
3 Minimum	\$39.20	\$38.00	\$36.80
11 Minimum	38.80	37.60	36.80
51 Minimum	38.40	37.20	36.80
101 Minimum	38.00	36.80	36.00
Community Calling Plan, each PBX Trunk			
3 Minimum	\$45.08	\$43.70	\$42.32
11 Minimum	44.62	43.24	42.32
51 Minimum	44.16	42.78	42.32
101 Minimum	43.70	42.32	41.40
Community Plus Calling Plan, each PBX Trunk			
3 Minimum	\$68.60	\$66.50	\$64.40
11 Minimum	67.90	65.80	64.40
51 Minimum	67.20	65.10	64.40
101 Minimum	66.50	64.40	63.00
Premium Calling Plan, each PBX Trunk			
3 Minimum	\$263.62	\$255.55	\$242.10
11 Minimum	255.55	244.79	231.34
51 Minimum	247.48	234.03	220.58
101 Minimum	242.10	228.65	215.20



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 139

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.6 Local Calling Plans (Continued)

#### S3.6.5 PBX Trunk Discount Plan (Continued)

##### b. Rates and Charges (Continued)

##### (1) Rate Schedule for PBX Trunk Discount Plan - LCP without Local Call Detail Billing (Continued)

Exchanges (Calling Exchange 5)

Ashland  
Lexington

	<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Basic Calling Plan, each PBX Trunk			
3 Minimum	\$39.20	\$38.00	\$36.80
11 Minimum	38.80	37.60	36.80
51 Minimum	38.40	37.20	36.80
101 Minimum	38.00	36.80	36.00
Community Calling Plan, each PBX Trunk			
3 Minimum	\$58.80	\$57.00	\$55.20
11 Minimum	58.20	56.40	55.20
51 Minimum	57.60	55.80	55.20
101 Minimum	57.00	55.20	54.00
Community Plus Calling Plan, each PBX Trunk			
3 Minimum	\$73.50	\$71.25	\$69.00
11 Minimum	72.75	70.50	69.00
51 Minimum	72.00	69.75	69.00
101 Minimum	71.25	69.00	67.50
Premium Calling Plan, each PBX Trunk			
3 Minimum	\$274.40	\$266.00	\$257.60
11 Minimum	271.60	263.20	257.60
51 Minimum	268.80	260.40	257.60
101 Minimum	266.00	257.60	252.00



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 140

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.7 Rotary Line Service

#### S3.7.1 General

- a. Rotary line service provides a means whereby calls made to the first number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy the calling party will receive the busy signal.
- b. This service is furnished only when the rotary numbers are available and only in connection with individual line.
- c. See Section S6.1.g. for the regulations applicable to directory listings in connection with provision of main services on a rotary basis.
- d. Rotary Telephone Numbers may be reserved for future use, subject to the availability of facilities, at the rate shown in Section S3.12.

#### S3.7.2 Rates

- a. The rate for each individual rotary line in use is the applicable monthly rate for individual line service as specified in S3.2.1, S3.6.3.b. or S3.6.3.d. in addition to the following rates for each rotary number.

<u>Exchange</u>	<u>Business</u> <u>Monthly Rate</u>	<u>Residence</u> <u>Monthly Rate</u>
Albany	\$5.00	\$ 9.99
Arlington	13.60	9.99
Ashland	5.00	7.00
Augusta	12.40	9.99
Barbourville	10.80	10.98
Bardwell	13.60	9.99
Bee Spring	12.40	9.99
Berea	5.00	7.00
Bradfordsville	5.00	9.99
Brodhead	10.80	9.99
Brooksville	12.40	9.99
Brownsville	12.40	9.99
Bryantsville	5.00	9.99
Burkesville	5.00	9.99
Burnside	5.00	7.00
Calvert City	10.05	10.98
Campbellsville	5.00	7.47



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 141

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.7 Rotary Line Service

#### S3.7.2 Rates (Continued)

a. (Continued)

<u>Exchange</u>	<u>Business</u> <u>Monthly Rate</u>	<u>Residence</u> <u>Monthly Rate</u>
Caneyville	\$10.05	\$10.98
Catlettsburg	5.00	7.00
Cecilia	5.00	7.00
Clarkson	10.05	10.98
Columbia	5.00	9.99
Columbus	13.60	9.99
Cumberland	14.69	9.99
Dover	10.05	10.98
East Bernstadt	8.91	12.06
Elizabethtown	5.00	7.00
Eubank	8.91	13.28
Evarts	13.60	9.99
Ewing	5.00	9.99
Flemingsburg	5.00	9.99
Faubush	8.91	12.06
Fernleaf	10.05	10.98
Flatlick	10.80	10.98
Garrison	5.00	9.99
Germantown	12.40	9.99
Glasgow	5.00	7.00
Grayson	5.00	7.47
Greensburg	5.00	9.99
Greenup	5.00	7.00
Hazard	5.00	7.47
Hillsboro	5.00	9.99
Hodgenville	5.00	7.00
Hustonville	5.00	7.47
Irvine	10.80	9.99
Jenkins	10.05	10.98
Johnsville	12.40	9.99
Lancaster	5.00	9.99
Leatherwood	5.00	7.47
Lebanon	5.00	9.99
Leitchfield	5.00	7.47
Lewisburg	10.05	10.98
Lexington	5.00	7.00
Liberty	5.00	9.99
Livingston	10.80	9.99
London	8.91	12.06
Loretto	5.00	9.99

TARIFF BRANCH

RECEIVED

7/17/2006

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 142

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.7 Rotary Line Service

#### S3.7.2 Rates (Continued)

a. (Continued)

<u>Exchange</u>	<u>Business</u> <u>Monthly Rate</u>	<u>Residence</u> <u>Monthly Rate</u>
Mammoth Cave	\$12.40	\$ 9.99
Manchester	10.80	10.98
Mays Lick	10.05	10.98
Meads	5.00	7.00
Midway	5.00	7.00
Milburn	13.60	9.99
Monticello	5.00	9.99
Morehead	5.00	10.98
Mount Olivet	13.60	9.99
Mount Vernon	10.80	9.99
Nancy	5.00	7.00
Nicholasville	5.00	7.00
Olive Hill	5.00	7.47
Oneida	10.80	10.98
Owingsville	5.00	9.99
Paint Lick	5.00	7.00
Park City	8.91	12.06
Russell	5.00	7.00
Salt Lick	5.00	9.99
Science Hill	8.91	12.06
Scottsville	5.00	9.99
Sharpsburg	5.00	9.99
Shopville	8.91	12.06
Smithland	12.40	9.99
Smiths Grove	8.91	13.28
Somerset	5.00	7.00
South Hardin	5.00	7.00
South Shore	5.00	7.00
Tollesboro	5.00	9.99
Tompkinsville	5.00	9.99
Uniontown	-	-
Vanceburg	5.00	9.99
Versailles	5.00	7.00
Vicco	5.00	7.47
Washington	10.05	10.98
White Lily	8.91	12.06
Wilmore	5.00	7.00



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 143

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S.3.8 Local Directory Assistance Service

##### S3.8.1 General

- a. In addition to providing telephone directories to all local exchange service customers, the Company furnishes Local Directory Assistance service whereby customers may obtain assistance in determining telephone numbers.
- b. The rates and allowances set forth below apply to customer requests for Directory Assistance service in determining or attempting to determine the telephone number of any party located in, or thought to be located in, the local calling area.
- c. Windstream Directory Call Completion
  - (1) Windstream Directory Call Completion provides an incoming Directory Assistance customer requesting telephone numbers of customers who are located within the same local calling area as the calling party, a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling customer).
  - (2) The mechanized announcement will instruct the caller that for an additional charge he may have his call automatically completed by depressing a specific digit on the touch-tone key pad. All completed calls will be charged the Windstream Directory Call Completion surcharge, in addition to any other appropriate charges. Customers may request blocking of Windstream Directory Call Completion calls originating from their telephone lines by contacting the Company's customer contact center.
  - (3) Windstream Directory Call Completion will only be furnished where facilities and operating conditions permit.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 144

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.8 Local Directory Assistance Service (Continued)

##### S3.8.1 General (Continued)

###### c. Windstream Directory Call Completion (Continued)

(4) Windstream Directory Call Completion will not be provided to the following services:

800/877/888 Service  
976 Service  
900 Service  
Customer-Owned Coin-Operated Telephones  
(COCOT)  
Customer-Owned Pay Telephones (COPT)  
Feature Group A Service

(5) The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

(a) This service is furnished solely for the telephone calling purposes of the caller.

(b) Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section S2 of this Tariff.

(6) Windstream Directory Call Completion charges will be applied to persons with a visual, physical or reading handicap.





## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 145

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

Effective: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.8 Local Directory Assistance Service (Continued)

##### S3.8.2 Application of Charges and Allowances

- a. The charges specified in "Rates", following, will be applicable to all customers, except:
  - (1) Customers who have been certified by a physician or appropriate agency as unable to use a telephone directory because of a visual or physical handicap.
  - (2) Customers served by an out of state Directory Assistance Bureau. This exemption shall terminate for each of these areas as facilities and associated operator assistance become available.
- b. Chargeable Calls

For charging purposes a call to Local Directory Assistance is defined as a call:

  - (1) Resulting in obtaining a maximum of two telephone numbers, or
  - (2) Resulting in obtaining no telephone number because there was no such listing or there was a non-published (private) listing.
- c. There will be an allowance of three calls per billable month at no charge for each basic local exchange main telephone, Key or PBX trunk, ETSX telephone, and nondormitory main Centrex. For Dormitory Centrex Service, the allowance applies to each dormitory main station number. Call allowances are not transferable between separate accounts, even for the same customer.
- d. Any unused portion of the monthly allowance described above will not be credited to the customer's account in any other month service is rendered.
- e. A Local Directory Assistance Service Surcharge, as specified in S3.8.3(c), will be applicable to all calls connected to Local Directory assistance by the "0" operator, provided that the "0" operator is not the only source for Local Directory Assistance. This service is only available where technically feasible.
- f. There will be a charge for all customer calls to Local Directory Assistance, except as specified above.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 146

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

Effective: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.8 Local Directory Assistance Service (Continued)

##### S3.8.3 Rates Charge

Per Call

- |    |   |        |
|----|---|--------|
| a. | Local Directory Assistance Service Charge   | \$ .30 |
| b. | Reserved for Future Use   |        |
| c. | Local Directory Assistance Service Surcharge  | .30    |
| d. | When a customer elects to have a call automatically completed to the number for which the Directory Assistance listing was requested (Windstream Directory Call Completion), a surcharge of 35 cents shall apply per call. The Windstream Directory Call Completion surcharge is in addition to any applicable Directory Assistance and/or local call charges. The call allowance as covered in Section S3.8.1.c. preceding does not apply to Windstream Directory Call Completion. |        |
| e. | Windstream Directory Call Completion is not subject to optional calling plan discounts.   |        |
| f. | Windstream Directory Call Completion charges will be applied to persons with a visual, physical or reading handicap.  |        |

Note: Intrastate Long Distance Directory Assistance Services will be administered as specified in Section S18. "Long Distance Message Telecommunications Service".



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 147

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.9 Operator Assisted Local Calls and Local Calling Card Service Calls

##### S3.9.1 Operator Assisted Local Calls

- a. A surcharge of \$1.00 will apply when the caller requests operator assistance and the call is completed within the local service area. The call may be billed to the originating telephone, credit card, third number, or collect.
- b. Application of Charges
  - (1) The \$1.00 surcharge will be applied to each completed call except:
    - (a) For calls to the Company for official telephone business.
    - (b) For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.
    - (c) When the caller identifies himself as being handicapped and unable to place the call due to this handicap.
    - (d) When the caller advises he has had service trouble in reaching the terminating number.
- c. A surcharge of \$2.00 will apply when a Person-to-Person operator-assisted call is completed within the local service area.
- d. A surcharge of \$.25 will apply for all completed Local and IntraLata long distance calls that are made from a payphone and are not paid by coins being placed in the payphone coin box. This surcharge is in addition to any applicable Operator Handling Service Charge.

##### S3.9.2 Local Calling Card Service Calls

- a. A surcharge of \$.50 will apply to all calling card service calls wherein the caller dials both the called number and the calling card service number and the call is completed within the local service area.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 148

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.10 Local Operator Verification/Interruption Service

##### S3.10.1 General

- a. Verification service provides operator assistance in determining if a called line is in use. Interruption service provides for operator interruption of a conversation in progress on a called line. The customer may request these services for a charge, where facilities are available, by calling the "0" Operator.
- b. The charges specified in S3.10.2 following will apply to all requests except:
  - (1) Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel.
  - (2) Emergency requests in which the caller identifies that the request is to (1) an official public emergency agency; (2) an emergency medical number; or (3) a privately endowed and operated suicide, drug, alcohol, or runaway crisis reporting center.
  - (3) Requests in which the operator encounters a trouble condition or has reason to believe a trouble condition exists.

##### S3.10.2 Charges

- a. Verification: A charge of \$.95 applies each time the operator verifies a called line and hears voice communication.
- b. Interruption: A charge of \$1.40 applies each time the operator interrupts a conversation that is in progress on the called line. The charge is for the interrupt service and does not depend on whether the called party agrees to release the line and accept the call.
- c. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 149

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.11 Employees' Telephone Service

##### S3.11.1 General

- a. Regular full-time employees of the Telephone Company may be granted full or partial concession rates for certain items of local exchange service furnished in connection with telephone service at their place of residence at the expense of the Stockholders.

Concession rates do not apply to the Usage Charges of the Local Calling Plans.

- b. Full concession is provided to employees for whom telephone service is considered essential to the conduct of Company business.
- c. Partial concession is furnished to other full-time employees.
- d. The primary listing is permitted only in the name of the employee. One additional listing for the employee's spouse is permitted at the employee's normal concession rate. An extra listing for any other Telephone Company employee residing at the same address is allowed at his appropriate concession rate for such listing. Any additional listings are provided at the regular charge.
- e. The general practice is to establish service under an employee's concession application only if the place of residence is so located that it may be served by means of available facilities or without undue cost from an exchange or Central Office of the Telephone Company. Any concession service provided outside the operating territory of the Telephone Company will require approval of the President of the Company.
- f. Former employees receiving recurring pension payments and who subscribe for residence telephone service at an exchange operated by the Telephone Company shall receive the same concession rate service received prior to retirement at the expense of the Stockholders.

##### S3.11.2 Rates

- a. Full Concession - 100 percent of the applicable items.
- b. Partial Concession - 50 percent of the applicable items.



# GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 150

ISSUED: May 25, 2001  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: June 27, 2001

## S3. BASIC LOCAL EXCHANGE SERVICE

### S3.12 Reserved Telephone Numbers

- a. Reserve Telephone Numbers are telephone numbers reserved by a customer for future use.
- b. Reserve Telephone Numbers are offered subject to availability for a period not to exceed 180 days, and are not guaranteed until activated in the network.
- c. Appropriate Service Charges in Section S4.3 apply.

### S3.13 Toll Terminals

#### S3.13.1 General

- a. Long distance trunk service contemplates the furnishing of outgoing long distance toll message service with connection to the toll switchboard for hotel-motel and hospital customers who have private branch exchange service.
- b. Long distance trunk service is provided in exchanges where the Company's toll switchboard is located by the provision of direct circuits to the toll switchboard. At the option of the Company, long distance trunk service may be furnished for customers in tributary exchanges by allowing access to the existing long distance trunks through the use of a recorder announcer device to notify the toll operator of the requirement for time and charges.
- c. Incoming messages will not be completed over the long distance trunks, nor will outgoing local exchange calls or calls of any nature other than long distance.
- d. Long distance trunk numbers will not be listed in the telephone directory.

#### S3.13.2 Rates and Charges

- a. Refer to the list of exchanges as specified in Section S3.2.

Toll Terminals, each

#### Monthly Rate

Rate as set forth  
in S3.2 as appli-  
cable for Business  
Individual Line  
Service

#### Installation Charge

Charges as set forth  
in Section S4.3 for  
Business Individual  
Line Service



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 151

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.14 Enhanced Dial Data Service

##### S3.14.1 General

- a. Enhanced Dial Data Service is an enhancement to single line residential and single line business service that provides higher quality transmission standards than those normally provided for voice transmission. It is designed for those single line residential and single line business customers who need a better grade of service for data transmission.
- b. Lines conditioned for Enhanced Dial Data Service may also be used for normal voice communication.
- c. The parameters of Enhanced Dial Data Service are designed to support transmission of data up to 4800 bits per second on the line from the point of demarcation at the customer's premises to the customer's serving central office.
- d. The quality of the line is guaranteed only between the customer's demarcation point and the customer's serving central office. The Company makes no guarantee for the transmission level over the whole circuit.
- e. A line enhanced with Enhanced Dial Data Service can not operate with the Call Waiting feature described in Section S13.4.1.a., the customer must also subscribe to Cancel Call Waiting (S13.4.1.f.).

##### S3.14.2 Rates

- a. The rate for Enhanced Dial Data Service is the applicable monthly rate for individual line service, in addition to the following rates:

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Residence, per line	\$ 25.00	\$ 5.00
Business, per line	25.00	5.00

- b. The applicable service charges as described in Section S4 shall also apply for this service.



## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 152

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.15 Network Access Register Package

##### S3.15.1 General

The Network Access Register (NAR) Package provides for exchange and long-distance message network calling to and from Main Stations and attendant positions of a Centrex System. The NAR Package provides for Flat Rate network access.

##### S3.15.2 Rates and Charges

- a. The Flat Rate (NAR) Package includes an unlimited number of dialed sent paid local calls.
- b. The rates shown are applicable whether the NAR Package is used for Inward, Outward, or Combination applications.
- c. The conditions and rates specified in other sections of this Tariff for service which may be associated with these services are in addition to those specified herein.
- d. Flat Rate Network Access Register (NAR) Package:

<u>Exchanges</u>	<u>Monthly Rate</u>
All Exchanges, per NAR	\$ 32.00

- e. Flat Rate Network Access Register (NAR) Package, per NAR, for Centrex customers subscribing to one of the Local Calling Plans is as specified in Section S3.6.3 of this Tariff.
- f. The number of simultaneous exchanges and tollnetwork calls to and from Centrex stations and attendant positions of a Windstream Centrex and/or a Windstream Digital (ISDN) Centrex system are limited by the number of Network Access Registers subscribed to by the customer. The following Network Access Register quantities are recommended to maintain a P.01 grade-of-service.

<u>Network Access Register Sizing</u>					
<u>Lines</u>	<u>NARs</u>	<u>Lines</u>	<u>NARs</u>	<u>Lines</u>	<u>NARS</u>
02	2	46-55	10	176-200	20
03-04	3	56-66	11	201-225	22
05-08	4	67-77	12	226-250	25
09-13	5	78-89	13	251-275	27
14-19	6	90-100	14	276-300	29
20-27	7	101-125	15	301-325	32
28-37	8	126-150	16	326-350	35
38-45	9	151-175	18	351-375	38
				376-400	





## GENERAL CUSTOMER SERVICES TARIFF

WINDSTREAM KENTUCKY EAST, INC.

P.S.C. KY. No. 7  
Original Page 153

ISSUED: July 17, 2006  
BY: Vice President  
Lexington, Kentucky

EFFECTIVE: August 1, 2006

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.16 National Directory Assistance/Customer Name and Address Service

##### S3.16.1 General

National Directory Assistance (NDA) Service will provide the customer with directory listings from the Company's directory assistance database. This database will make all Kentucky Windstream listings available to any operator workstation along with national listings from other provider database(s). The Company will provide listings for residential, business, government, Kentucky Windstream 1-800/877/888, and Kentucky Windstream local emergency numbers.

Customer Name and Address (CNA) Service is also available on a national basis. CNA Service is a reverse search feature which allows the caller to request a customer's name and/or directory address after giving the directory assistance operator a complete telephone number.

##### S3.16.2 Conditions

- a. The customer will receive a maximum of two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.

The customer may request assistance in the following manner:

- provide a customer name to obtain a telephone number and/or directory address;
  - provide a telephone number to obtain a customer name and/or directory address;
  - provide a directory address to obtain a customer name and/or telephone number.
- b. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.



**GENERAL CUSTOMER SERVICES TARIFF**

**WINDSTREAM KENTUCKY EAST, INC.**

**P.S.C. KY. No. 7  
Original Page 154**

**ISSUED: July 17, 2006**  
**BY: Vice President**  
**Lexington, Kentucky**

**EFFECTIVE: August 1, 2006**

**S3. BASIC LOCAL EXCHANGE SERVICE**

**S3.16 National Directory Assistance/Customer Name and Address Service**

**S3.16.2 Conditions (Continued)**

- c. The customer will have access to any number listing within the continental United States, Alaska and Hawaii, with the except of non-published numbers. When a non-published number is requested, the message "non-published number" or "NP" is displayed and no information will be available.
- d. Charges for National Directory Assistance/Customer Name and Address are not applicable to calls placed by customers who have been certified by a physician or appropriate agency as unable to use a telephone directory because of a visual or physical handicap.
- e. There will be no call allowance for National Directory Assistance or Customer Name and Address Service.
- f. National Directory Assistance and Customer Name and Address Service will be available where technology permits.
- g. Customers who make operator assisted calls (0+411) to directory assistance to obtain NDA and/or CNA Services will be charged the NDA/CNA rate plus the applicable operator surcharge as specified in S3.9 of this Tariff.

**S3.16.3 Rates**

- a. For each call to National Directory Assistance/Customer Name and Address Service \$ .95

